



CITY OF
KYIV
ANNUAL
REPORT

2018



This report is based on data provided by the State Statistical Service of Ukraine, Chief Directorate of Statistics of the City of Kyiv, reports submitted by structural divisions of the Kyiv City State Administration (KMDA), data courtesy of international rating agencies, open information sources, etc.





Coat of Arms of the City of Kyiv



VITALIY KLITSCHKO MAYOR OF KYIV



Dear Friends,

The following is an annual report on the development and achievements of the City of Kyiv in 2018. Abiding by the principles of openness and transparency, the municipal authority is willing to share with you its progress, as well as to hear your critical remarks.

The capital city of Ukraine is demonstrating dynamic economic growth, social balance, and environmental health. Kyivites are actively participating in the implementation of municipal initiatives while local authorities are gradually upgrading their coordinated efforts in resolving sectoral issues. This systemic approach to the management of the city allows to respond quickly to challenges faced by the capital and solve various problems of its residents.

Among the main challenges today, are energy efficiency, waste management, upgrading of housing and nonresidential facilities, and saving of natural resources. The city administration is making every effort to solve these problems while modernizing the city and upgrading the infrastructure. In order to improve the quality of life, serious attention is being paid to the modernization of water supply systems, wastewater treatment and other urban networks.

The survey results show that more than half of the residents regard Kyiv as a comfortable city. The city administration is doing its best to make Kyiv a truly European capital city in terms of living standard. In fact, much has already been done to improve the residents' social protection. Effective sociopolitical instruments are being implemented. There is the eHealth online information and analysis system for the medical facilities and the Kyivite ID Card that provides for a number of advantages. Work has started on Project Electronic Ticket for public transport. Administrative service centers are functioning effectively. There is the Kyiv Smart City online system that proves very helpful in keeping city management effective and transparent. It began being implemented by the introduction of an open budget, so that now every resident can track all city budget revenues and expenses. All purchases in the capital are made through ProZoro online bidding. Property is sold at open-bid auctions. This is proof of the transparency of city administration for local businessmen and foreign investors.

This is also why Kyiv is showing dynamic economic growth. The capital is the winner of numerous national and international prizes in recognition of its competitive and innovative merits. The amount of foreign inland investment per capita in Kyiv is eight times that of the average amount across Ukraine.

Kyiv public is actively participating in the development of the city. Local democracy has shown considerable progress over the past several years. There are modern online social communications platforms and the online bulletin "Public Budget" is very popular. It allows every resident to offer s/her project to be funded by the city administration.

Much remains to be done. Projects that are of the utmost importance to the city will be implemented in collaboration with Kyiv public. Together, we will make every effort to turn Kyiv into an even more attractive, comfortable, economically effective, safe, and truly European capital city.

Mayor of Kyiv,
Vitaliy Klitschko





This report was prepared by the Department of Economy and Investments, KMDA, and by the municipal research facility “Urban Socio-economic Research Institute.”



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ABOUT KYIV, WITH LOVE



Kyiv is the capital city of Ukraine, an independent and sovereign country. It is also one of the most renowned and picturesque cities in Europe. Since being immemorial, Kyivites were proud of the city they lived in. Its places of interest leave no visitor unimpressed. Numerous legends and interesting facts about Kyiv, dating back thousands of years, complement this unique blend of Kyiv ancient history and its modern life. This city is the venue of a number of epochs, including Kyivan Rus, Polish-Lithuanian rule, Cossacks, national-liberation movement and up to the current moment.



So let us go through the greatest facts from the history of our beloved city that brought to Kyiv international recognition.

Cities, like people – each has its own life and destiny. Only the birth of most of them is determined not in one day or even in one year. The history of Kiev begins from the ancient times. It was founded over 1500 years ago, at the end of the 5th century on the right bank of the Dnieper River, where the first urban settlements originated.



Kyiv reached its civilizational and political peak in the late 10th and mid-11th cc. AD. At the time, the city was one of the largest in Europe and the rest of the known world. It was more than ten times the size of Paris, and more than 50 times the size of London. Up to date, Kyiv remains on the list of Europe's largest cities by population.



Kyiv, as a center of Kyivan Rus', played a prominent role in defining Europe's spiritual and cultural identity. Under the rule of Yaroslav I, Grand Prince of Rus', known as Yaroslav the Wise over 400 churches were built. The laid monasteries turned into true cultural centers. Thus, St. Sophia's Cathedral was completed with a big library and monks tasked with copying and translating books of foreign origin. There was also, what is best described as an elementary school. The English, Hungarian, Norwegian, and Swedish kings were eager to have Yaroslav the Wise's daughters married to their offspring. The French king married Yaroslav's very beautiful and intelligent daughter by the name of Anne. Legend has it that, when she became the Queen of France [after the passing of Henry I of France], she brought to the Cathedral of Rheims, ancient capital of France, her Gospel of Kyiv origin, as a present. For numerous years, each French king was taking civic oath with his hand on the Book. This ancient book is still kept in France as a special relic.



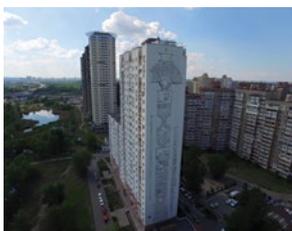
The history of Kiev is reflected in the modern architectural ensemble of city construction.



Kyiv is hard to imagine without its world-famous places of interest, such as St. Sophia's Cathedral, Kyivo-Pecherska Lavra [Kyiv Monastery of the Caves], or St. Michael's Golden-Domed Monastery and Assumption Cathedral, both rebuilt in the 20th century. The central street of the city – the legendary Khreshchatyk, the origin of which dives into deep antiquity, is the shortest and, at the same time, the widest main street among the European capitals. The length of the street is 1.3 kilometers and its width is 75 meters.



The Zoloti Vorota (Golden Gate) metro station in Kyiv, included in the international Top 20 of the most impressive underground railway stations, took its name from one of the oldest dated buildings in Eastern Europe.



This capital city is known for its creative potential. Its residents actively respond to the current trends in urban design, as evidenced by murals. Among 107 murals in Kyiv, “Volia” mural [Ukr. for freedom] painted on a 26-storey house in Desniansky Raion [Ukr. for city district], is currently on the list of the highest in the world. The author was inspired by the national emblem of Ukraine.



Modern Kiev, as in the distant past, is one of the greenest cities in Europe and the world. There are dozens of parks and hundreds of squares.

Nowadays, Kyiv is also known as the city of blooming chestnuts. That is why the unofficial name of the capital of Ukraine is the “Chestnut Capital”.



This city is known for its scientists and their internationally acknowledged achievements, some of them remaining unique, including the world's first all-welded Paton Bridge that spans the Dnieper (named after the designer, Academician Yevhen Paton) and ranks with Europe's largest such structures.

An important landmark of Kyiv's life is the introduction of scientific discoveries and technological solutions, some of which remain unique. The world's first all-welded Paton Bridge, that spans the Dniپر river (named after the designer, Academician), was named after its constructor, welding engineer Yevhen Paton. This is one of the largest structures of such type in Europe.



The central part of the capital city is connected to the Trukhaniv Island via Park Bridge. This pedestrian bridge is Europe's third largest one.

Kyiv's Antonov Design Bureau developed the world's largest super heavy strategic airlift cargo aircraft named “Mriya” [The Dream], technically known as AN-225, capable of carrying 250 tons of cargo, and entered into the Guinness Book of 240 aviation records by the World Air Sports Federation [FAI].



This city has been a venue for the Ukrainian national liberation movement. Back in the 15th century, it adopted the Magdeburg Law that regulated the degree of internal autonomy within cities and vil-



leges, granted by the local ruler. This helped the city move closer to the European standard establishing control over law and order. Kyivites appreciated the privileges gained through the grant of the Magdeburg Law, and in the early 19th century it resulted in the construction of an 18-meter column commemorating the passing of the Magdeburg Law as a symbol of civil society formation.



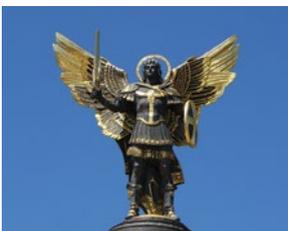
A referendum on the Act of Declaration of Independence was held in Ukraine on December 1, 1991. Kyivites demonstrated their public stand on this fateful when 92.9 per cent residents voted for Ukraine's national independence.

This city is known for its patriotic spirit. For centuries, Kyivites were selflessly protecting their city from enemies and reviving it, lifting from the ruins. In the 20th century, Kyiv received the highest degree of distinction – the honorary title of “Hero City” for outstanding courage, steadiness and heroism during World War II.



Kyiv has attracted international attention as a center of struggle for the people of Ukraine for democratic European values. Thanks to the courage and high patriotism, with great sacrifice during the Orange Revolution and the Dignity Revolution, people of the country managed to uphold the democratic vector of development of the state.

Modern Kyiv is resolute in moving toward the European standard of civilization, while trying to maintain its identity and uniqueness.



More on this in the following chapters. while maintaining its identity and uniqueness. The analysis of different aspects of the city life will be the main focus of the following chapters.

May St. Michael, the guardian angel of this city, help its residents with their good ideas and efforts. Amen.

1. GENERAL INFORMATION ABOUT KYIV



KYIV CULTURAL HERITAGE

According to data of the Ministry of Culture of Ukraine 2018 Kyiv is unique historic city with a rich cultural heritage .



In particular:

- State Historical-Architectural Reserve “Ancient Kyiv”;
- State Historical and Memorial Preserve “Lukianivka Cemetery”;
- National Historical Memorial Preserve “Babyn Yar” [also known as “Babi Yar”, the site of Nazi massacres against the local Jews];
- National Kyiv-Pechersk Historical Cultural Preserve;
- National Sanctuary Complex “Sophia of Kyiv”;
- National Historical Memorial Preserve “Bykivnia Graves” [the site of secret graves of NKVD victims];
- National Historic and Architectural Museum “Kyiv Fortress”;
- National Museum of Folk Architecture and Life of Ukraine.



St. Sophia's Cathedral and Kyivo-Pecherska Lavra [Kyiv Monastery of the Caves] are included UNESCO's World Heritage list.

KYIV IN FACTS AND FIGURES

**Modern Kyiv is one of the largest cities of Europe.
It is located in the north of Ukraine, on both banks of the Dnieper river, in midstream.**

**Kyiv stretches from north to south for 42.1 km
and from west to east for 41.9 km**

**The city's surface is 83.6 thousand hectares
(0.14% of Ukraine's territory)**



The city's territory is divided into 10 city districts

**The number of Kyiv resident population
exceeds 2.9 million people**

**Population density
is 3.5 thousand people/sq.m**



**Diversity of natural environment is connected
with Kyiv's position on the line between forest steppe
and area of mixed forests. The northern part of the city
is situated on Polisia lowland, south-western part
is situated on Prydniprovskia highland, the south-eastern
part is situated in Prydniprovskia lowland**

**Kyiv's climate is moderate continental with a relatively
mild winter and a warm summer, and optimal humidity**

**Forests' square is 35.1 thousand hectares, water fund
lands' square is 6.8 thousand hectares**



**Holosiivsky National Park occupies an area of some 11.0 thousand hectares and is the only one of its kind
in Ukraine, ranking with several other national parks located in big cities across the world**



**The Dnieper, one of the largest rivers
of Europe, is the highlight of the city**

**The river's width within the city is 400-600
meters; the depth is 6-12 meters. Moreover, Kyiv
is rich in small rivers and reservoirs. There are
about 500**



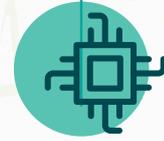
Kyiv, a dynamic European capital, is the largest economic, financial, scientific, educational and cultural center of Ukraine



Kyiv political and administrative center of the state, the place of location of residence of the state's head and central bodies of state power



Kyiv is the city that embodies modern world tendencies of social development and start-of-the art technologies, the city of numerous opportunities for doing business and living



Kyiv is one of the biggest transport hubs of Ukraine. Transport corridors no.3, no.5 and no.9, railways and motor roads go through the city. International airports "Boryspil" and Kyiv International Airport named after I. Sikorskyi play an important role in global aviation

Kyiv's tie with other settlements is not restricted to shuttle migration. Population of adjacent territories actively uses social infrastructure of the city, its transport corridors, cultural and recreation resources, administrative opportunities

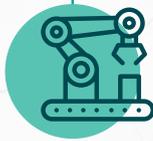
More than 500 000 people come to the city daily for work from Kyiv suburban area



Kyiv City Council initiated creation of a local association "Kyiv Agglomeration"

91.568 businesses

among them 147 big, 3,655 medium-sized and 87,766 small ones



314 research centers

40.1 thousand employees



97 colleges and universities

enrolling 361.1 thousand students



505 high/grade schools

enrolling 301.2 thousand students



583 days care centers

catering for 112.9 thousand children



4.487 sports grounds



6655 establishments of trade



3.321 cafes and restaurants

seating 178.9 thousand



6,012.5 thousand mobile phone users



KEY ECONOMIC INDICES

| | Ukraine | | Kyiv | |
|----------------------------------|---------|--------|-------|-------|
| | 2016 | 2017 | 2016 | 2017 |
| GRP (actual prices, UAH billion) | 2385.4 | 2983.9 | 559.1 | 699.2 |
| GRP physical volume (%) | 102.4 | 102.5 | 105.5 | 105.7 |

Per Kyivite:

GRP (2017): 238.6 thousand hryvnias [UAH];

Industrial products sold: UAH 66.4 thousand;

Capital investments: UAH 69.000;

Construction projects completed: UAH 10.8 thousand;

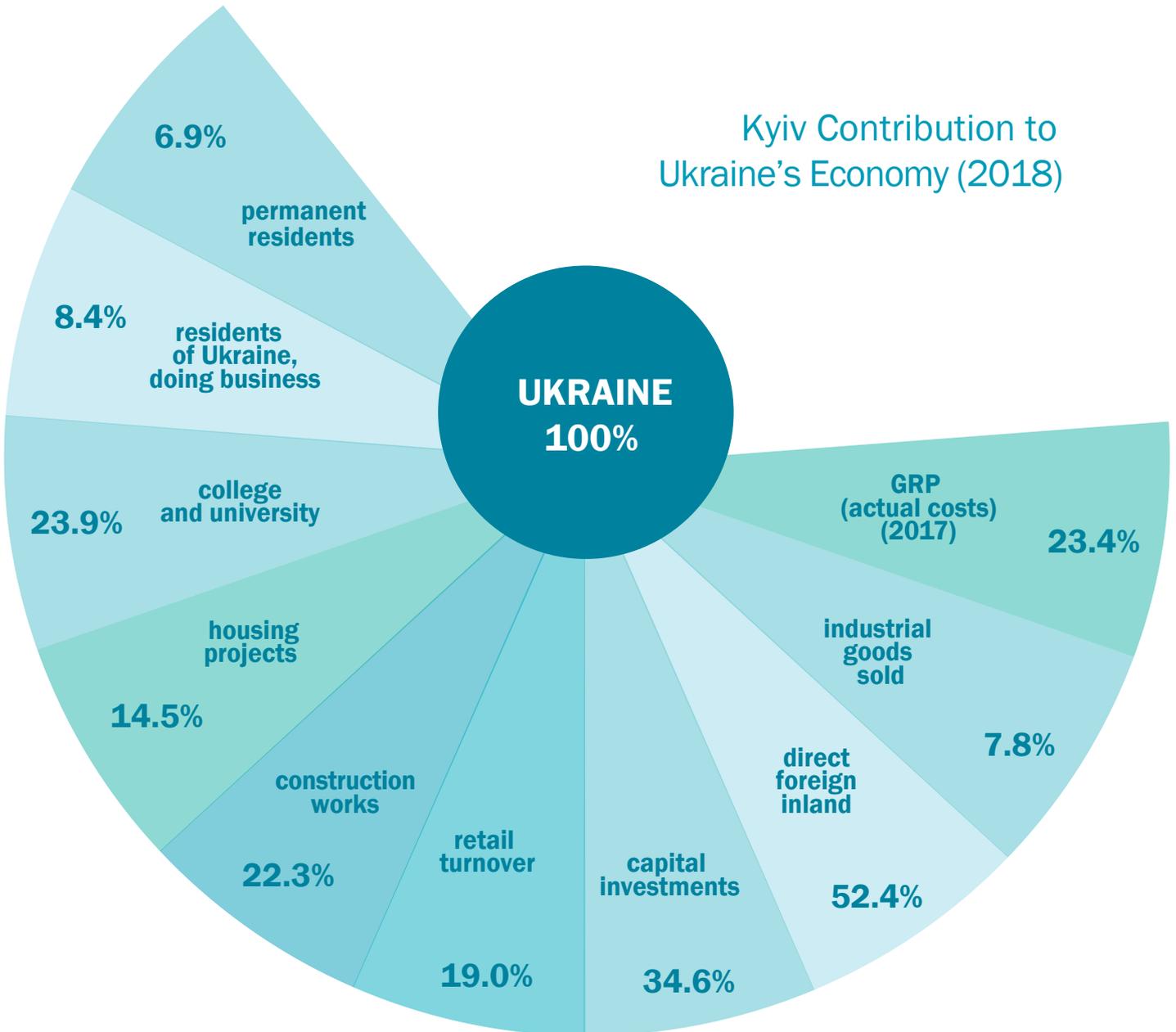
Direct foreign inland investments (equity): \$5,828.4;

Homes built, formally accepted as adequate and inhabited: 0.433 sq. m.

| | Ukraine | | Kyiv | |
|--------------------------------------------------------|---------|---------|---------|---------|
| | 2017 | 2018 | 2017 | 2018 |
| Direct foreign inland investments (equity, \$ million) | 31606.4 | 32291.9 | 16343.9 | 16910.2 |
| Capital investments (UAH billion) | 448.5 | 578.7 | 136.0 | 200.3 |
| Exports (\$ million) | 43264.7 | 47335.0 | 9738.3 | 10248.2 |
| Imports (\$ million) | 49607.2 | 57187.6 | 19848.6 | 23536.6 |
| Retail turnover (UAH billion) | 815.3 | 930.6 | 158.1 | 177.1 |
| Unemployment rate as per ILO (%) | 9.5 | 8.8 | 6.9 | 6.2 |
| Average monthly salary (UAH) | 7104 | 8865 | 11135 | 13542 |

KYIV AMONG OTHER UKRAINE'S REGIONS

Kyiv Contribution to Ukraine's Economy (2018)



Ministry of Regional Development, Construction and Housing and Communal Services of Ukraine
www.minregion.gov.ua

Kyiv has for the past four years topped the list of Ukrainian cities matching the annual assessment requirements in terms of regional socio-economic development, namely: economic and social cohesion; investment and innovative progress; foreign economic cooperation; financial self-sufficiency; development of small and medium business; availability and quality of health care services.

According to Regional Doing Business (2018),

Kyiv placed fourth, scoring 311 out of the 600 points, climbing two rungs up the ladder (compared to its sixth-eighth place, scoring 97 out of the 171 points in 2017)

РЕЙТИНГ ПРОЗОРОСТІ
ІНВЕСТИЦІЙНОГО СЕКТОРУ

100
НАЙБІЛЬШИХ
МІСТ УКРАЇНИ



According to **Transparency International Ukraine, Kyiv placed second, scoring 12.7 out of the 20 points** allocated for the investment sector transparency assessment, involving 100 big cities of Ukraine. Kyiv is best known for its online auctions selling seasonal trade outlet rights. When preparing the TIU assessment, experts recommended that the municipal authorities provide online data reengineering services, settle the conflict of interest among the members of the Executive Committee, and link the city to the platform that helps start one's private business.

РЕЙТИНГ
ПРОЗОРОСТІ

100 2018
НАЙБІЛЬШИХ
МІСТ УКРАЇНИ

Kyiv placed 11th in a 100-Ukrainian-city assessment in 2018, scoring 60.5 out of the 100 points (with 42.35 points being the average), thus winning nine points for the year.

ФОКУС

Рейтинги ФОКУСА



Kyiv placed third, scoring 55.9 out of the 100 points in a Ukrainian city comfort assessment. Quite an achievement, considering that judgment was passed on the average salary vs. the cost of the consumer basket, employment and education opportunities, as well as the possibility of organizing intercity traffic.

Kyiv Smart City Forum 2018 witnessed the ceremony of awarding the best innovative cities. Kyiv won the competition in the most-comfortable-city standing, with some 40 upgraded housing projects completed over the past three years, with each being aimed at securing the apt owner's safety and encouraging him/her to trust the city authorities.

Kyiv's Place in International Ratings

Kyiv is considered to be Ukraine's the most favorable investment venue.

The city's international ratings are on an upward curve. This is proof that the authorities are making every effort to improve the local business climate and encourage investments.

Kyiv loan ratings affirmed by leading rating agencies

Moody's Investors Service

Ratings upgraded to Caa 1, with a stable, rather than positive, outlook

S & P Global Rating

Upgraded to Level B- with a stable outlook

Fitch Ratings

Upgraded to Level B- with a stable outlook

The World Bank's Doing Business rating

The rating places Kyiv 71st in terms of comfortable business environment (e.g., five positions up the ladder).

Livability Index

EIU Global Livability Index 2018 reads that Kyiv scored 56.6 out of the 100 points, ranking 118th among the 140 cities, thus rising 13 positions up the ladder within the year.

100 money-saving and comfortable places to travel to in 2018

The British travel agency Hoppa singled out Kyiv as one of the world's 100 money-saving and comfortable places to travel to, considering the living expenses, food and drink, taxi, as well as addressing unforeseen medical problems.

Kyiv was one of the three winners of the prestigious **Foreign Direct Investment Magazine's "Global Cities of the Future 2016-2017" contest** in the "Cost Effectiveness" standing. The ceremony took place at MIPIM-2017 in Cannes, France.

Cooperation with international organizations



International Finance Corporation (IFC)



NEFCO (Nordic Environment Finance Corporation)



ULEAD with Europe



THE WORLD BANK

The World Bank



OSCE: (Organization for Security and Co-operation in Europe)



European Investment Bank



USAID (United States Agency for International Development)



European Bank for Reconstruction and Development

European Bank for Reconstruction and Development



JICA (Japan International Cooperation Agency)



Dena (Deutsche Energie-Agentur GmbH)



The Council of Europe Programme "Decentralisation and local government reform in Ukraine"



E5P (Eastern Europe Energy Efficiency and Environment Partnership)



GIZ (German Society for International Cooperation)

In 2018, Kyiv authorities combined efforts with international donor organizations to implement some **international aid projects**, including:

- Kyivpastrans – a plan to improve financial and operational indices (public transport; jointly with EBRD);
- “Reconstruction of sewage treatment facilities and construction of a technological line for the treatment and disposal of sediments of the Bortnychi Aeration Station” (in order to do the technical paperwork to upgrade the Bortnychi wastewater treatment plant) – jointly with Japan International Cooperation Agency (JICA);
- “Upgrading NGO Access to Social Services in Ukraine” (jointly with the OSCE Project Coordinator in Ukraine);
- “Granting Support to the City of Kyiv in the Implementation of the Open Budget” (in collaboration with GIZ GmbH in Germany);

- “Upgrading the Rehabilitation Center and Securing Free Access for Persons with Disabilities; Upgrading the Conditions for Visitors and Energy Efficiency of the Facility” at Kyiv’s City Children’s Clinical Hospital No. 1 (in collaboration with the US Department of Defense).

Achievements (2018):

- Project entitled “Integrated Urban Development in Ukraine” was launched in Podil [Kyiv’s historic downtown district, almost level with the Dnieper], jointly with GIZ GmbH;
- Project “Kyiv Smart City and Urban Diagnosis Master Plan” (in collaboration with NIPA South Korean IT experts who made and presented the master plan).
- Promoting active mobility and best cycling practices and infrastructure planning in the Rusanivka neighborhood, in collaboration with Bloomberg Philanthropies.

International Events in Kyiv (2018)



Kyiv Investment Forum 2018



The Biggest Architecture Conference in Eastern Europe – The Architecture of the Future



III Ukrainian Silk Road Forum 2018



Kyiv International Economic Forum 2018



International Mayors Summit (IMS)



Kyiv Smart City Forum 2018



Kyiv Smart City Forum 2018



XVII International Industrial Forum 2018



The 15th Annual Meeting of Yalta European Strategy (YES) – “The Next Generation of Everything”



IX International Medical Forum 2018

International Conference “Implementing People First PPPs for the SDGs: international best practices and recommendations for Ukraine and neighboring countries”

VII Civil Society Organizational Development Forum

Global Conference “Infrastructure PPPs in Eastern Europe, Caucasus and Central Asia”

Participation in International Events Abroad (2018)

- World Economic Forum (Davos, Switzerland);
- International Real Estate Exhibition MIRIM-2018 (Cannes, France);
- UNECE International Public-Private Partnership Forum (Geneva, Swiss Confederation);
- International conference Global Silk Road 2018 (Astana, Republic of Kazakhstan);
- Ukrainian weekly business conference in London (United Kingdom of Great Britain and Northern Ireland);
- International Exhibition China International Import Expo 2018 (Shanghai, China);
- XXII International AIDS Conference (AIDS 2018) (Amsterdam, the Kingdom of the Netherlands).

KYIV CITY AUTHORITY

MAYOR OF KYIV



HEAD OF THE
KYIV CITY STATE
ADMINISTRATION

VITALI KLITSCHKO

<http://kiev.klichko.org>

KYIV CITY COUNCIL

www.kmr.gov.ua

DEPUTY MAYOR,
SECRETARY, KYIV CITY
COUNCIL



VOLODYMYR
V. PROKOIV

Deputy Chair, KMDA:
Dmytro O. Davtian

Deputy Chair, KMDA:
Valentyn M. Mondryivsky

Deputy Chair, KMDA:
Viacheslav I. Nepop

Deputy Chair, KMDA:
Oleksandr V. Spasybko

Deputy Chair, KMDA:
Petro O. Panttleiev

Deputy Chair, KMDA
on the exercise of self-
government powers:
Volodymyr V. Slonchak

Deputy Chair, KMDA
on the exercise of self-
government powers:
Maryna P.Khonda

EXECUTIVE BODY
OF THE KYIV CITY COUNCIL
(KYIV CITY STATE
ADMINISTRATION)

www.kyivcity.gov.ua

FIRST DEPUTY CHAIR, KMDA



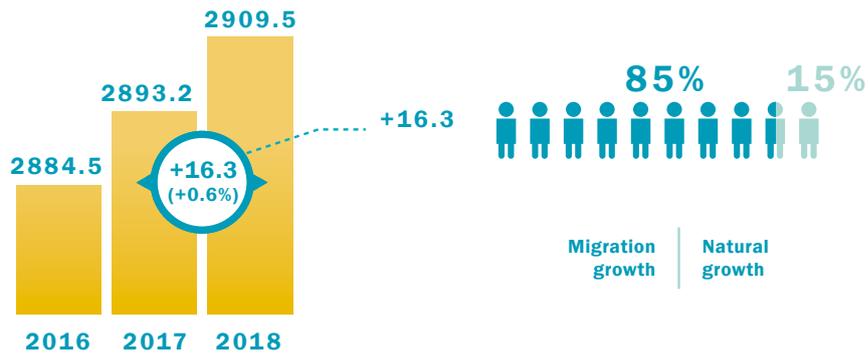
MYKOLA
YU. POVOROZNYK



POPULATION OF KYIV

Compared to other Ukrainian regions, Kyiv shows a better demographic status, including the gender structure, life span, birth rate, and migration attractiveness. In 2018, the number of the capital city's permanent residents increased by 16.300, totaling 2.909.500 (6.9% of Ukraine's population).

Permanent population of Kyiv [thousand persons]

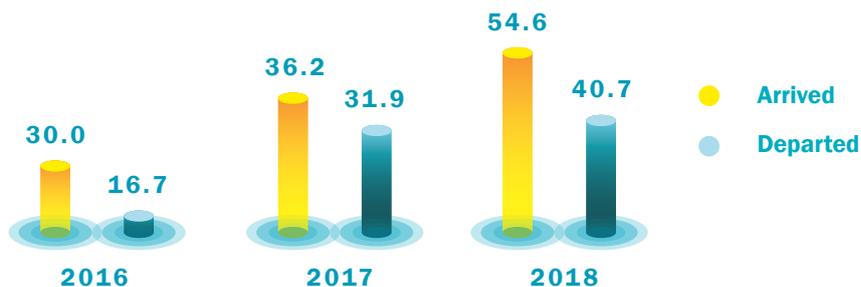


In 2018, 2.4 thousand more infants were born, compared to the persons who died and were buried, plus 13.9 thousand migrants more than those who left the city.

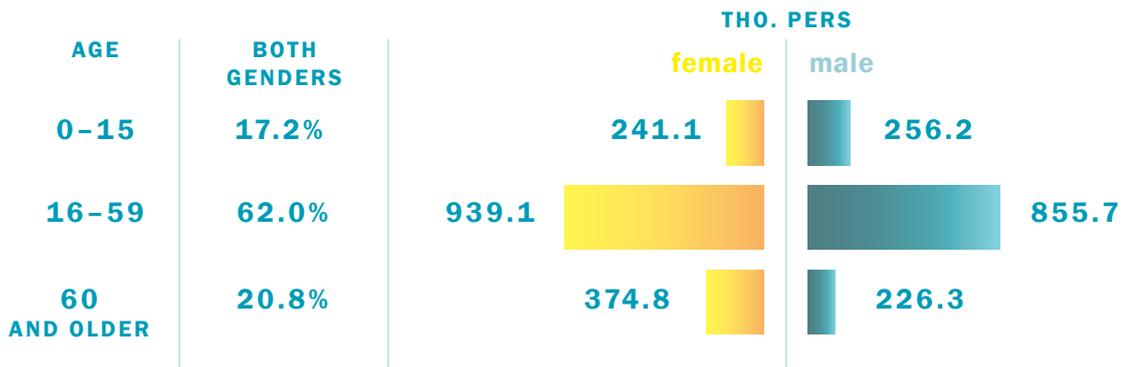
Natural growth ratio



Migration increase ratio



**Permanent residents
as per gender and age**



At the beginning of 2018, the 16-59 age ratio per 1.000 Kyiv residents showed 612, including 277 persons aged 15 plus, and 335 aged 60 plus.

Women constituted 53.7 and men 46.3 percent of the residents (in other words, 861 males per 1.000 females)

The average age of the population of Kyiv in 2017 was 39.7 years (women – 41.7, men – 37.5). The average life expectancy at birth was 74.35 years (for women – 78.36, for men – 69.96).

2. LISTENING TO KYIVITES, CHANGING THE CITY FOR THE BETTER



PARTICIPATION OF CITIZENS IN THE LIFE OF THE CITY

The truly concerned citizens of Kyiv are making every effort to turn their city into a venue of democracy and progress.

There is a ramified network of NGOs, with lots of interesting projects.

The number of civil societal institutions registered in a certain year

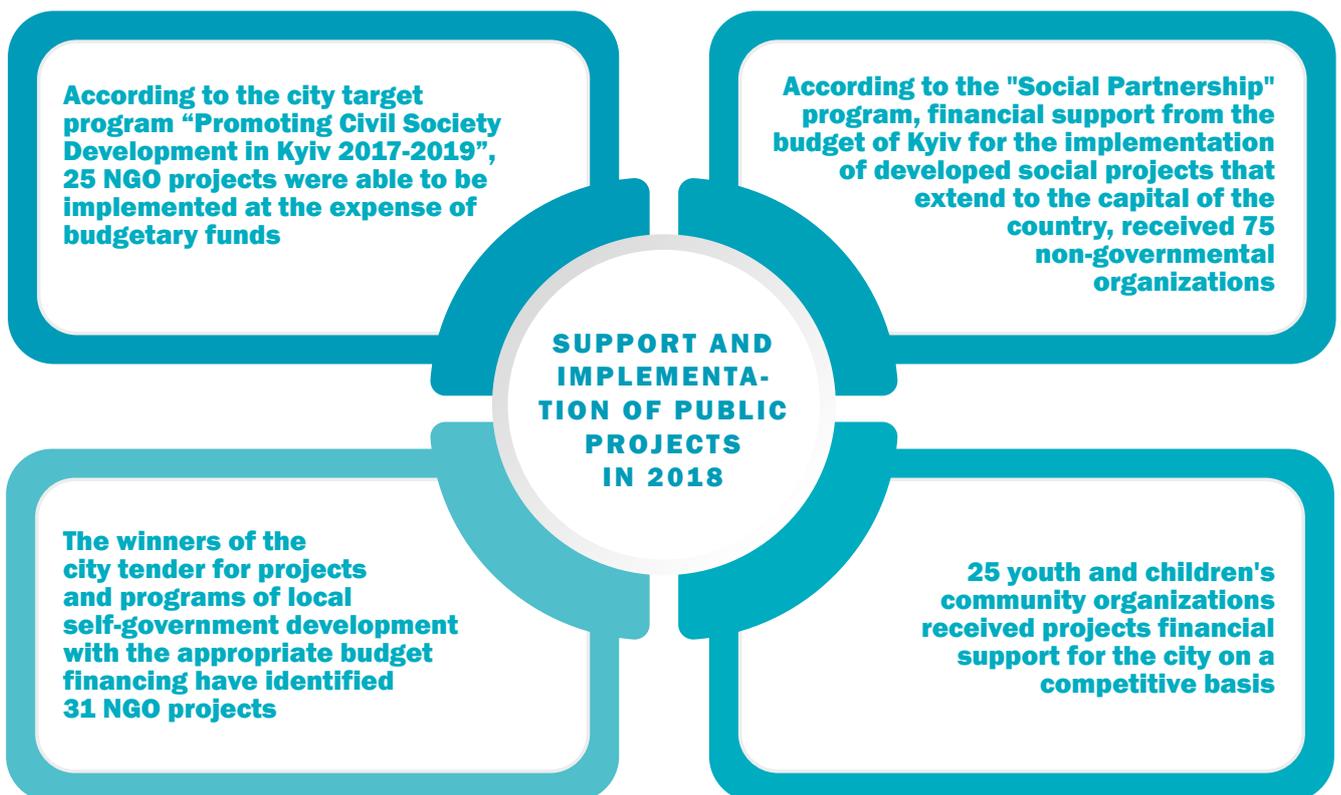


An important place in social life of the capital belongs to self-organization bodies of the population at the place of residence, whose network is constantly growing.

Self-government, practiced and showing progress over the years



Concerned citizens are encouraged to take part in social projects aimed at upgrading municipal management.





2ND ASSOCIATION EXCHANGE FORUM

This involvement was proved effective during the **2nd Association Exchange Forum** that included over 280 international donor and other organizations, as well as foreign officials. Its panels included sum-up discussions, World Cafe, Ukraine-CE Pilot Project Civil Participation in Decision-Making, case presentations, etc. All this data is available on the KMDA website.

A Public Communication and Information Center was established in Kyiv in 2018, following the example of European cities, meant to

promote cooperation between the local authorities and NGOs.

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Official Kyiv listens and responds to citizens' ideas and needs. There are various mechanisms of responding to public opinion, concerning urban development and decision making. Kyivites believe that the online feedback system is the most effective one.

ONLINE INNOVATIONAL SOCIAL COMMUNICATIONS PLATFORM



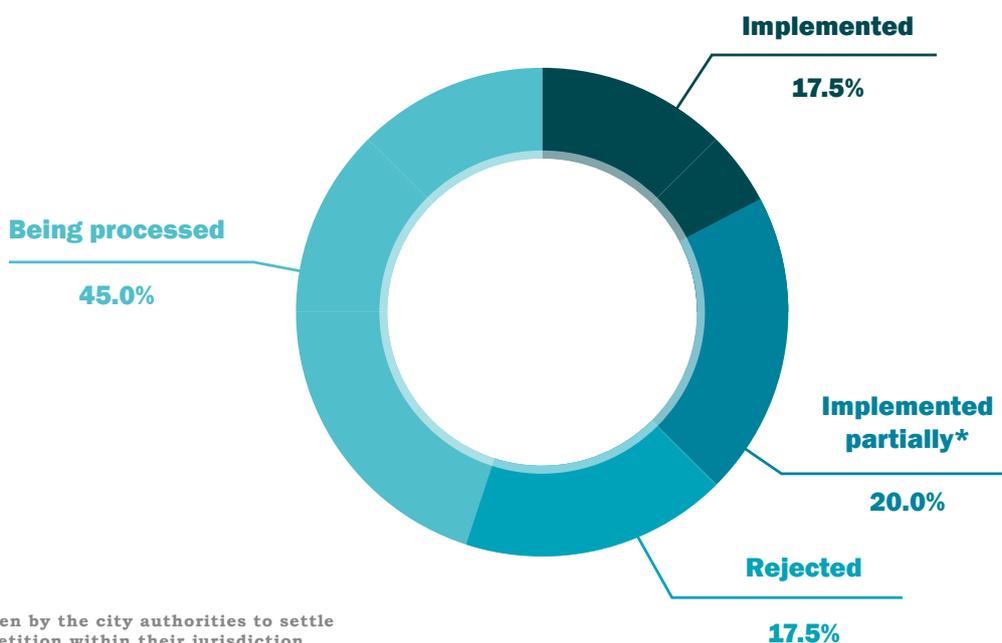
Unified web-portal of the territorial community of Kyiv

113 draft regulations posted for public discussion, with almost 16.7 thousand responses from citizens, including proposals, remarks, and wording.



Online Petition Service

763 petitions posted in 2018.



*Most effective measures taken by the city authorities to settle the issues laid down in the petition within their jurisdiction.



Hotline

747.200 calls received, including 82.3% promptly responded to, with the rest being processed.

Mobile application 1551

Mobile application is for the Android and iOS operating systems – convenient mechanism for the interaction of Kyivites and government. 199.000 calls received and posts on Kyiv Contact Center website in 2018, of which 68.8% promptly fulfilled, the rest are under review and in process.



Facebook

The number of page followers has increased by 45% and it is 26.9 thousand people. 1.3 thousand appeals processed and 97% users got responses.



Twitter

Page of Kyiv Mayor Vitali Klitschko has 404 thousand readers.



YouTube

Kyiv City Council

<https://www.youtube.com/channel/UCNTo7Yp38gkb77zMK508qJA>

Kyiv City State Administration

<https://www.youtube.com/channel/UCfbLP1IZ4MFZqtjrUWCKVLA/featured>

Individual departments of KMDA:

Department of Urban Development and Architecture

<https://www.youtube.com/user/KyivMistoBuduvannya>

Department of Public Communications

<https://www.youtube.com/channel/UC93rP-P3nt8EMVNXx-wuCaw>

Department of Urban Improvement

https://www.youtube.com/channel/UCsG25HAI_vGDEyttalB77ag

Department of Transport Infrastructure

https://www.youtube.com/channel/UCNP5PAixdcqJ_b6RGQYOzxQ

Common Channel of the Department of Education and Science and

Department of Youth and Sport

<https://www.youtube.com/channel/UCavZJfQC1nO9ct5zc32fzww>

Department of Culture

<https://www.youtube.com/channel/UC-l107iZ6IAbuUIdIGUSsIA>

Department of Social Policy

https://www.youtube.com/channel/UCJQsv0UhNB9CCjN9rL_GM3Q/featured

Department of Administrative Services

<https://www.youtube.com/channel/UCHgIFgPxxkELGHx-kq4Lm2qg>

“PUBLIC BUDGET” AS A TOOL FOR ACTIVE CITIZENS HELPING TO CHANGE THE CITY FOR THE BETTER

Kyiv is a city with creative and innovative potential, actively supporting a tool of direct democracy named the “Public Budget” project (hereinafter – the PB). The idea of participation of citizens in the distribution of budget funds was first implemented in Kyiv in the framework of the PB project in 2016 in the form of direct participant budgeting.

The main idea of the PB is to engage as many citizens as possible in discussing and resolving urban problems. With its help, every citizen gets an opportunity to influence the decision of the mayor’s office. That is exactly the way the city authorities establish a “power-community” connection to make Kyiv even more comfortable for life and attractive for business.

“Offer your projects, join teams and vote for other interesting ideas, team up in your communities.”

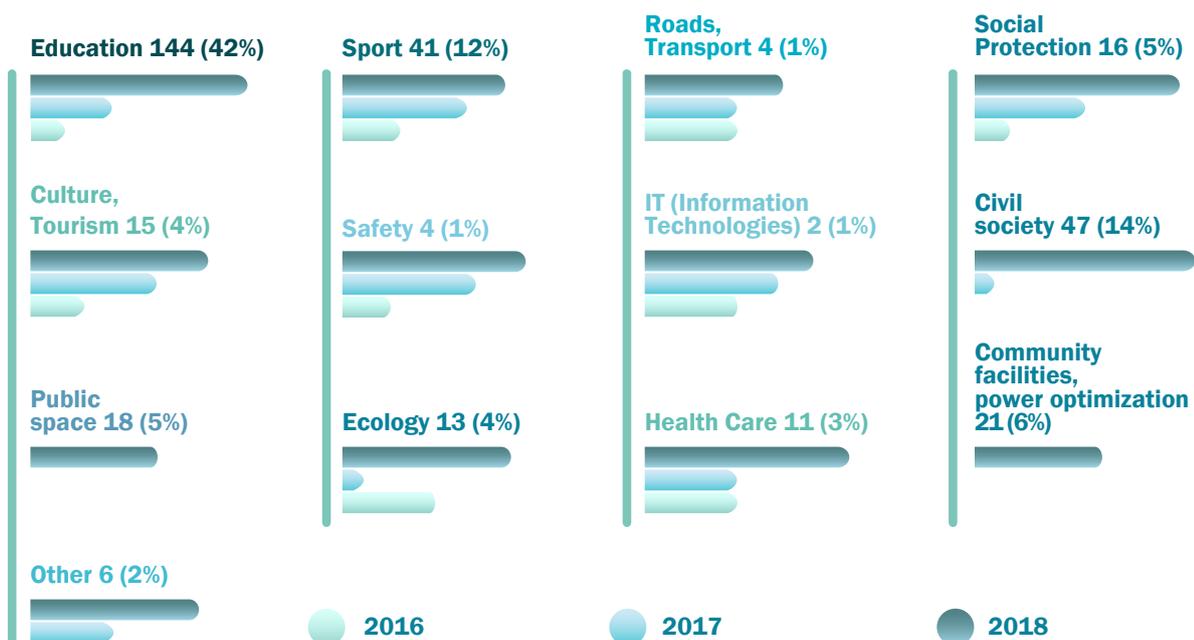
“The projects that Kyivites will most likely support by e-voting will be implemented by

the city under supervision of the authors and the public.”

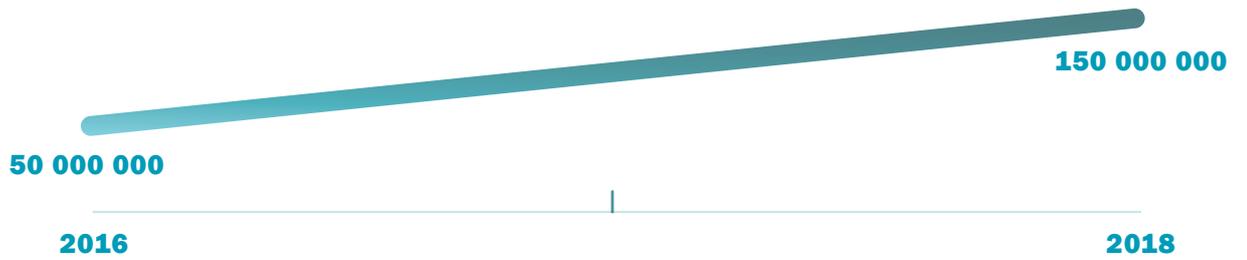
Project size and amount of PB financing has a positive tendency to grow, because the popularity of PB among the citizens is markedly increasing. One should note that voting for PB projects in the city takes place online only with the help of e-tools on the website. The e-voting is also used for the election of participants to the PBC (Public Budget Commission) – an independent PB institution that consists of representatives of NGOs that meet the criteria of integrity and political independence. The City Hall meets on a regular basis with the authors of the projects and organizers of public workshops to coordinate common efforts to popularize PB in Kyiv.

In 2018, with the participation of representatives of the city hall and Kyiv city council, the first Pilot Academy of Public Participation was organized with the support of the Council of Europe, dedicated to development of practice of citizen participation in decision-making.

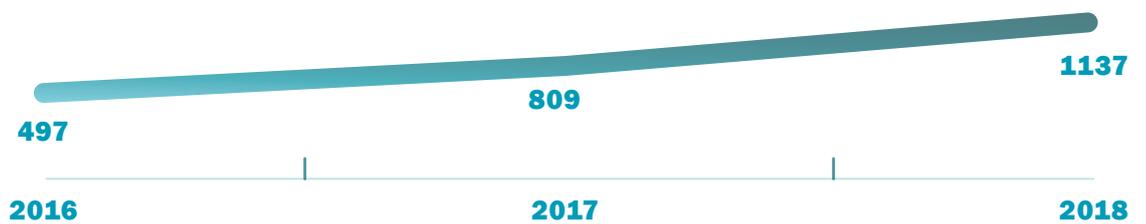
WINNING PROJECTS BY CATEGORY, UNITS AND %



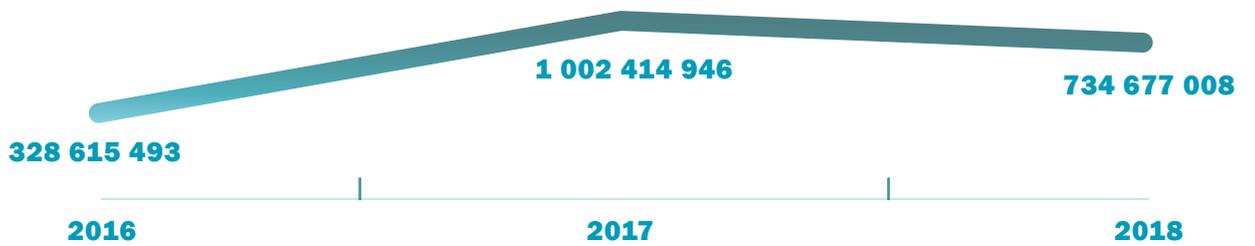
Amount of financing PB, UAH



Total number of submitted projects, units



Total budget of submitted projects, UAH



Number of people who voted



DIALOGUE: COMMUNITY – AUTHORITY

Public opinion of Kyivites as a mechanism of democratic development of the city

The reform of decentralization and the development of political processes in Ukraine raise the issues of community participation in the activities of the authorities, demand publicity and transparency of budgeting, and support the initiatives of Kyiv residents. The community, as the main source and subject of power, is entitled not only to transparent reporting and interaction with government officials, but also to direct initiatives for the allocation of funds and creation of new infrastructure projects. Three seasons of the PB competition and the fourth, running since February 2019, marked a new level of interaction between the public and the local authorities of Kyiv.

Public opinion is an important mechanism in the process of democratic development of the city, the reaction of Kyiv residents to some problems, situations, and processes. In order to ensure dialogue between residents of the capital and city authorities, a monitoring has been established for 200 sociological indicators of the evaluation of the effectiveness of activities, as well as the assessment of socio-political situation in the capital. In particular, the residents of the capital positively evaluated a series of initiatives of the city authorities aimed at improving the accessibility of “Smart City” services and mechanisms for interaction between the authorities and the community (3.99-4.55 points on a 5-point scale):

| Initiatives | Point |
|-----------------------------------------------|-------------|
| Integration of the "Smart Stop" system | 4.55 |
| Kyivite's card | 4.43 |
| Common Electronic Ticket | 4.33 |
| Electronic petitions | 4.25 |
| Public Budget | 4.21 |
| Mayor's Service – 1551 | 3.99 |

The monitoring records the rating provided by the residents of the capital regarding the activities of the authorities in terms of solving the issues of the city's livelihood and improving the city dwellers' well-being. According to survey results, there was a growth of positive assessments of the socio-economic situation in the city dur-

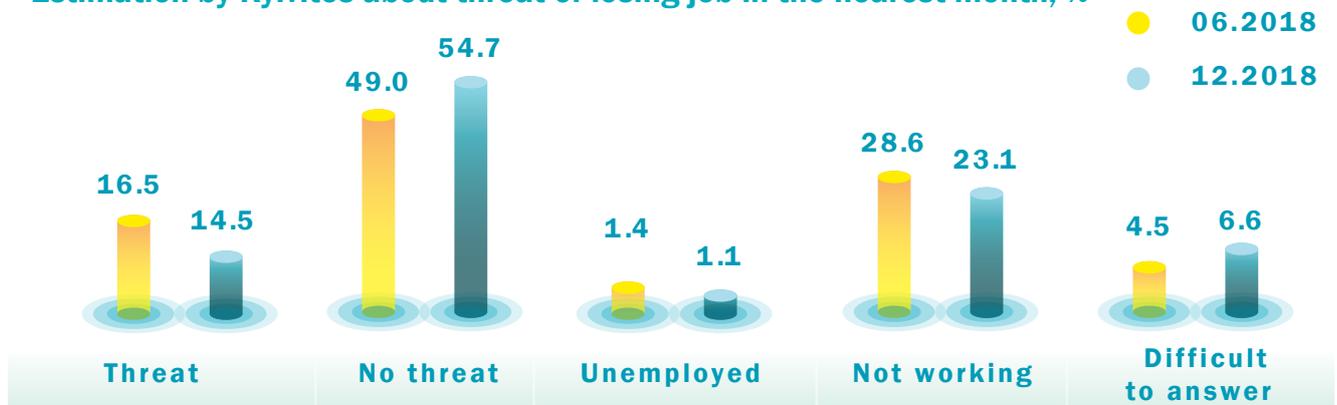
ing the year (from 12% in 2017 to 19% in 2018 – the rating is: “The situation is normal,” with a parallel increase in the proportion of those who believe that there will be no protest campaigns in the city (from 48.5% in 2017 to 57.1% in 2018). The above data represent stability of the socio-political situation in Kyiv during 2018.

Estimated protest sentiments of Kyivites, %



There is a positive tendency of the indicator “Estimation of stability of the employment (threat of loss of work)”. By the end of 2018, the number of Kyiv residents who did not feel the risk of losing their jobs grew from 49% in the middle of the year to 54.7% in the year end.

Estimation by Kyivites about threat of losing job in the nearest month, %

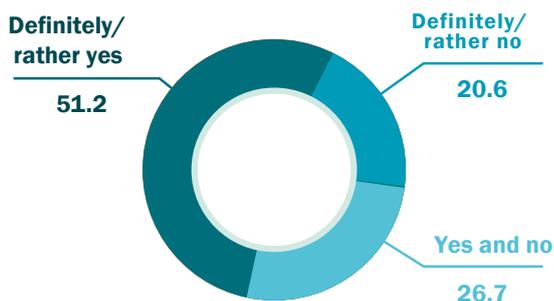


In 2018, city dwellers rated the perspectives of changes in their own lives for the better as quite high – 75.2% city’s residents are anticipating that it can happen. 12.5% of respondents are waiting for perspective of changes in the nearest couple of years, and 29.6% expect changes within the next 5 years.

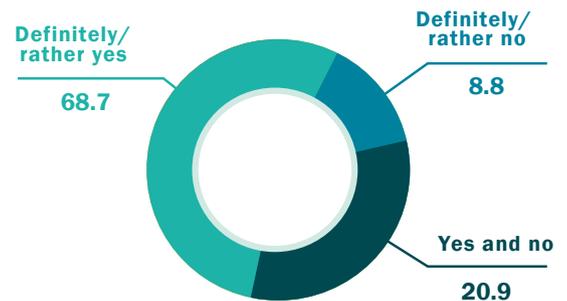
At that, in 2018, 51.2% of residents rated life in Kyiv as comfortable, and 68.7% are proud of the capital.

Evaluation of comfort of living in Kyiv in 2018 and being proud for the capital, % (less those who could not give a clear answer – error margin 1.2-1.5%)

Could you say that Kyiv is a comfortable city for life?



Could you say that you are proud of Kyiv?



According to the public opinion of the capital inhabitants, the efforts of the city administration caused significant changes in such areas as: improvement of amenities, arrangement of places for leisure and sports, improvement of the city educational infrastructure and its modernization, improvement of public transport.

According to the three survey waves (06.2017, 06.2018, 12.2018), Kyivites determine the socio-economic development priorities of the city as follows: housing and communal services, Health Care and healthy lifestyle, development of industry and entrepreneur-

ship, increasing investments, investment attractiveness and improving the labor market situation.

The obtained data of the public opinion monitoring in Kyiv show that there was a positive dynamic in 2018 in assessing the socio-political situation of the capital in general and its own situation in particular. All of the above show the need for further monitoring. It can become an effective mechanism for responding to the mood, needs and requests of Kyivites and will improve the dialogue between city authorities and city dwellers.

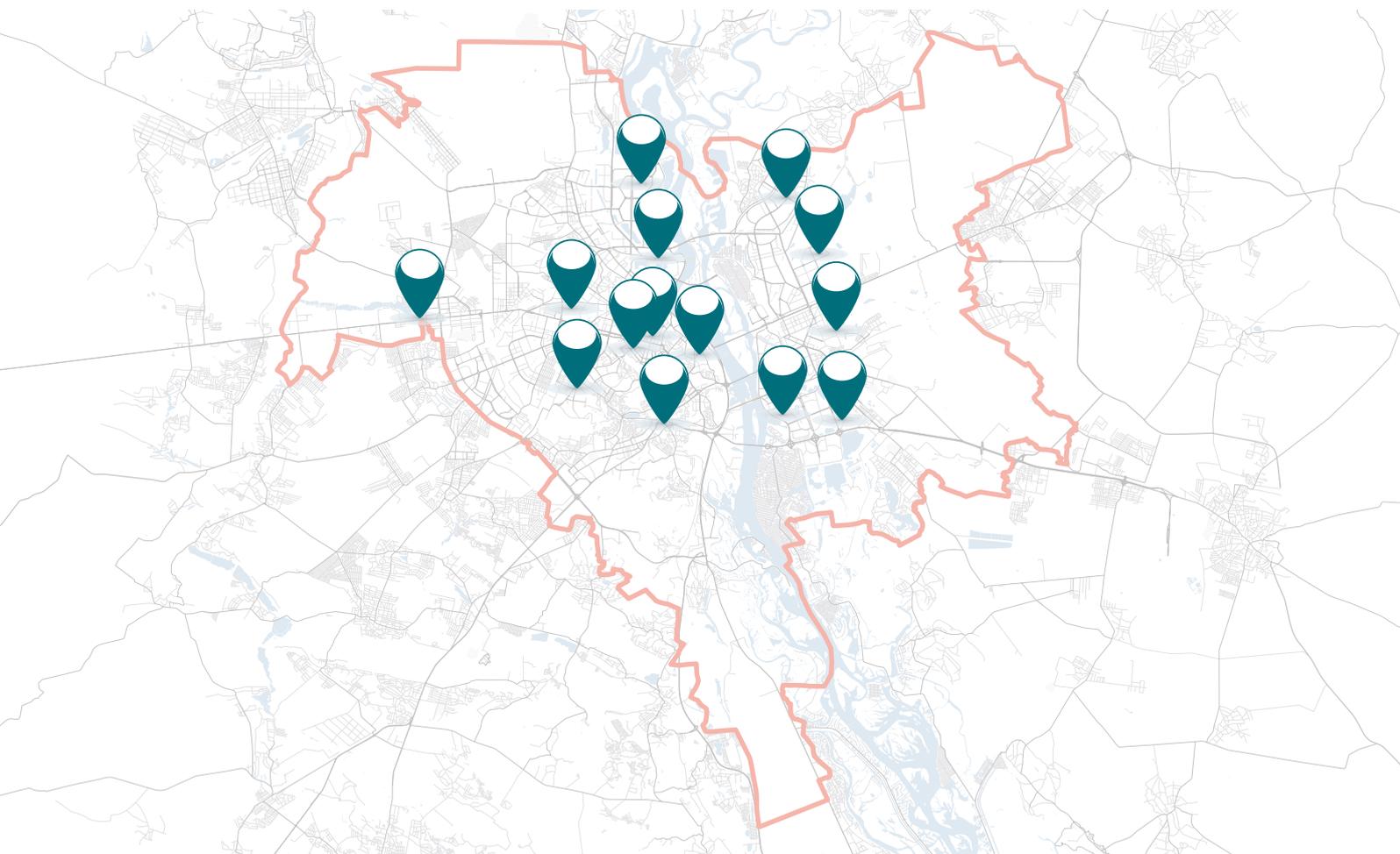


3. SERVICES FOR KYIVITES. ADMINISTRATIVE SERVICES

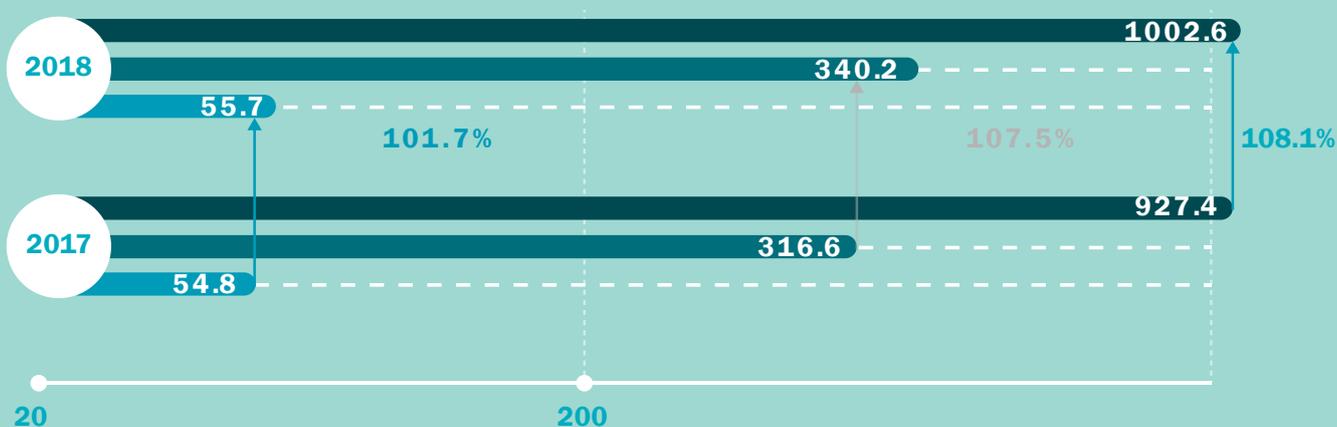


One of the main activities of the Kyiv city government is to improve the quality of administrative services and their accessibility to citizens.

14 administrative service centers in Kyiv provide 151 administrative services. The centers are set up in all districts of the city and are methodologically subordinate to the Department (Center) of Administrative Services of the Kyiv city State Administration.



Information about provision of administrative services



- Number of administrative services, thousand units.
- Number of administrative services per 1,000 population, units.
- Provided consultations, thousand units.

Beginning from 2016, all Centers of Administrative Services of Kyiv provide registration and issuance of ID-card passports for citizens of Ukraine for traveling abroad (international passports). In 2018, 141.1 thousand passports were issued, including international passports – 95.6 thousand, ID-card passports – 45.5 thousand.

All Centers of Administrative Services of Kyiv offer the following:

- comfortable waiting rooms;
- newest equipment and modern electronic systems;
- electronic queue and electronic document management;
- workspaces to provide services to people with disabilities;
- information kiosks with information on obtaining permits and the provision of administrative services;
 - entrances to rooms are equipped with ramps;
 - A special version of the official web-portal of administrative services of Kyiv was created to provide unhindered access to information for people with vision disorders.

In future, a mobile application with the function of displaying all stages of the provision of administrative services is planned to be designed.

In order to minimize the time spent by applicants, the following services were introduced:

- Issue of references about residence place registration at the reception desk within 15 minutes;
- A new personal account version for users with the following options:
 - tracking the inquiry status;
 - ordering a consultation;
 - applying for a service;
 - uploading documents;
 - viewing messages;
 - ordering a certificate of housing registration;
- receipt of the following documents in electronic form:
 - permits and approvals in the field of freight transport by road;
 - certificates of reception (non-reception) of social aid;
 - certificate of housing registration;
 - state registration of market operator capacities.

Besides, citizens have the opportunity to:

- get an online consultation (or consultation through a call-center);
- write feedback or leave a suggestion;
- get updates of their inquiry status by text messages (SMS).

All of these innovations have become possible due to the introduction and expansion of the functions of the information system “City WEB-portal of administrative services in Kyiv”.

With new technologies, the average queue waiting time for applicants has been reduced from 30 minutes in 2017 to 20 minutes in 2018.

Services implemented in 2018



Providing a declaration of readiness of the object for operation without construction permits (individual (homestead) residential housing, as well as garden, cottage)



Issuance of the permit for the employment of foreigners and stateless persons through the Centers of Administrative Services in Kyiv



State registration (re-registration, deregistration) of vehicles and issuance (exchange) of driver's licenses



Granting permission for the special use of aquatic bio resources in fishery water bodies

KYIVSMARTCITY

The implementation of new technologies is also taking place within the **Kyiv Smart City** initiative, which unites Kyivites, business, activists and city authorities behind the idea of developing a smart urban infrastructure, turning Kyiv into a progressive European capital. Digital services and projects implemented by Kyiv Smart City:



Informational system “Unified Web Portal” (<https://kyivcity.gov.ua/>) – the official portal of Kyiv – is the platform for the publication of official information of the Kyiv City Council and the Kyiv City State Administration and a tool of access to municipal electronic resources. Thanks to the constant expansion of the information system functions, it became possible to display Web portal pages for users with vision disorders, online media queries and journalist accreditation applications. The services “General Meeting”, “Local Initiatives”, “Public Hearings” were introduced;



“Open Budget” is a digital service designed to ensure transparency and free public access to information on the status of the city planning and budgetary compliance. Using this service, anyone can see all financial transactions carried out by the capital;



“Public Budget” – a service that allows citizens to take part in a competition of projects without leaving home: you can apply online and track your project on the website.



Information and analytical system “Maino” (Property) (<https://gis.kyivcity.gov.ua>) — a service that enables receipt of information about property and other objects, displaying their territorial location on the map of Kyiv. The system contains information on the accounting of communal property, self-constructed buildings, monitoring of roads, the provision of urban planning documentation, etc. The information system helps in making quick and efficient managerial decisions about the use of the property complex to ensure socio-economic development of the city;



The information system “Industry and Science of Kyiv” (ispn.kyivcity.gov.ua) is an integrated municipal information Internet resource about the industrial and scientific-technical potential of the city. The online catalog contains about 1.500 industrial enterprises, 330 scientific organizations, and 4.200 types of industrial products produced by Kyiv enterprises. To saturate the domestic market with the products of Kyiv manufacturers and promote the sales of local products in the process of government procurements, the system annually generates a list of manufactured goods that are planned to be purchased by managers of the Kyiv budget funds.



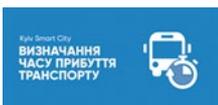
Electronic kindergarten records (<https://osvita.kyivcity.gov.ua>) — the service provides the opportunity to register a child in a kindergarten online. Since March 2017, 93.955 entries were made in the system, and 26.265 children were registered in pre-school educational institutions of the city.



Electronic medical appointment booking (<https://newmedicine.com.ua>), “Polyclinic without queues” – a service that allows patients to make an appointment with a doctor – both their local (family) doctor and any other specialist in a medical institution. There are 2.000 medical appointment bookings made in the city daily, 46% of them online. Since the launch of the system, Kyivites have made 105.000 medical appointment bookings.



“GPS trackers” (<https://clean.kyivcity.gov.ua>) provides information for inhabitants of Kyiv about work of public transport. 1.211 GPS trackers have been installed.



Transport arrival time – 105 electronic boards are installed on the transport stops within the capital, indicating the arrival time of public transport. The system has been deployed using the information from the City Data Center. Kyivites and guests of the capital can track transport movement online using the Kyivpastrans website (<https://kpt.kiev.ua>) or EasyWay mobile application;



Common CCTV system “Safe City” is a network of 5.968 video cameras. The “Safe City” project was created to improve security of Kyiv residents, strengthen control over the operation of public utilities and traffic management in the city. The face recognition and license plate recognition system is already functioning; there are three situation centers that work with the operational units of the Ministry of Internal Affairs and the Security Service of Ukraine. Also, 217 video-recording devices are installed on the roads of the Kyiv Oblast and connected to the system. 1.215 local working places have been established for direct video surveillance at the socio-cultural objects of Kyiv.



Kyivite Personal Account (<https://id.kyivcity.gov.ua>) —a system with access to services (administrative and social) and an option to use digital services of the city via the web-portal of Kyiv Electronic Services (<https://my.kyivcity.gov.ua>). The portal provides a single point of access to information resources for full information on electronic services that can be accessed remotely through the “Personal Account” (Personal Profile). In particular, the Public Utility Company section (GIOС) enables payment for housing and communal services and other services, or register utility meter indications. The Social Protection section citizens can obtain social services online: submit an application for one-time targeted material aid, order technical rehabilitation equipment at the Intelligent Rehabilitation Center, send an inquiry or book an appointment with specialists of the Department of Social Policy. The Electronic Democracy section provides an opportunity to bring citizens’ initiatives to the attention of the Kyiv City Council by submitting petitions or supporting those already proposed by the city’s residents.

Information system “Kyiv Territorial Community Register” contains the information specified in Art. 112 of the Law of Ukraine “On Freedom of Movement and Free Choice of Residence Place in Ukraine” and data about location of houses and providers of housing and utility services. The information system works with the database of the Address Register of Kyiv and provides for technical readiness of the Kyiv Territorial Community Register to be integrated with the Single State Demographic Registry.



Kyiv Contact Center (1551.gov.ua) is a convenient tool for communication between residents of the capital and the authorities to help them resolve the city problems in the context of improving comfort of life.



E-ticket – the uniform travel document to be used in public transport of the city of Kyiv. The pilot project was launched on October 30, 2018, and was designed to make automated payments for public transport use and record the number of passenger movements for accounting purposes (in particular, privileged population categories), with the adaptation to the “Card of Kyivite”. To ensure usage of the E-ticket, existing turnstiles in the Kyiv subway have been upgraded, including turnstiles at the high-speed tram and city electric train stations. The system works with all the ground transport in the city. The project includes Kyiv Metro Public Utility Company, Kyivpastrans Public Utility Company, Ibox Bank JSC and Privatbank PJSC (Privat 24 electronic service).

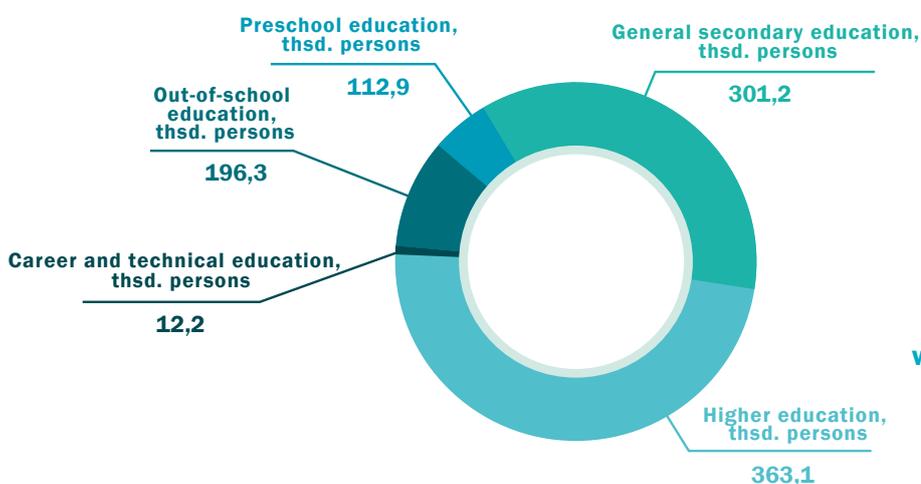
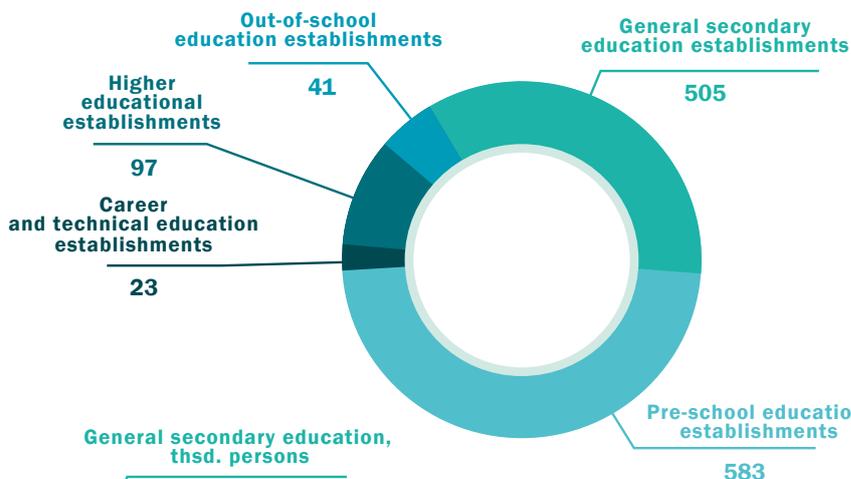
4. THE CAPITAL'S EDUCATIONAL SPACE



EDUCATION IS THE TREND OF A MODERN EUROPEAN CITY

The Ukrainian capital has a wide network of educational institutions.

Network of Educational Establishments of Kyiv in 2018



The number of people who studied in different segments of the education system in Kyiv in 2018



PRE-SCHOOL EDUCATION

In 2018, 3.155 new places were created in pre-school establishments

1.940 places in communal kindergartens were created through:

- completion of construction of 1 institution;
- completion of construction of 1 institution;
- restoration of work of 37 groups

1.145 places in private kindergartens were created through opening of 20 institutions

To improve the comfort of parents' interaction with pre-school establishments, the electronic enrolment system has been updated, and a respective technical support service system and the information page on Facebook have been created.

Due to the mentioned measures, the enrolment queue to communal pre-school establishments has been reduced by 26.2% compared to the previous year.



GENERAL SECONDARY EDUCATION

3.107 new places were created in general secondary education establishments in 2018

1.080 places were created in communal institutions through completion of construction of 1 institution

2.027 places were created in private institutions through increasing their number by 11 institutions

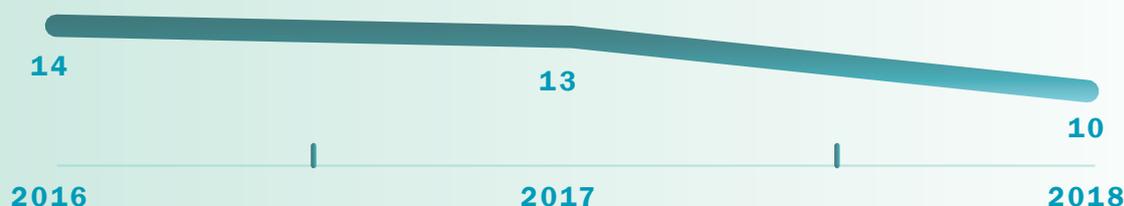
New Ukrainian School

The peculiarity of general secondary education in the academic year 2018/2019 is the transition to a 12-year system of teaching and introduction of the New Ukrainian School curriculums in all first-year classes, thus stipulating comprehensive development of students' competences. Over 33 thousand first-graders came to school in the current academic Year in Kyiv; internal design of classes has been changed for

them, educational and creative zones have been arranged, modern furniture and didactic materials, interactive and computer equipment have been purchased.

The educational trend of today is the gradual transition to the use of electronic textbooks and further computerization of general secondary education institutions. The level of students' access to computers at the schools in the capital increased by 30% compared to the previous year.

The number of students per 1 computer



Two I-III degree schools took part in the all-Ukrainian experiment on the topic “E-books for secondary education (EBSE)”.

On their own initiative, general secondary education institutions have the opportunity to connect to the Educational Network «Щоденник. ua» (Academic Diary), which provides various functions for schoolchildren, teachers and parents, in particular: electronic journal, electronic diary, lesson schedule, homework and others.

The high level of general secondary education in Kyiv is confirmed by the success of Kyiv

students at international student Olympiads. In 2018, their achievements included 2 gold and 2 silver medals won at the International Student Olympiad in Ecology, the LIX International Mathematical Olympiad and the International Student Olympiad in Biology.

One of the important directions in the development of the educational sector is the material stimulation of education workers, in particular, increase of wages. In the sphere of metropolitan general secondary education it has grown by an average of 22.1% at the expense of the city budget over the last year.



INCLUSIVE EDUCATION

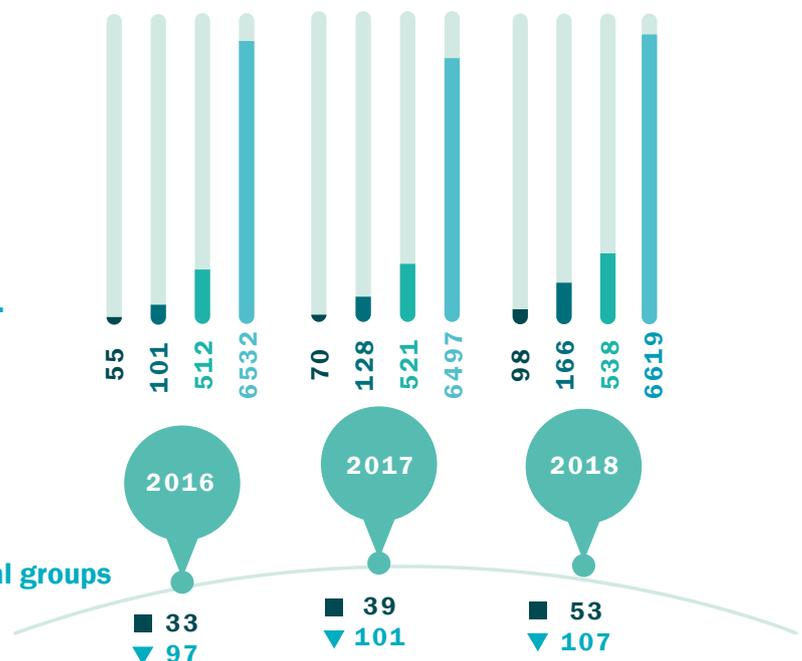
In Kyiv, considerable attention is paid to ensuring equal access to educational services for children with special needs. An inclusive environment provides an opportunity for such children to feel safe and have a sense of belonging in the team. Therefore, every year, more and more parents choose inclusive educational services for the education and training of their children

with special needs. Training for children with special needs is provided in pre-school and general secondary education institutions.

Moreover, in 2018, 10 inclusive and resource centers which provide for the rights to educational services for children aged between 2 and 18 years, started working in the capital.

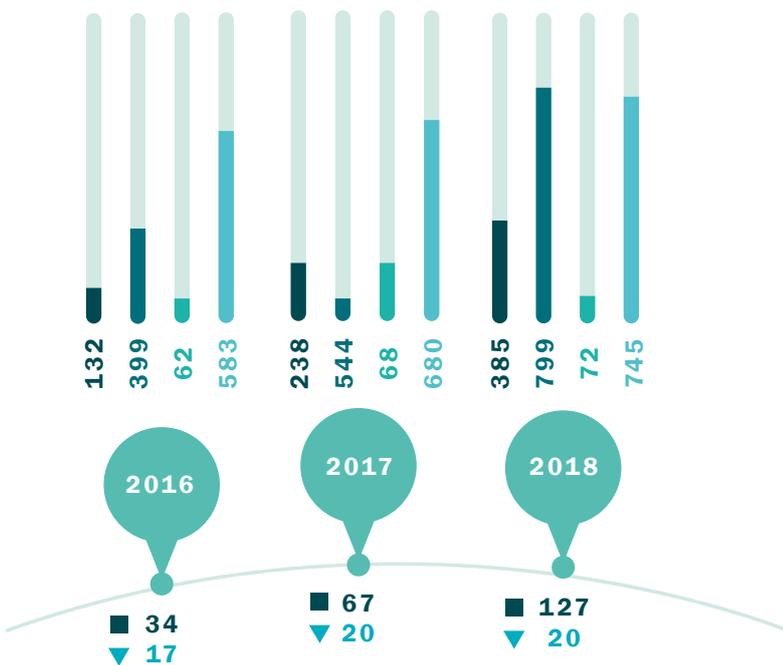
Inclusive education in pre-school establishments of the city of Kyiv

- Number of inclusive groups, units.
- Number of pupils in inclusive groups, persons
- Number of special groups, units.
- Number of pupils in special groups, persons
- Preschool institutions with inclusive groups
- ▼ Preschool institutions with special groups (for children with special needs)



Inclusive education in the institutions of general secondary education in the city of Kyiv

- Number of inclusive groups, units.
- Number of pupils in inclusive groups, persons
- Number of special groups, units.
- Number of pupils in special groups, persons
- General secondary education institutions with inclusive classes
- ▼ General secondary education institutions with special groups (for children with special needs)



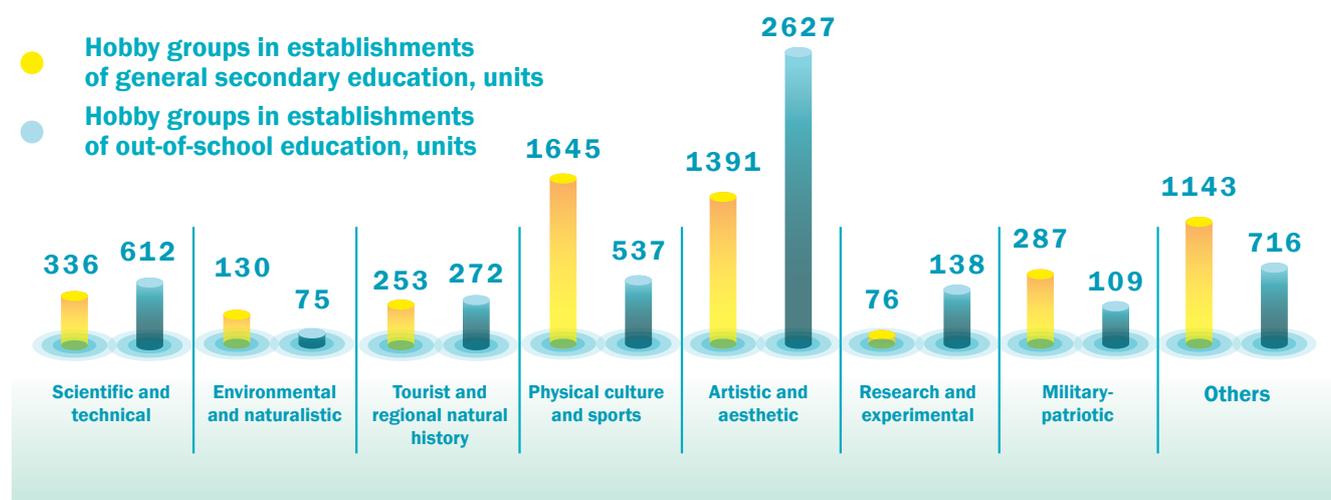


INFORMATIVE LEISURE FOR CHILDREN AND YOUTH

Out-of-school education helps children and young people of the capital to develop abilities and talents and acquire primary professional com-

petences. In 2018, the Center for Out-of-School Education was opened in Kyiv. Coverage of out-of-school education in general was 98% of children.

Hobby groups in general secondary education institutions and out-of-school establishments of Kyiv in 2018



In summer, leisure activities of young Kyivites are organized in various forms. 67 rest camps with day care for children and

140 language camps were arranged in June 2018 at general secondary education institutions.



CAREER AND TECHNICAL EDUCATION

The career and technical education institutions in the capital train skilled workers and junior specialists in 223 professions. To improve career guidance, elements of the dual form of education were introduced – a combination of education in schools with on-the-job training. In order to provide free career guidance ser-

vices online, the IT platform “Career Guidance and Career Development” was created. Professional assessment of high school students helps to determine one’s abilities and inclination to a particular profession. During the year, the total of over 50 thousand students received vocational guidance services.



HIGHER EDUCATION

Kyiv is a city of students, who make almost a quarter of the economically active population of the capital. In the current academic year, 94.6% of students have acquired knowledge in universities, academies, institutes of the city and 5.4% in colleges, technical schools, and colleges.

Higher education establishments of Kyiv are attractive for foreign students. In the academic year 2018/2019, young people from over 42 countries acquired their education here.

Studying foreign students in higher education institutions of Kyiv



The Taras Shevchenko National University of Kyiv and the National Technical University of Ukraine, “Igor Sikorsky Kyiv Polytechnic Institute”, which made it to the TOP-1000

best universities of the world under the QS World University Rankings, take the leading position in the field of higher education in the capital.

5. HEALTH CARE AND A HEALTHY LIFESTYLE



ACCESSIBILITY AND QUALITY OF HEALTH CARE

The primary link of medical care is a solid foundation for the development of the modern medical industry of the capital of Ukraine.

145 health care institutions operate and provide medical care in Kyiv.



In 2018, Kyiv continued active implementation of health care reform. There are 28 centers of primary health care in the city, with the status of communal non-profit enterprises. These centers include 261 outpatient clinics for family medicine doctors providing primary care. All primary health care institutions in the city of Kyiv have signed agreements with the National Health Service of Ukraine.

Since April 2018, a national campaign has started – “A Doctor for Every Family”, which provides every citizen with a free choice of a primary care physician and the conclusion of a service declaration with him.



eHealth is a system that helps to arrange the doctor's work in order to have more time for patients, eliminate paper workflow and provide patients with the ability to conveniently book their appointments.

Implementation of the eHealth Information System in Kyiv

In 2018, the following results were achieved:

- 28 primary health care centers connected to the eHealth system;
- registration of all doctors who provide primary health care;
- Electronic Record to book an appointment was introduced 100%.

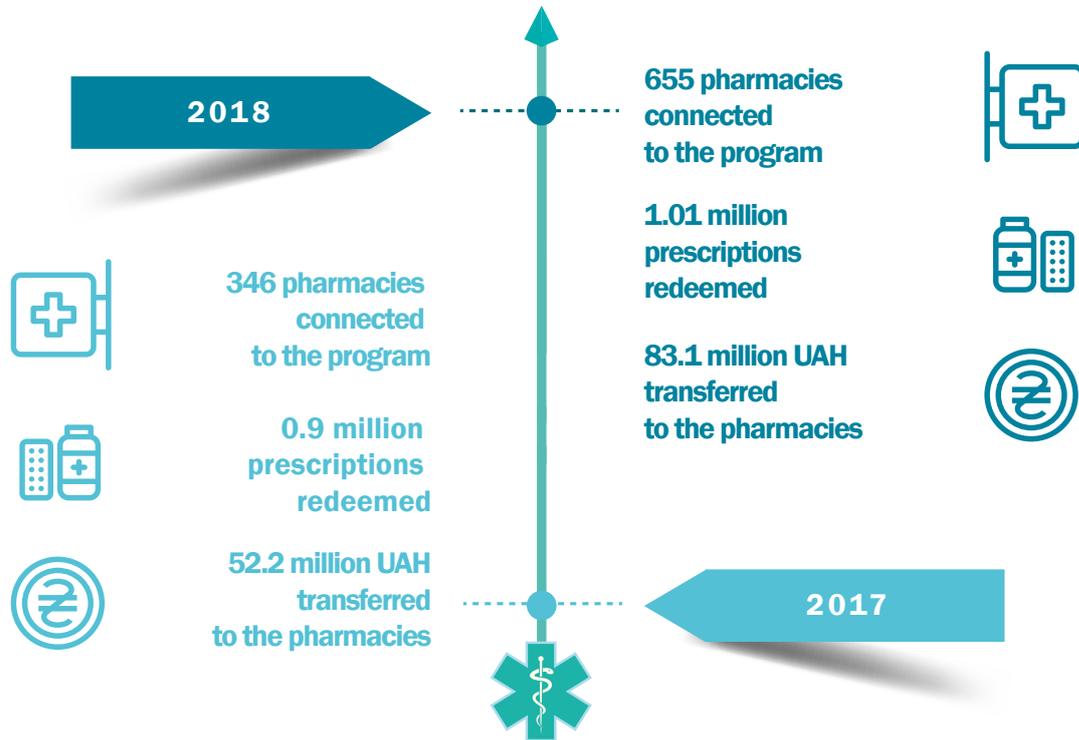


During this period, the inhabitants of the capital signed more than 1.7 million declarations. Family medicine covers about 60% of the city's population.



Kyiv successfully continues to implement the governmental program “Affordable Medicines”. After its introduction, the Kyivites have the opportunity to obtain medicines in three categories: cardiovascular diseases, bronchial asthma, type 2 diabetes, for free or only with a minor additional payment.

Ways to implement the program “Affordable Medicines” in Kyiv



Since June 2018, a project to bring medical care closer to the people of Kyiv has been introduced in all districts of Kyiv – “A Doctor in Your Home”, thanks to which it is possible to undergo free and quick medical examination at a convenient time (in particular, HIV test, cholesterol and blood glucose screening, etc.)



The project has 30 stationary points and 126 mobile multidisciplinary teams.

During this period, more than 65 thousand people have been consulted and examined. Multidisciplinary teams carried out almost 7.000 house-calls for people who could not get to a medical facility on their own.



Also, for the purposes of timely identification and treatment of patients with diabetes, 11 diabetic foot cabinets have been created in all counseling and diagnostic centers.

During the year, around 140 patients received medical aid.

UPGRADING MATERIAL AND TECHNICAL BASE

In 2018 nearly 16% of local budget expenditures were allocated to Health Care.

It allowed to:

– Significantly upgrade:

- 40 departments in city hospitals
- 3 maternity homes

– Purchase new equipment:

- CT / MRI apparatuses

- screening equipment
- diagnostic equipment
- equipment to provide care and aid to premature infants, children with critical weight
- surgical equipment.

– Buy:

- 24 ambulance vehicles for the Center of Emergency Medical Help and Disaster Medicine of Kyiv city.



KYIV IS THE CITY OF ACTIVE LEISURE AND SPORTS

Places for sports events and active leisure

Today Kyiv is one of the most prominent sports centers of Ukraine. According to the results of the sports achievements rating, both for the Olympic and non-Olympic sports, the capital ranks first among all settlements of Ukraine.

On the territory of the city there are **4.487** sports objects designed to host world-class competitions, as well as objects suitable for active physical education and sporting recreation (**21** of them meet international standards).

In particular, there are **29** stadiums, **68** swimming pools, **682** sports halls, **9** artificial ice installations, a cycling track, **2.417** sports grounds, **1.033** premises for recreational activities, numerous recreational, racing and

cycling lanes in the city parks. The city features all the brands of network clubs and fitness clubs that provide a wide range of fitness services. The TOP-5 sports networks by the number of clubs in Kyiv include: Sport Life, FitCurves, Athletic Co, Sport Land and Cross-FitBanda.

Moreover, 50 Children and Youth Sports Schools municipal utilities use gymnastics and playgrounds of 228 general secondary education institutions to train their members. Such grounds are provided for free when they are not occupied by schoolchildren.

The number of specialists in physical education is 5.598 people.

Kyiv is a city of active people

The events hosted in the capital that have become the most popular and massive among the city dwellers are:

- “Kyiv Semi-Marathon – 2018” (more than 11 thousand participants);
- “Run under the chestnuts” (more than 13 thousand participants);
- “Color Race” (2.500 participants);
- IntersportUkraineRun (5 thousand participants);

- “Kyiv International Marathon – 2018” (11.5 thousand participants from more than 50 countries of the world).

As part of the Kyiv City Olympics “Healthy Kyivites”, 17 events were hosted in various sports, attended by 3.571 people.

In total, during 2018 1.121 sports events were held with participation of 98 thousand people.

International competitions and high performance sports



Competition of the Grand Prix of Rhythmic Gymnastics “Deriugina Cup”



Competition of Sports Gymnastics the Ukraine International Cup 2018



Sports Dance Festival «ParadNadii»



World Junior Diving Championships



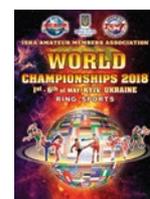
International Cycling competition “Kyiv Sotka”



International Cycling Competition “Grand Prix of Kyiv”



World Junior Ice Hockey Championship



ISKA Kickboxing World Championship



The 56th Congress of the WBC



Cycling competition
Horizon Park Women Challenge,
Race Horizon Park Maidan, Race
Horizon Park Classic



UWW International Tournament
on Free, Women and Greco-Roman
wrestling, dedicated to prominent
Ukrainian wrestlers and coaches



Final matches of the 2017–18
UEFA Champions League (the
match was held at the Kyiv stadium
NSC "Olympic", visited by about
20 thousand foreign fans)

Considerable attention is paid to the development of high performance sports which results in city competitions, training sessions for the national teams of Kyiv from the Olympic (**35**) and non-Olympic (**60**) sports; also, athletes from Kyiv participate in the all-Ukrainian competitions. During 2018 **293** city competitions were held, participated by

57.664 athletes. Also, 8489 athletes took part in 267 championships, Cups of Ukraine, other national and international sports competitions in the Olympic and non-Olympic sports. 89 training and training sessions (involving 1289 participants) of city teams of different sports were held for preparation for All-Ukrainian competitions.

In 2018, athletes from Kyiv received:

- At the world championships in the Olympic sports – **1** gold, **2** silver and **5** bronze awards; non-Olympic sports – **14** gold, **21** silver and **12** bronze medals;
- at the European Championships in the Olympic sports – **2** gold, **7** silver and **9** bronze awards; non-Olympic sports – **25** gold, **23** silver and **16** bronze medals;
- At the Ukraine Championships:
1st place – **606**, 2nd place – **535**,
3rd place – **518**.
- The national teams of Ukraine include:
- Olympic sports – **1.054** Kyivites (18.33%);
- Non-Olympic sports – **945** Kyivites (20.62%);

During 2018 two schools of higher sporting skills worked in Kyiv, as well as Kyiv sports boarding school and 89 Children and Youth Sports Schools (CYSS), of which 60 are community-owned. The total number of pupils of the Children and Youth Sports Schools of Kyiv in 2018 amounted to **30.833**. CYSS “Prometheus”, “Chance”, “Meteor” work with children with disabilities (the number of pupils in them is 485 people).

The capital is an important center of sports and rehabilitation for people with disabilities.

In 2018, athletes with disabilities from Kyiv took part in the 69th All-Ukrainian competition for people with disabilities caused by various diseases and received **209** gold, **165** silver and **126** bronze medals. 1.502 athletes from Kyiv participated in 61 municipal events.

4 athletes and 1 guide in 3 sports: biathlon, mountain skiing and cross-country skiing, participated in the XII Paralympic Games, which were held in the Pyeongchang (South Korea). Athletes took one 3rd place and five 5th places in biathlon.

In 2018, 396 children with disabilities participated in the sports and athletic meeting “Believe in Yourself”.

6. SOCIAL PROTECTION AND SECURITY OF KYIVITES

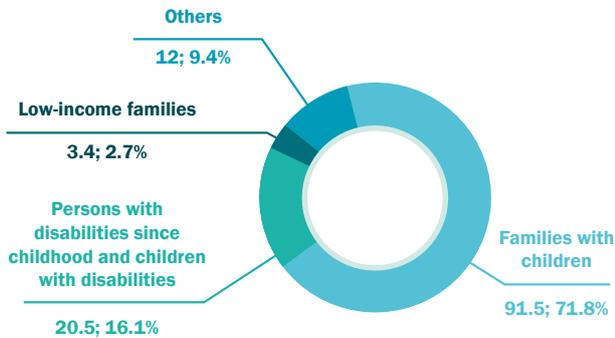


WE CARE AND HELP

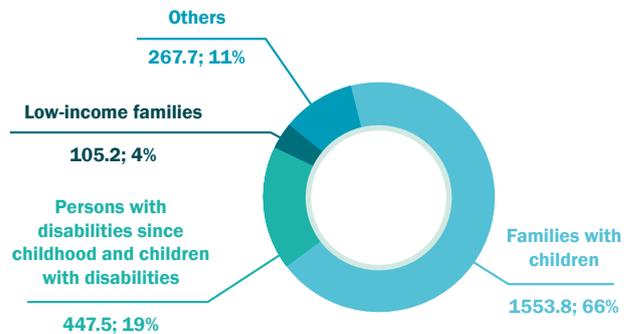
In 2018, at the expense of the state budget and the budget of the city of Kyiv, social support was provided to more than 700 thousand Kyivites.

127.4 thousand people received state aid and compensation in the amount of more than UAH 2,374,200,000.

Recipient categories, thousand persons



Assistance and compensation, UAH million



Subsidies

27 reception centers were organized for citizens to assign housing subsidies using a simplified procedure. In 2018, 336.2 thousand households received a housing subsidy in the amount of 1.681.100.000 UAH.

Internally displaced persons

174.8 thousand internally displaced persons are registered in the social security authorities of Kyiv. In 2018, in order to cover living expenses (in particular, for housing and utility services), 22.7 thousand people received targeted financial aid in the amount of 390 million UAH.

In 2018, the Kyiv city budget financed measures for social protection of individual Kyivites in need amounting to 1.804.2 billion UAH.

32.7 thousand social service recipients were registered in 11 territorial centers of social services in 2018.

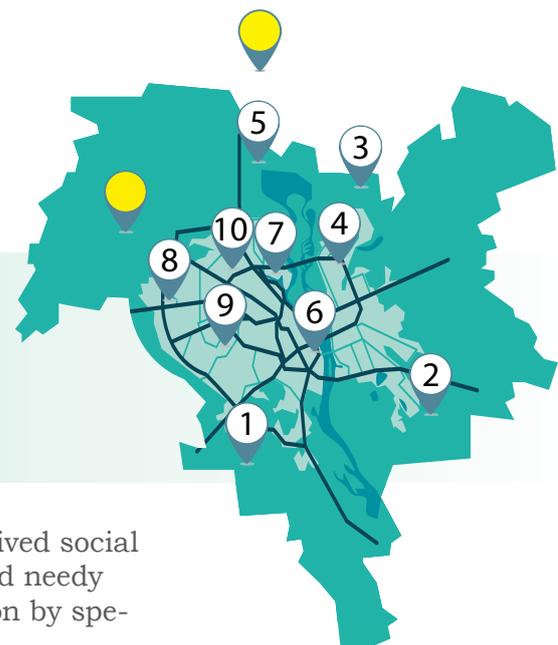
Kyiv City Territorial Center of Social Service

<https://dsp.kyivcity.gov.ua/content/pidvidomchi-ustanovy.html>

District Territorial Centers of Social Services

<https://dsp.kyivcity.gov.ua/content/rupszn.html>

- | | |
|------------------|----------------------|
| 1. Holosiivskiyi | 6. Pecherskiy |
| 2. Darnytskiy | 7. Podilskiy |
| 3. Desnianskiy | 8. Sviatoshynskiy |
| 4. Dniprovskiy | 9. Solomianskiy |
| 5. Obolonskiy | 10. Shevchenkiivskiy |



In particular, 11.2 thousand single unemployed citizens received social services (provided by social welfare offices at home); 8.8 thousand needy citizens, 0.8 thousand people with disabilities used transportation by special equipped cars.

IN 2018

We established:

- Comprehensive Rehabilitation Facility for people with disabilities in the Dniprovskyi district of Kyiv;
- Municipal Rehabilitation Institution «Kyiv Center of Blind People».

We provided:

- 3.8 thousand welfare beneficiaries with health resort rehabilitation for the amount of almost 36 million UAH;
- 340 children with disabilities with a rehabilitation course (accompanied by adults) for 9.9 million UAH;
- Persons with disabilities with complex prosthetics, technical and other convalescent and movement facilities for UAH 84.400.000, which is twice the amount spent in 2017.

We purchased:

- 119 apartments for welfare beneficiaries from the city budget.

We allocated:

- **One-time targeted social financial aid** that was issued:
 - to 173.5 thousand people of certain categories of socially vulnerable population groups, war veterans of the city of Kyiv on memorable dates and holidays for 99 million UAH;
 - to 26.8 thousand people in difficult life circumstances for over 47.7 million UAH.
- **Free-of-charge assistance**, namely:
 - food (for 1.067 people) and food baskets (for 30.727 people) for the amount of 12 million UAH for low-income single citizens, low-income persons and people with mental illnesses;
 - free medicines in the amount of 13.6 million UAH for 26.1 thousand people affected by the Chernobyl disaster;

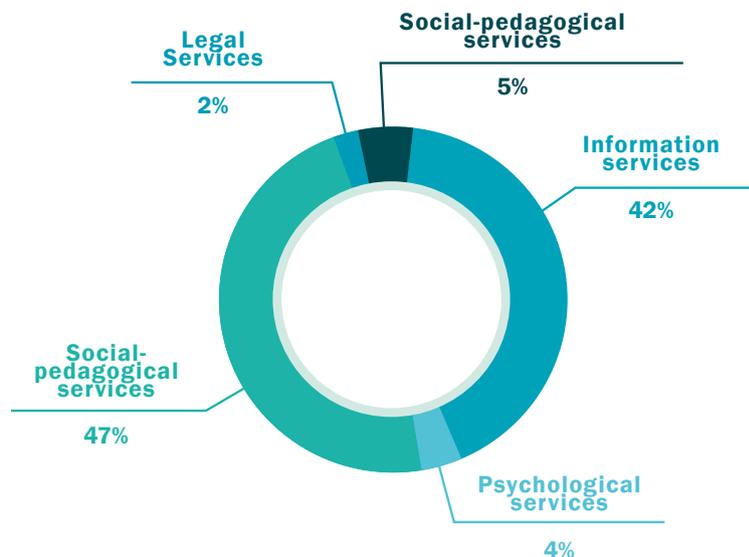
897 thousand separate categories of citizens used travel privileges for public transport.

Assistance for Kyivites – participants of the antiterrorist operation (Joint Forces Operation) (ATO/JFO)

In 2018, 27.037 Kyivites – participants of the anti-terrorist operation (ATO) were provided with social services.



Kyiv City Center and District Social Services for Families, Children and Young People (<https://dsp.kyivcity.gov.ua/content/katalog-ustanov.html>) provided 101.8 thousand social services.



The amount of material and targeted aid to cover utility payments in 2018 made over 170.2 million UAH.



In 2018, one-time financial aid was granted to:

- 26.909 Kyivites-participants of the ATO (JFO) amounting to UAH 134.5 million UAH;
- 642 family members of the Kyivites who died during the Anti-Terrorist Operation (ATO) – amounting to 15.700.000 UAH;
- 143 children of the dead (deceased) Kyivites-participants of the ATO (JFO) amounting to 4.900.000 UAH.

The Kyiv budget costs were used for:

- purchase of 125 apartments;
- health rehabilitation of 1.096 children Kyivites – participants of the ATO (JFO) and 813 accompanying persons;
- cover of expenses for in-patient treatment and complex prosthetics for 13 persons;
- purchase of 4.471 travel tickets for servicemen.

KYIVITE'S CARD – PERSONAL ELECTRONIC SERVICE

Municipal Kyivite's Card is a personalized electronic card for receipt of social aid in the form of:

- accounting free travel in public transport;
- getting social discounts to pay for goods in stores and supermarkets;
- obtaining benefits in pharmacies with free provision or purchase of medicines;
- service in medical institutions, receiving medical services;
- ensuring payment for utilities and housing payments;
- providing Kyivites with social support services, accrual of compensation and targeted payments.

Number of recipients
of "Kyivite's Card",
thous. people



https://kyivcity.gov.ua/pilhy_dovidky_ta_sotsialnyi_zakhyst/kartka_kyianyna/

CHILDREN NEED FAMILY



In Kyiv, 2,156 orphans and children deprived of parental care are covered by family forms of upbringing (this represents 91.1% of the total number of children registered in the district services for children).

221 orphans and children deprived of parental care are brought up in the 24 family-type orphanages and 34 foster families.

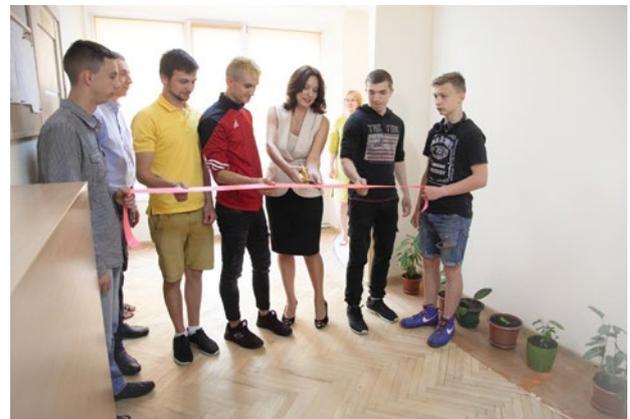
7 cars were purchased for family-type children's homes for 10,500,000 UAH.

170 children with disabilities covered by family forms of education receive additional material assistance from the Kyiv budget.



There are 23 orphaned children and children deprived of parental care who have arrived from the temporarily occupied territory of the Crimea and uncontrolled districts of Donetsk and Luhansk oblasts. During 2018, 142 children were granted the status of children affected by hostilities and armed conflicts.

In 2018, the first Kyiv municipal social dormitory for orphans and children deprived of parental care was created for free temporary residence of boys aged 15 to 23 years.



In 2018, 99 apartments were purchased for the total amount of 85.3 million UAH for orphans and children deprived of parental care, of which:

- 87 – covered by the Kyiv's City budget;
- 12 – covered by subventions from the State budget.

109 children were adopted, including:

- 93 children – by citizens of Ukraine;
- 16 children – by foreign citizens.

Also, this year the City Target Program “Children. Family. Capital in 2019-2021” has been adopted (<http://kmr.ligazakon.ua/>).

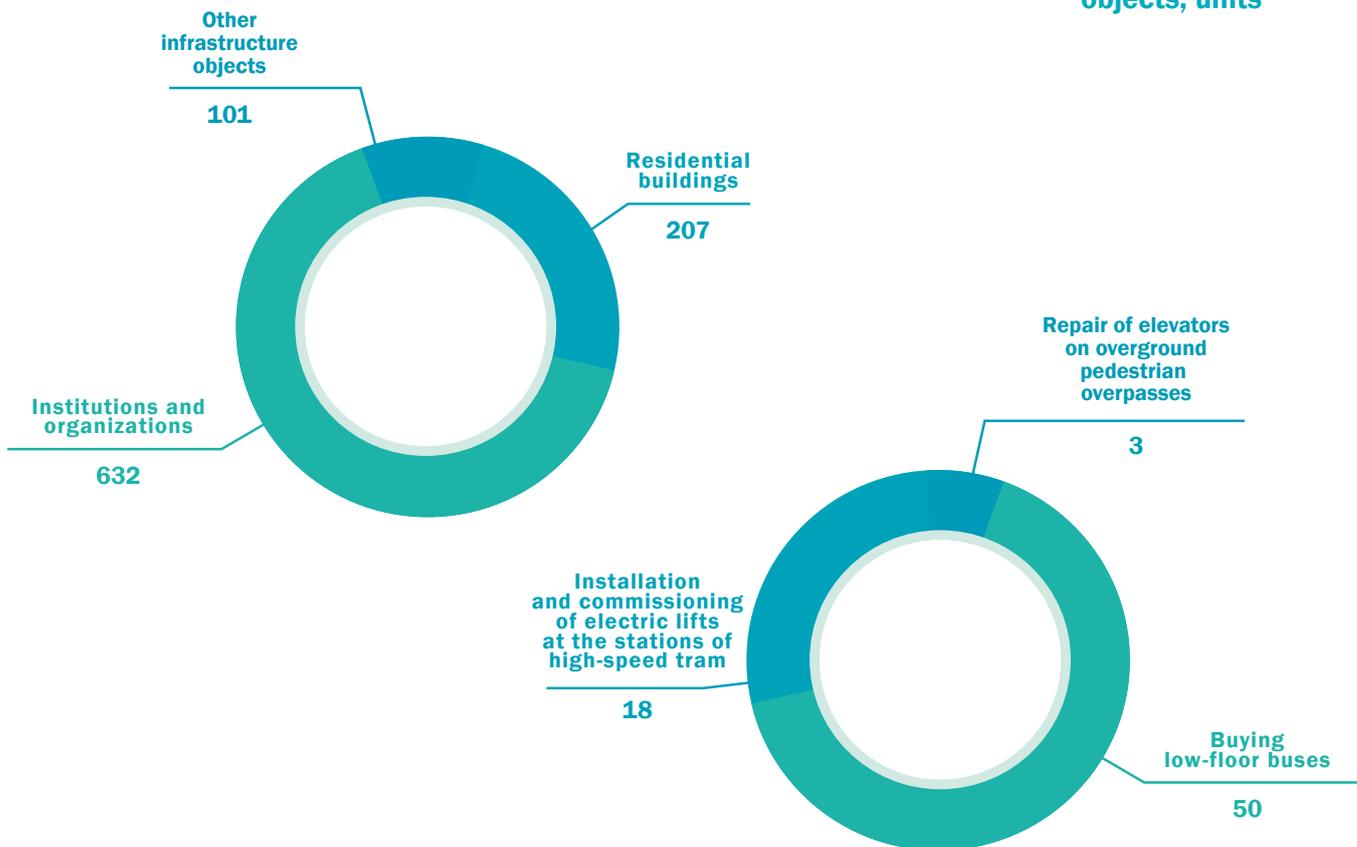
KYIV WITHOUT BARRIERS

Kyiv adopted the City Complex Target Program “Kyiv without Barriers” for 2018-2021 (<http://kmr.ligazakon.ua/>), which provides for:

- development of accessible infrastructure and urban environment for the safe and independent movement of people with disabilities and other mobility impaired groups;
- formation of an information infrastructure for an accessible environment in the city;
- equipment (ramps, rails) that ensures accessibility of educational institutions, health care, culture, social protection of the population, residential buildings, transport infrastructure objects, etc.

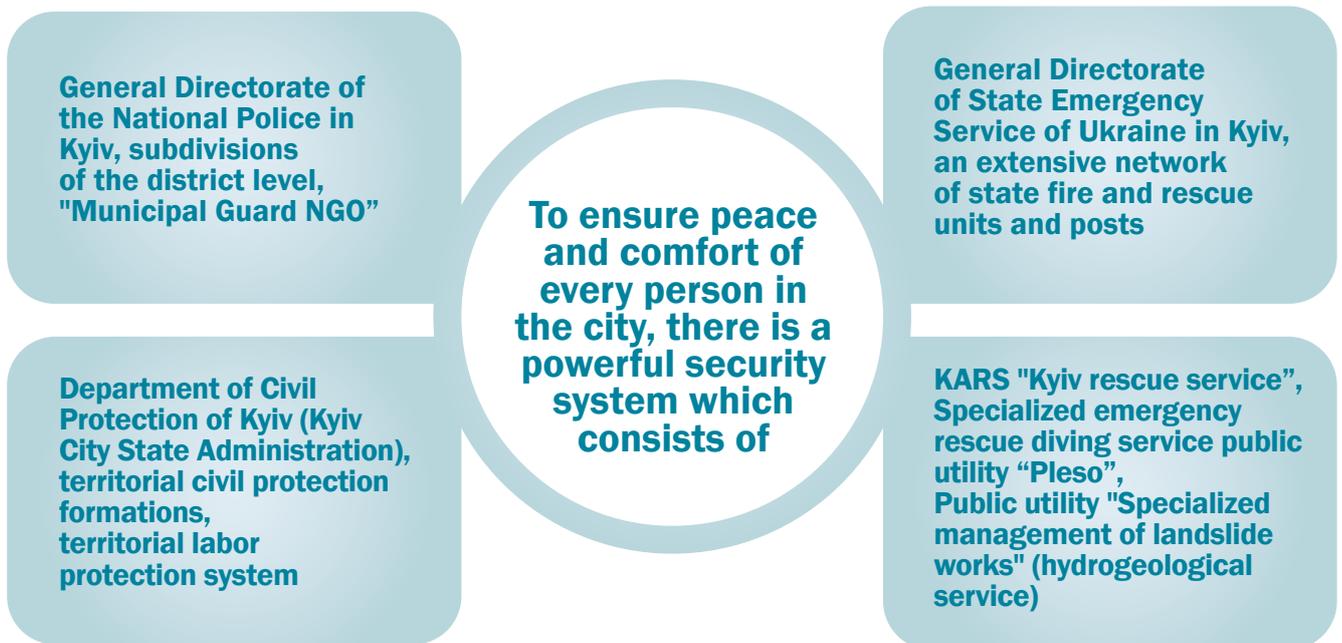


Equipment with accessibility elements of city infrastructure objects, units



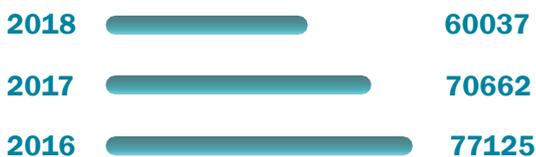
Safety is one of the most important issues for a city that has the status of a capital. The state institutions of the country are concentrated on the territory of Kyiv. There are held the main

national cultural, sporting and social-political events of mass character. This increases the potential dangers for Kyivites and city guests.



The factors that have significantly influenced the security and crime situation in the city of Kyiv in recent years include conduction of a military operation in eastern Ukraine and the possibility of illegal circulation of arms, some socio-economic factors and internal migration.

During 2018 the existing risks did not prevent a significant improvement in safety: thanks to the effective work of the law enforcement bodies of Kyiv, the criminality level in the city decreased by **15%** compared with 2017 and by **22%** compared with 2016.



Dynamics of the total number of criminal offenses, units

- The average waiting time of police arrival was **14** minutes.
- The public confidence in the police is **24%**.

The structure of criminal offenses is annually dominated by events of a mercenary (property) nature, accounting for almost 65%.

During 2018, compared to 2017, the number decreased:

- thefts – by 16%;
- robberies – by 31%;
- Brigandages – by 34%;
- frauds – by 22%;
- car theft – by 30%.

Compared to the previous year, the number of particularly serious criminal offenses has decreased by **301 events**, in 2018 they made **6.5%** of the total number of offenses.



The representatives of the National Police work in close cooperation with the **Municipal Guard Kyiv City Public Organization** for the Protection of Public Order and the State Border. It was created by the veteran movement of the capital and ensures public order and security in the city through joint patrols with the police and regular raids in the most problematic areas of the capital.

This contributes to an increase in the number of detentions of offenders, exposure of robbers, drafting of administrative offense reports. Today, the majority of the members of the “Municipal Guard” are ATO veterans, staff consists of over **400 people**.

IN 2018, THE GENERAL DIRECTORATE OF THE NATIONAL POLICE IN KYIV ACHIEVED THE FOLLOWING RESULTS:

Significant improvements in works:

- to protect and secure critical infrastructure and places of mass gathering – 1,311 preventive measures were taken;
- to identify persons who have committed criminal offenses related to illegal circulation of arms, ammunition and explosives - the number of identified persons is 16% more than in 2017;
- in relation to the fight against domestic violence – 6,516 people were brought to administrative liability for offences;
- improved work on identifying minors who were engaged in vagrancy and mendicancy - in 2018 they were almost 7% more than in 2017, and 17% more compared to 2016;
- to ensure access to public information – during the year 12,182 various materials were posted about operational and service activities of the Kyiv police in the media.

For prevention and crime fighting:

- accomplished operational support of about 3,500 social and political events;
- material and technical support of the law enforcement bodies of the capital was significantly improved as part of the annual funding of the activities of the “Safe Capital” City Target Program;
- 26 citywide preventive operations and activities were carried out;
- district officers conducted more than 940 visits to companies and institutions to talk about security measures;
- 2,823 legal education classes were held in 519 general educational institutions of the city;
- jointly with the Service for Children and Family Affairs 464 preventive raids “Street Children” were carried out.

Within the framework of international security activities to acquire skills meeting the best global practices and exchange experience in law-enforcement:

- 33 meetings were held with foreign delegations in Kyiv;

- a number of international visits to other countries by specialists were carried out - representatives of Main Department of the National Police in Kyiv (trips to Hungary, Georgia, France, China, Armenia, Croatia, Canada, Sweden).

The **territorial subsystem of the unified state civil protection system** in Kyiv, consisting of units, services and civil defense forces, functions in order to respond to possible man-made and natural emergencies.

Measures to strengthen the civil protection system of Kyiv in 2018

Strengthening institutional capacity of the city

→ A separate Department for Civil Protection in the Kyiv City State Administration was created;

→ 16 territorial formations of civil protection were formed according to the current legislation.

Strengthening the material and technical base

→ To equip the right-bank squad of KARS, special vehicles and equipment were purchased (for the amount of UAH 7,600,000)

Replenishment of the material reserve of civil defense forces

→ 90 sets of special protective suits - clothing for firefighters were purchased; necessary materials and tools were purchased to improve equipment of the special fire and rescue units of the State Investigation Department of the State Service of Emergency Situations of Ukraine in Kyiv - protective chemical suits, heat-resistant helmets, breathing apparatus, lifeguard tools, fuel and lubricants (for more than 6 million UAH)

Technical re-equipment of civil defense forces

→ modern rescue vehicles and fire-fighting machinery were purchased – 6 specialized cars (3 rescue vehicles, 2 ladders and crane truck);

→ repairs of firefighting equipment and machinery were carried out.

Technical inventory of existing civil defense structures (storage facilities)

→ The city carried out an inventory and assessment of the readiness status of civil defense defenses.

As of 01/01/2019, inventories were held for 99% of communal property storage facilities and 60% of private property storage facilities in the city

Preparation of the population for actions in emergency situations, including children and teenagers

→ Trainings were conducted on civil protection on the level of urban areas involving a wide range of officials and residents;

→ Provision of information and dissemination of information on actions in case of emergency situations was performed in timely manner (through the communal media, specialized operational-duty services);

→ KARS posted 186 information and awareness-raising materials in media.

Improvement of qualification of management personnel and specialists of enterprises, institutions and organizations

→ 1,488 officials of enterprises of the city, regardless of ownership (95% of the planned amount) completed training in civil protection and safety culture.



The mobile communal service “Kyiv Rescue Service” (KARS) provides 24-hour emergency assistance to the residents of the city in the event of a domestic, man-caused or natural emergency situation. The departments performed 2.504 visits in reaction to emergency calls, including

- Events of man-made origin (including fires) – 582;
- natural disasters – 167;
- events of social origin – 1.012;
- in order to prevent emergencies – 743.

Thanks to the actions of this service, the number of killed and seriously injured in emergency situations has been reduced, and 124 lives have been saved.



The mission of the Pleso specialized emergency rescue and diving service (SARVS) is the safety and security of people at water bodies, the prevention of accidents, accomplishment of rescue operations and the provision of emergency pre-medical aid and medical aid to the injured. It consists of 6 rescue stations and 2 rescue diving stations. During the summer recreation period 2018, workers of this service saved 116 people, including 26 children, at water bodies and beaches of the city, and took more than 36.5 thousand of preventive measures. Specialists of the service provide examination of the underwater area of beaches and recreation areas, timely assistance to victims, carry out search operations, guarantee safety on the water during sports competitions and events and perform other diving and rescue works.



Geological features of the relief, increased risks and threats due to climate change, the presence of buildings in some geologically difficult parts of the territory of Kyiv annually need special works on the engineering protection of territories. Special attention, constant careful supervision and professional examination are necessary for all landslide-prone areas, the total area of which is 4.2 thousand hectares. In 2018, the hydrogeological service of the municipal enterprise “Specialized management of landslide protection works” to reduce natural and man-made risks, provided for proper maintenance and repair of **868** units of hydraulic structures **223.5** km long.

Thanks to measures aimed at improving road safety in the city of Kyiv in 2018, the following numbers have been achieved compared to last year:

- the number of registered road accidents (hereinafter - RTA) – reduced by 11%;
- Registered RTI with injured – reduced by 15%;
- the number of RTA with the death of people (139 people died) – reduced by 23%;
- total number of RTA involving children reduced by 11% an RTA with victims involving children – reduced by 8%.

The proper work of the security system of the city of Kyiv throughout 2018 was supported by:

→ the functioning of the centralized order management system of the National Police “TSUNAMI” in Kyiv, consisting of separate subsystems: geographic information, dispatching, squads control subsystems, video monitoring subsystems:

- At the end of 2018, 2.000 users were connected to the “TSUNAMI” system. In all regional structural subdivisions of the National Police State Administration in Kyiv automated workplaces were set up with access to complex video surveillance system;
- 1.000 mobile logistics devices with LIS-M software were purchased, server equipment of the Avaya call center was provided (to support the “102” special line);

→ the creation of automatic workstations with the establishment of video recorders and monitors in 1.215 city social and cultural institutions to ensure control over the territory directly by employees of institutions and the acquisition of the ability to quickly respond to events, store an archive and get quick access to video data;

→ providing effective public feedback with law enforcement agencies and the possibility of immediate contact with the police. To do this, service addresses and contact details of district police officers, visiting hours were posted on the official website of the State National Police in Kyiv (kyiv.npu.gov.ua) under the heading "For citizens" (subcategory "Your district police officers").

→ carrying-out of work on the creation of a unified situational center for monitoring and managing the security system in the city of Kyiv, the implementation of an emergency alert system using modern ICTs;

→ further implementation and development of an integrated video surveillance system on the streets and highways of the city. As of December 31, 2018, almost 6.000 video cameras of Kyiv’s integrated video surveillance system were installed. In 2018, 819 cameras were installed:

- at the places of sports events;
- at the entrances and exits of metro stations;
- on crossroads with traffic lights, dangerous sections of roads and main entry / exit points from Kyiv;

317 third-party video cameras are also connected to the integrated video surveillance system of Kyiv, 217 of which are located on the main routes of Kyiv region leading to the capital.

7. THE CITY WHERE EVERYTHING BEGINS



everything starts in



The city of Kyiv is a tourist and cultural center, attractive and interesting for both domestic and foreign tourists, as well as for inhabitants

of the capital. In 2018, the city was visited by more than four million tourists, **41%** of whom were foreigners.

Total number of tourists, th.people

| | 2016 | 2017 | 2018 |
|--------------------------|-------------|-------------|-------------|
| Domestic tourists | 805 | 2500 | 2750 |
| Foreign tourists | 1200 | 1611 | 1930 |
| Total | 2005 | 4111 | 4680 |

This year, tourists from 192 countries visited the capital. Kyiv is gradually gaining world popularity as a tourist capital of the European

level, the venue of such large-scale events as the **Eurovision Song Contest, UEFA Champions League finals – 2018**, and others.

TOP-9 MOST VISITED BY FOREIGN TOURISTS COUNTRIES OF THE WORLD



Great Britain



USA



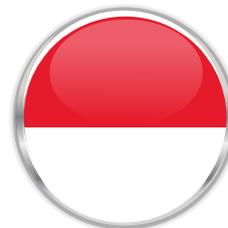
France



Azerbaijan



Germany



Poland



Turkey



Belarus



Israel

Kyiv is a city of openness and hospitality, a good location both for visiting cultural and entertainment events and for business trips.

A steady trend towards the growth of tourism confirms that the capital is becoming the center of business activity. Since business tourism traditionally creates the largest part of the demand for hotel rooms in Kyiv, this trend has a positive effect on the efficiency of the hotel segment.

International brands such as **Radisson, Inter Continental, Hyatt International, Hilton, Fairmont Hotels & Resorts**, etc. have already entered the Kyiv market. In 2018, Aloft also joined them, indicating a significant interest of foreign investors and hotel operators in the Kyiv hotel market.

In 2018, revenues to the city budget from the collection of tourist fees increased by almost 50% compared with the previous year, which indicates the development of tourism and improvement of the reputation of our city.



Income from tourist fees, million UAH



In 2018, the tourist opportunities of Kyiv were presented at the annual **UITT UKRAINE Travel and Tourism** exhibition, which was attended by international tourism organizations, national and regional tourism committees, tour operators and travel agencies, representatives of state structures, hotels, carriers, and the media.

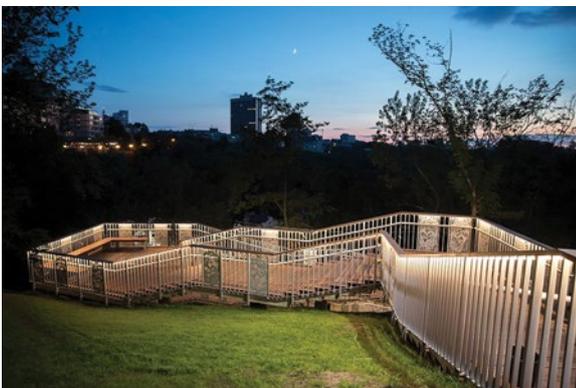
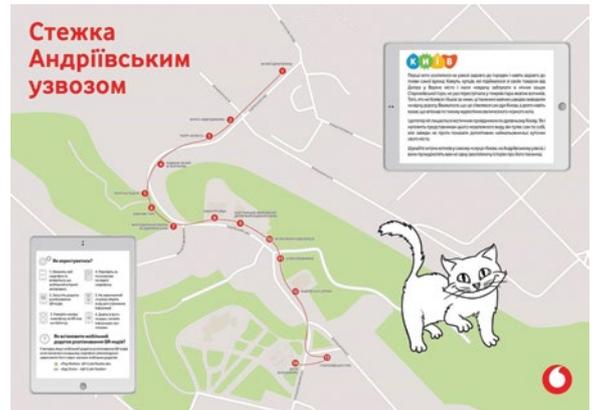
In December 2018, the annual **Kyiv Tourism Awards 2018** took place. The best specialists and industry companies received rewards in 15 nominations.



For the comfort and convenience of the city guests and citizens and improvement of the quality of services provided to tourists,

- There was developed a new tourist route By Andriivsky Uzviz. Special block stones with QR-codes with cats images were installed into the pavement. QR-codes lead to a detailed description of the location. The route includes 14 objects;

tourist information centers were established (at Boryspil, Kyiv (Zhulyany) airports) as well as:



- there was created **tourist navigation** near the reconstructed stairs on the Landscape Alley;



- There was created **version 2.0 of the Kyiv Mobile Guide** mobile application;



- tourist navigation of the city has been renewed (stands and marks for tourist objects). In 2018, **30** new tourist stands were installed;

- over **72 thousand** copies of printing products were produced for distribution in tourist information centers. Of these, **25 thousand** copies of the KyivSafe & Nice booklet with information on the safety of tourists staying in the capital of Ukraine;





- almost 7.500 copies of souvenirs were manufactured and purchased;

- a hotline “61-16” was created for legal support of tourists



An important event in 2018 in the field of tourism was the participation of the city in the International Business Event of the **World Travel Market** in London. For the first time, Kyiv hit the short-list of the international TourismAwards, which is called the Oscar of

tourism. Our mobile application **Kyiv City Guide** became the finalist of the competition in the category Technological innovations in tourism. The jury highly evaluated the Ukrainian project, giving it a “highly commended” award.

KyivCityGuide application

- is free and works offline;
- available for download at **AppStore** and **GooglePlay**;
- contains **16** hiking excursions in the following areas: event tourism, religious tourism, UNESCO heritage;
- has audio support in two languages – **English, Ukrainian.**

In order to develop international tourism cooperation, officials responsible for the tourism industry participated in **9** international exhibitions:

ibtm WORLD
BARCELONA, SPAIN
27-29 NOVEMBER 2018

ITB
BERLIN
The World's Leading Travel Trade Show*

IMTM2018
24th INTERNATIONAL MEDITERRANEAN TOURISM MARKET
6-7 FEB 2018 ITC CONVENTION CENTER

ITB
ASIA
Asia's Leading Travel Trade Show

imex
Frankfurt

China Outbound Travel & Tourism Market
COTTM

Fitur 2018
Feria Internacional de Turismo

The New York Times
TRAVELSHOW

wtm
LONDON
5-7 November 2018



In 2018, the first Roadshow with the presentation of the Kyiv tourism potential was held in Doha city (State of Qatar). Qatar is an attractive country for the tourist market of Ukraine. Currently, borders between our countries are open and there is direct air connection thanks to the airline Qatar Airways. One of the richest countries in the Arab world is interested in visiting Ukrainian destinations and is open to cooperation.

A painting of a young girl with light brown hair, looking down thoughtfully. She is holding a violin and a bow. The background is a soft, hazy landscape with green foliage and a warm, golden light. The text "8. A CITY YOU WANT TO RETURN TO" is overlaid in the center.

8. A CITY YOU WANT
TO RETURN TO

PLACES OF CULTURE, FESTIVALS, COMPETITIONS

The diversity of cultural and entertainment locations, including municipal institutions, allows to satisfy all needs of Kyivites and city guests.

| | Total, un | of them municipal un |
|-------------------------------|------------|----------------------|
| Theaters | 24 | 21 |
| Concert organizations | 22 | 9 |
| Museums | 40 | 22 |
| Libraries | 143 | 139 |
| Cinemas | 59 | 18 |
| Clubs, culture palaces | 31 | 9 |
| Art schools | 59 | 56 |

The support of artistic projects in the city is carried out on a competitive basis. In 2018, 21 competitions were held in various artistic trends, during which the Artistic Council considered 31 bids and selected 17 winning projects. In total, with the financial support of the Department of Culture, 80 projects were implemented (22.5% more than in 2017) with organizational and informational support provided for 30 events.

In 2018 municipal theaters presented 90 performances.

The new theater and entertainment culture institution Kyiv Modern-Ballet has started its activity.

Among the latest tendencies in theater sphere there is the creation of co-production – joint projects with domestic and international partners and their performance on different platforms, the formation of independent theaters, in which in search of new forms of expressions new resonant pieces are shown.



In 2018, large-scale artistic events took place in Kyiv:

- XV French Spring Festival;
- II Kyiv International Puppet Theater Festival;
- VI International Music Festival O-FEST
- II International Festival of Chamber Performances AndriivskyFest;
- II International Congress Theater Marches in Europe and others.

In cooperation with the art unions, the All-Ukrainian bandurist contest The Cup of Kyiv, the festival of urban poetry On the hills of Kyiv, the All-Ukrainian festival of non-state theaters Open stage and the All-Ukrainian theater festival-award The Game were held for the first time.

The ninth nomination of the Kyiv Art Award in the field of circus art named after Vasyl and Oleksandr Yalovy brothers was established.

Concert institutions held 174 charitable events in military units, hospitals of the Armed Forces of Ukraine and educational institutions of the capital.

Among the new projects of the performance groups are Kyiv-ethnic-musical festival Folk Prodigies, FROM-TO Festival, artistic project Born to be Free and New Year song festival.

In 2018, the following events took place beyond the historical center of the capital:

- Large-scale artistic project Winter Dreamland took place for the first time on the Left Bank;
- National cultural festival **Kyiv Klezmer-Fest** and a historically informative project **“Zone ... of Inspiration”** were held on Kontraktova Square and on Poshtova Square respectively;
- Troyitska Square and the territory of the Kyiv Fortress Museum became new event grounds;

- The second **MotoOpenFest** festival was held in the Muromets park;



- **AtlasWeekend 2018** is one of the largest music festivals in Ukraine. It took place on 4 main and 6 small scenes of the VDNH and collected about 530 thousand spectators. Headliners were Placebo, Chemical Brothers, Benjamin Clementine and Martin Garrix. The first day was free thanks to the support of the Kyiv city state administration, which allowed 153 thousand people to visit the event;



- **The 15th Street Food Festival in Kyiv**, where guests could get acquainted with the new cuisine and spend their free time, became the final event of the festival season at the Platform art-plant;
- The birthday of Andriyivsky Uzviz, the most popular street of Kyiv was celebrated **for the first time**.



“Andriyivsky Uzviz is like a litmus test for the development of our entire city. The street is changing but keeps its main values. Artists which in the ‘80s of the last century were reviving the artistic value of the Kyiv’s Montmartre are returning, new ones are coming... “, – the Project Director Vyacheslav Stasenko said.

The territory of holding high-level cultural events has ceased to be limited to the walls of a theater or the Philharmonic hall and became accessible to all.

The following events were held on the Sofia's Square:

- the gala concert "I Will Return to Ukraine" with the participation of Ukrainian classical music stars working abroad;
- international project "The Roads of Friendship. Ravenna-Kyiv" with the participation of the Italian Embassy (Giuseppe Verdi's music has united over 300 musicians and thousands of spectators);
- the musical performance "Air" (with the participation of Dakh Daughters, Nova Opera and National Presidential Orchestra of Ukraine), which opened the XV French Spring Festival. The latter has extended to art exhibitions, photo projects, antlers and concerts.

The 4th International Art Festival Anne de Kiev Fest opened with a unique performance "Edigna. Daughter of Anna of Kyiv and Henry I. The Beginning of Glorious Service", an impressive performance in the colonnade of the Ministry of Foreign Affairs of Ukraine, demonstrating the inextricable connection of our country with Europe.

The Olimpiyskiy NSC hosted the BeLive Festival, concerts by Okean Elzy, Imagine Dragons and Enrique Iglesias. Unexpected objects of urban infrastructure: metro stations, railway stations, the roof of Central Universal Department Store (TSUM), helicopter platform, parks and squares of Kyiv were used as places of concerts and unique performances.

What does humanity dream about? What will be the future system of the world? What are the chances of democracy in the face of hybrid challenges? Are modern technologies able to create a (super)human? Those and other questions were answered by participants of the events held in **the Mystetskyi Arsenal (National Cultural and Art and Museum Complex)** in the framework of the focus theme of the festival "Project of Future".

The International Book Arsenal Festival-2018 has united over 150 publishing houses,

400 events, 200 Ukrainian writers, 106 guests from 30 countries, as well as authors of a number of new projects, designers, illustrators, and artists. It was visited by more than 57 thousand people.



Mystetskyi Arsenal also became the venue for **Ukrainian Fashion Week**. This was a unique high-profile event for Ukraine, which fully meets the world standards of prêt-à-porter shows, has gathered more than 60 participants, representatives of 200 Ukrainian and foreign media and about 20 thousand guests. During Ukrainian Fashion Week such projects as New Names and Fresh Fashion were carried out and an international competition of young designers was launched. It was attended by representatives from 11 countries.



A reinterpretation of the role of culture in the development of the state and the city became the key-note of discussions within the framework of the **Third Forum of Creative Industries**, held at the Olimpiyskiy NSC. The event brought together prominent experts from various fields, those that create the Medici Effect in Ukraine. It means that innovative discoveries are made on the borderlands of ideas, concepts, and cultures.

In order to popularize Ukrainian **cinema**, the city authorities promoted 8 cinema projects and festivals by public organizations.

The largest of them, the Molodist Film Festival in 2018 was conducted in spring in a completely different way. Winners were awarded in 6 competitive programs and the traditional Shoot & Play competition. 176 movies were presented. The participants of the festival were representatives from 54 countries of the world. In the Lira cinema (the network of PU Kyivkinofilm) a festival of movies about Kyiv and Kyivites named “With cinematography in the heart” was organized for the first time.

In addition, the **XXV International Animated Film Festival KROK** was conducted, which competitive program included 150 films from 40 countries. In total 1312 applications from 64 countries were submitted.



The modern concept of museum activity is “rest – knowledge – mood – impressions”, that is, the maximum satisfaction of visitors’ needs. The museums of Kyiv introduce new forms of communication, interactive programs, and projects with the use of the latest audiovisual technologies. In 2018, the museums of the Kyiv communal property of have taken to the electronic database about 2.1 thousand museum items. The number of excursions has increased to 18.4 thousand, the number of exhibitions – up to 400.

Among the most significant projects we should mention the following ones:

- the exhibition “Ukrainian Circle: the Centenary of Liberation Struggle (1917-1922)” at the exhibition center of Kyiv History Museum;
- presentation of the “Polyphony” project, supported by the EU Creative Europe program, at the National Center of Folk Culture “Ivan Gonchar Museum”;



Kyiv International Film Festival

- “Venice is the Brightest” exhibition, presented by the National Art Museum named after Bogdan and Varvara Khanenko in association with the Lviv National Art Gallery named after B.Voznytsky as the stage of the project “European Dimension”;
- events within the framework of long-term projects “Kyiv: Culture without Restrictions” and “Cultural Decree”, as well as the the project of Kyiv History Museum Pur Vital;
- the first personal exhibitions of works by young Kyiv artists and masters of folk art on the territory of the Kyiv City Art Gallery Lavra, which were held on a competitive basis in 2018.



This year the **Kyiv Art Week International Art Festival** was held for the third time in the capital of Ukraine. Its program included exhibitions in twelve artistic spaces and museums throughout the city, discussions and lectures, film shows, live music performances, as well as a large-scale 5-day art fair.

The first Kyiv Museum Forum “Contemporary Museum: Conservatism or Innovation?” was held.

Among our ambitious future plans is hosting of one of the three most influential European art festivals in Europe, the Manifesta Biennial.

Speaking about the librarianship, the main trends in the development of libraries in Kyiv are:

- turning them into **library hubs** – places where not only books are stored but also where various lectures, trainings and communication activities are arranged;
- inclusiveness – the provision of specialized equipment for visually impaired people (it

was purchased for the Central Library named after Pavlo Tychyna and the Lesya Ukrainka Public Library);

- changes in the format of children's libraries: the traditional Central Library named after Taras Shevchenko turned into a modern



completely renewed communication space, a creative incubator started its activity at the Young Guard Youth Library;

- replenishment of the funds of public libraries in Kyiv: in 2018 they increased by 91.3 thousand copies of new editions (including 90 on electronic media), in addition, 133 libraries became connected to wired Internet, 129 equipped with free Wi-Fi zones ;

- introduction of new areas of activity. Thus, according to the results of the working trip to Lithuania, the Public Library of Lithuania, the Lesya Ukrainka Public Library for adults implements the project "Bibliotherapy – your book of happiness", aimed at overcoming personal problems with the help of specially selected books.

The plans include obtaining the status of "World Book Capital" by UNESCO.

In 2018 the following programs were adopted:

Integrated city's target program "Capital's culture: 2019-2021 years" among the main activities of which are:

- development of cultural and artistic institutions, updating the content of their work in accordance with the necessities of the time, creating new modern objects;
- updating and promoting the various proposals of the cultural plan in the capital by holding significant cultural events, forums, contests, exhibitions;
- support for the development of ethnic, cultural, linguistic and religious identity, fostering interethnic and interfaith dialogue and harmony;

The city's target program "Protection and preservation of the cultural heritage of Kyiv for 2019-2021 years" , which stipulates:

- the development of documentation which regulates the conservation of historical monuments and buildings;
- control over the proper maintenance and preservation of cultural heritage objects; restoration and development of objects of cultural heritage; provision of conservation of archaeological finds; redemption of emergency objects of cultural heritage;
- the popularization of historical and cultural heritage of the city.

The work on the filling of the electronic database "Cultural heritage of Kyiv" is currently in progress (<https://gis.kievcity.gov.ua>).

9. THE CITY FOR COMFORTABLE LIFE



HOUSING MAINTENANCE AND UTILITIES, ENERGY SAVING

Action Plan for sustainable energy development of Kyiv city for 2018-2020

Within the framework of the European Covenant of Mayors, the Sustainable Energy Action Plan (SEAP) for 2018-2020 was approved, which is recommended for introduction to the chiefs of enterprises, institutions and organizations, subjects of relations in the sphere of energy saving in Kyiv.

Implementation of SEAP projects is aimed at increasing the energy efficiency of urban infrastructure, in particular at:

Reduction:

- a 1.1-fold reduction in thermal energy demand for heating of 433 residential buildings and 100 budgetary institutions;
- reduction of natural gas consumption in the district heating system by an average of 45%;

Production:

- production of more than 557 Gigawatt/year of energy due to the use of alternative sources;

Reduction:

- reduction of CO2 emissions by 34% (by 442.2 thousand tons/year) by 2020.

The largest heat and power complex in Europe is returned

The largest heat and power complex of Europe, which was under the management of PJSC Kyivenergo, was returned to the operation of PU Kyivteploenergo.

Energy saving on co-financing 70/30 terms

| Year | Quantity of apartment building co-owners association / housing cooperatives, un | Quantity of buildings, un. | Quantity of projects, un. | Kyiv city budget, m uah | Apartment building co-owners association funds, m uah | Proportion of apartment building co-owners association funds / city budget |
|-------|---------------------------------------------------------------------------------|----------------------------|---------------------------|--------------------------------------------------|-------------------------------------------------------|----------------------------------------------------------------------------|
| % | 24/38 | 69 | 248 | 20 | 8.4 | 67.4/32.6 |
| 2017 | 73/63 | 144 | 518 | 115 | 55 | 66.5/33.4 |
| 2018 | 61/58 | 139 | 449 | 98 (need of 122 m uah.) | 57.8 | 67.5/32.5 |
| Total | 170/163 (in total 333) | 370 | 1272 | 238 (in case of additional funding of 262 m uah) | 122.7 | 68/32 |

Kyiv city is leader in conclusion of ESCO-contracts

Of all ESCO-contracts concluded in Ukraine, almost 40% operate in Kyiv. Over the past three years, within the framework of energy service contracts, Kyiv has raised UAH 105 million for energy saving of kindergartens and schools. The economic effect exceeded the expectations. Instead of 3.5 million UAH a saving of almost 10 million UAH on heating energy had already been achieved.

One of the mechanisms that will reduce consumption and energy costs is the attraction of extrabudgetary funds through the implementation of ESCO-contracts.

Thus, in 2018, 81 ESCO-contracts in the budget sphere were concluded. The cost of ESCO services is 33.5 million UAH. The planned reduction of heating energy consumption during the operation of ESCO-contracts is 29 324 Gcal.

Reduction of heat expenditures during the year: at the time of the ESCO-contracts ≈ 2.49 million UAH (of which 2.12 million UAH is subject to ESCO payment); at the end of the term of the ESCO-contracts ≈ 7.78 million UAH (net benefit of the budget); expected savings of 48.65 million UAH for the period of ESCO-contracts.

Housing and public utility services center



The Center of Utility Services (CUS), which has 11 district subdivisions and 53 access points, continues to operate, in which, based on a single-window approach, consumers of central heating, hot water supply, cold water supply, sewage services, garbage disposal and home maintenance are served.

In addition, consumers have the opportunity to solve issues remotely, using convenient on-line systems. More than 600 thousand personal

account holders have already been registered on the sites of the Center of Utility Services and the Main Information and Computing Center.

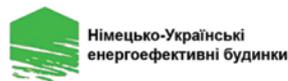
Using electronic services, one can:

- receive information on monthly charges for all utilities;
- provide meter counts for charges next month;
- pay for consumed services;
- pay for kindergarten, use the Internet, television, and phone;
- make transfers from card to card.

| Years | Number of residents who addressed the CUS units directly and through available electronic resources, person | | Number of residents who used POS terminals and other available electronic resources in the CUS units for public utility services payment, person | Average duration of the CUS service provision from the moment of registration of the consumer in the electronic queue, min. |
|-------|-------------------------------------------------------------------------------------------------------------|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| | directly | through electronic resources | | |
| 2016 | directly | 384 102 | 285 | 14 |
| | through electronic resources | 73 743 | 1 497 | |
| 2017 | directly | 694 295 | 15 828 | 12 |
| | through electronic resources | 128 605 | 21 783 | |
| 2018 | directly | 1 139 114 | 38 082 | 10 |
| | through electronic resources | 449 503 | 409 619 | |

Energy efficiency projects implemented in cooperation with international organizations

In 2018, Kyiv Network of Energy Efficient Competences was created with the support of the German Government Program (**NAKOPA Program**). It will help Kyivites to implement energy-efficient projects.



The project “German-Ukrainian Energy Efficient Buildings” is being implemented with the support of the German **Federal Ministry for Economic Affairs and Energy** (coordinated by the German Energy Agency (Dena), the Housing Initiative for Eastern Europe (IWO e.V.), Berlin city, and the Competence Center for Large Housing Estates, Berlin city).

In the framework of this project, there were trainings and professional meetings in order to exchange experience and achievements of twin cities in certain area. Optimized and energy-efficient solutions for integrated thermo-modernization of multi-apartment buildings, not only in terms of technical issues, but also in terms of financing and organization, are being developed.



The IQ Energy Program project “**Energy Service in Housing Stock**” is implemented with the support of the EBRD. The OTP Bank has developed a credit product for apartment building co-owners associations, which is aimed at financing a wide range of energy-efficient measures that can include insulation of walls, roofs and floors, modernization of heat supply systems, installation of heat meters, individual heat points and other measures.



International Technical Assistance projects “**Thermal sanitation in Kyiv budget institutions**” and “**Conclusion of energy service contracts on implementation of energy-saving measures at Kyiv city budget institutions**” are implemented with the attraction of the NEFCO loan and the E5P funding. They allowed carrying out 16 thermo-modernizations, modernization of lighting systems in 33 schools and kindergartens, installing modular individual heat points in 24 municipal educational institutions. Generally, the works in 173 institutions out of 188 are completed under the project.



After the implementation of all the measures envisaged by the project, the consumption of heat energy by municipal educational institutions of Kyiv will decrease by 15-30%.

TRANSPORTATION AND CITY MOBILITY

For implementation of a new concept of transport infrastructure integrated development, the Kyiv city authorities implement the principles of the Sustainable Urban Mobility Planning.

In particular, favorable conditions for development of environmentally friendly, cost-effective and accessible to all population categories means of transport are created, including pedestrian infrastructure, cyclists and public transport.



Improvement of public transport network

Improvement of public transport network:

- Optimization of public transport routes follows the recommendations of the World Bank experts, developed jointly with the Kyiv City State Administration experts.

From the beginning of the implementation of the recommendations, the routes of 110 public transport routes have been transformed and improved in 2018.

- In order to update the rolling stock of public transport in 2018, 20 units of rolling stock, fitted for passengers with special needs, were purchased.
- A new section of the Syretsky-Pechersk underground line construction started.



Transport System Informational Support

In order to improve the quality of transport services for citizens:

- **Unified Control Center** was opened for data collection and monitoring of public transport operation;
- 80 traffic lights are connected to the automated traffic control system;
 - Video detectors are installed at 15 crossings, which makes it possible
- to read out traffic flow information for efficient traffic control;
 - 20 road full-color information boards are installed;

Kyiv residents have the opportunity to monitor the operation of municipal equipment on the streets of the capital (<https://clean.kyivcity.gov.ua>).



Traffic Management

In order to improve traffic management and ensure traffic jams reduction, increase the road's throughput, which will improve the city's ecological situation:

- • 20 "Green Wave" routes have been established;
• there were new public transport paths on Shota Rustaveli Street and Lesia Ukrainka Boulevard;
- 519 devices of the forced speed reduction were installed and repaired;
- 6313 road signs were replaced, restored and installed;
- the road area of 461.3 thousand square meters fundamentally resurfaced;
- 2 freight transport weight control complexes were set up at the entrances to the city in order to improve the pavement's state (nowadays, there are 5 freight transport weight control complexes overall);
- 129 units of municipal and special equipment were purchased.



Parking operation

- **139** new parking places for **9631** car-spaces.



Pedestrians and Cyclists

To encourage the participation of Kyiv residents in the pedestrian and cycle movement:

- there are new 37 locations of short-term bike rent with the option of renting of 100 bicycles;
- 6 bike parkings near the Metro stations Teremky, Lybidska, Vasylykivska, Pochayna, Minska, and Vystavkovyi Tsentri installed;
- a new pedestrian and bicycle bridge's construction started; the bridge will connect two popular tourist sights, parks Volodymyrska hirka and Khreshchatyi;
- 6062 anti-parking piles were installed.

ENVIRONMENT PROTECTION

The environment quality and landscaping largely determine the quality and comfort of life in the capital. In the process of economic activity and management, the natural environment of Kyiv undergoes significant negative influences and man-made pollution. The most acute environmental problem is connected with the state of air pollution, the most dynamic component of the environment.

Emissions from mobile sources, especially automobiles, prevail in Kyiv city, as it is in the most highly urbanized cities of the world. The share of these emissions makes more than 80% annually. The main air pollutant of the capital is private auto transport.

Total emissions from industrial enterprises, stationary sources of atmospheric air pollution in 2018 decreased by 36% compared to the previous year, incl. emissions of toxic sub-

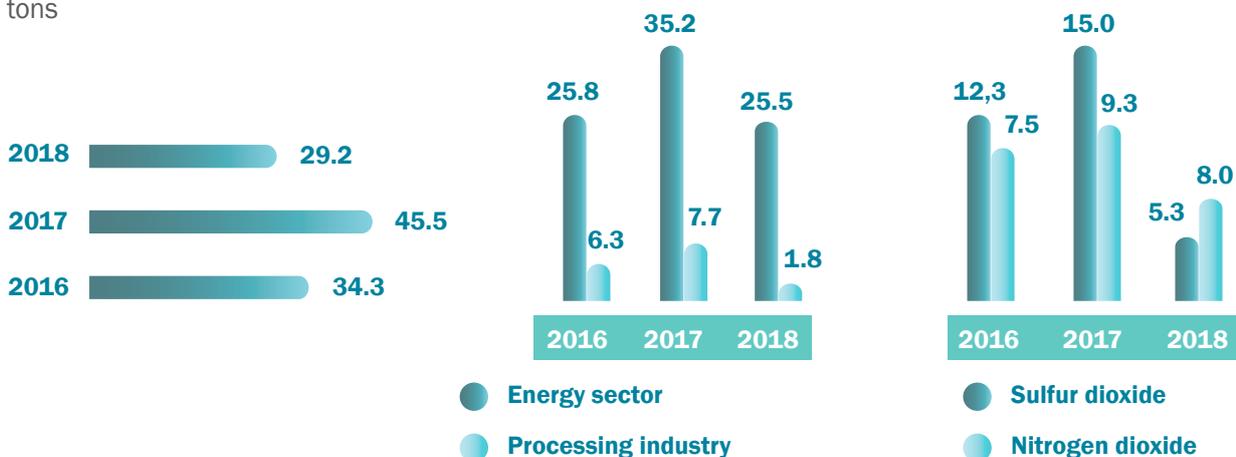
stances such as sulfur dioxide and nitrogen dioxide.

The main **stationary sources** of air pollution in Kyiv are energy objects, primarily heat and power plants (87% of the total emissions) and enterprises of the processing industry.

Significant reduction of emissions in 2018 was caused by technological modernization at CHPP-6 and CHPP-5 and the creation of the possibility of switching enterprises to more environmentally friendly fuels (gas instead of fuel oil), as well as a significant reduction in the production activities of PJSC Ukrplastic.

In 2018 the carbon dioxide – greenhouse gas emissions by stationary sources remained at the level of the previous year and amounted to 5.4 million tons. The share of the energy sector in this type of pollution makes 91%.

Dynamics of total volumes of emissions from stationary sources of pollution, ths. tons



The monitoring of atmospheric air pollution in Kyiv is carried out by the Central Geophysical Observatory (CGO) at 16 stationary posts in 8 districts of the capital. According to the results of 2018, the assessment of the atmospheric pollution index remained “high” as it was in previous years.

The greatest air pollution in Kyiv is recorded in summer when real meteorological parameters (temperature, humidity) significantly reduce the ability of the atmosphere to self-purify. The chemical composition of emissions depends on the structure of transport flows, the type of fuel and method of its combustion, the composition of industrial raw materials, technologies used in production.

100% of Kyiv population are provided with solid waste transportation services. A two-container technological scheme for the separate collection of household waste is being implemented.

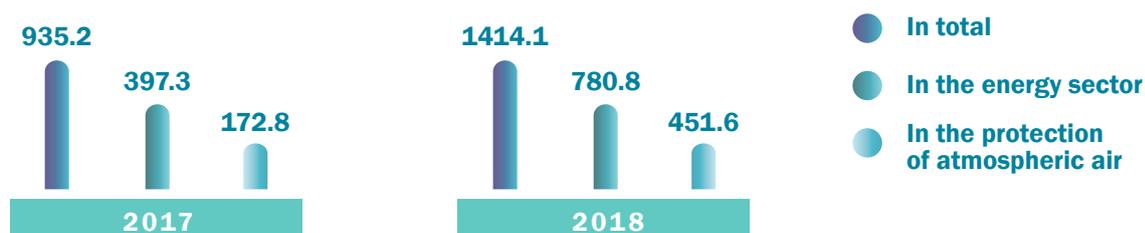
The development of waste management infrastructure in 2018 was accomplished by updating the fleet for collection and removal of household waste (including by replenishing the fleet by garbage trucks), upgrading and repairing the container fleet.

Number of installed containers for solid waste collection, units.

| | 2016 | 2017 | 2018 |
|------------------------------------|--------------------------------------|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| Containers for separate collection | Purchased and repaired – 598 units | Purchased 150 units for collection of hazardous waste | - 305 units were purchased and repaired; - 139 units installed for collection of hazardous waste |
| Containers for mixed waste | Purchased and repaired – 5203 units. | - 65 underground containers installed; - purchased, repaired 2470 units. | - 52 underground containers installed; - 3112 units purchased and repaired. |

The main source of environmental investments are personal funds of city enterprises and organizations. The volume of such investments in 2018 increased by 51%.

Capital investment in Kyiv environmental protection, million UAH



Income from the **environmental tax** to Kyiv budget in 2018 amounted to almost 41.9 million UAH, **expenditures** from the Kyiv budget on environmental measures constituted 116.5 million UAH, while the expenses of the Kyiv City Environmental Fund amounted to almost 80.8 million UAH.



Kyiv is a city of parks and squares

Kyiv recaptures unique culture of landscape design and flowering, the variety of greenery and the greatness of parks and gardens.

In 2018, an active process of amenity planting continued, parks, squares, boulevards and street plantings being created and reconstructed.

To preserve and develop Kyiv Green Spaces in 2018:

- 37 units of special equipment (means of small mechanization, equipment) were purchased;
- reconstruction, overhaul, and installation of 126 parks and garden squares (2017 – 100 objects, 2016 – 61 objects) were completed;
- 86 new objects of green public areas got status of parks and garden squares (in 2017 – 81 objects, 2016 – 70 objects);
- 10 818 young plants and bushes planted for urban beautification;
- 10 470 trees, more than 100 thousand bushes, and almost 10 000 thousand flowers were planted by municipal gardening and landscaping utility of Kyiv;
- 6.248 hectares of forest park was renewed.

Green Space Development

| Amount of work | 2016 | 2017 | 2018 |
|--------------------------------------------------|-------|--------|--------|
| Number of new objects of green public areas, un. | 70 | 81 | 86 |
| Number of planted trees, pcs. | 14923 | 13997 | 10470 |
| Number of planted bushes, pcs. | 99054 | 118788 | 102227 |





16 flower exhibitions and **4 winter festivals** were organized in Kyiv by municipal enterprises for green spaces maintenance (“Kyivzelenbud”) at the Spivoche Pole (the Singing Field) of the Pechersk Landscape Park, which were visited by 1.5 million citizens and Kyiv guests.



Kyiv Blue Broads

For the improvement of water facilities in 2018:

- proper maintenance and beautification of the city water fund on the area of 1146 hectares ensured;
- proper functioning of 13 public recreation places on water objects available for bathing (beaches) and 17 public recreation places on water objects without bathing (recreation areas near water objects) ensured;
- special medical service of Pleso enterprise provided first care in 3474 cases (with injuries - 1480 cases, with diseases - 1990 cases), 36562 preventive measures were taken, 116 people were rescued;

For the first time, 7 municipal beaches took part in the program and received international ecological Blue Flag awards. Compliance with the Blue Flag criteria requires strict water quality standards, safety, and environmental education.

- 6 equipped beaches were functioning in summer for low-mobility groups, in 2018 two more beaches were additionally equipped; adapted chairs for swimming of disabled people were used and specially trained lifeguards were employed on 3 beaches Pushcha Vodytsia, Zoloty and Dytyachyi.



Advertising and signboards

In order to clear the city's visual space in 2018, a systemic struggle against illegal advertising, the unauthorized placement of ads at stops, pillars and other elements of amenities started:

- measures of outdoor advertising and signboards placement control were taken (about 20.000 requests for the elimination of violations were sent to economic entities, 140 protocols on administrative violations were drawn

up, 756 orders were issued for the dismantling of advertising means and signboards);

- 16805 improperly installed advertisings and signboards were dismantled.

As a result of outdoor advertising and signboards placement control penalties amounting to 117640 USD have been imposed, of which 115.940 UAH were paid by violators.



Lighting

The quality of **outdoor lighting** in Kyiv in 2018 has significantly improved.

During this period the capital repairment of the city's outdoor lighting networks was completed on 116 sites:

- 10120 mercury and sodium lamps are replaced with LEDs;
- 3658 supports and 286306.3 m of outdoor lighting network are replaced.

In order to strengthen the control over landscaping in 2018:

- 6 places of unauthorized accumulation of solid household waste were eliminated;
- 20 modular automobile gas filling stations and 942 illegally installed temporary buildings were dismantled;
- Within the framework of the implementation of the Kyiv Smart City Concept 2020, the information system the Register of Pets was upgraded.

In 2018, the Kyiv City House of Nature organized 46 eco-exhibitions and 38 thematic excursions for the development of environmental awareness and environmental education of population, especially children and youth.



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10. OPEN FOR BUSINESS AND INVESTMENTS



In the life of a modern metropolis, the labor market is a barometer of the competitiveness of its economy and, at the same time, almost all political, social and economic processes.

In Kyiv, where the largest share of capital and human resources of the country is revolving, the situation on the labor market has been the best among Ukraine's regions for many years. Its dynamics over the past two years are characterized by the following data:



To ensure the stability of the situation with the employment of the population and its improvement, the city constantly monitors the range of problem issues and looks for ways to overcome the imbalance in the labor market. In 2018, the measures of the Employment Program of Kyiv for 2018-2020 were actively implemented.

The active tool of social dialogue in the capital was the meetings of the Coordinating Committee for Employment Promotion, which attracted all interested stakeholders in the labor market. In 2018, employers filed applications to the City Employment Service for 7.8 thousand vacancies, which is 17% more than last year.

For the newly created job places of the capital 112.3 thousand people were recruited (the

best indicator among the regions), which is 53.9% more than in 2017.

A one-time unemployment benefit for the organization of entrepreneurial activity in the capital was given to 121 people, vocational training was carried out by almost 1.4 thousand people, vocational education and training vouchers for priority professions were issued to 58 persons who had reached the age of 45 and had 15 years of experience, 181 unemployed were employed with partial compensation of a single social contribution to employers, persons, more than 4 thousand people were involved in public and other temporary works.

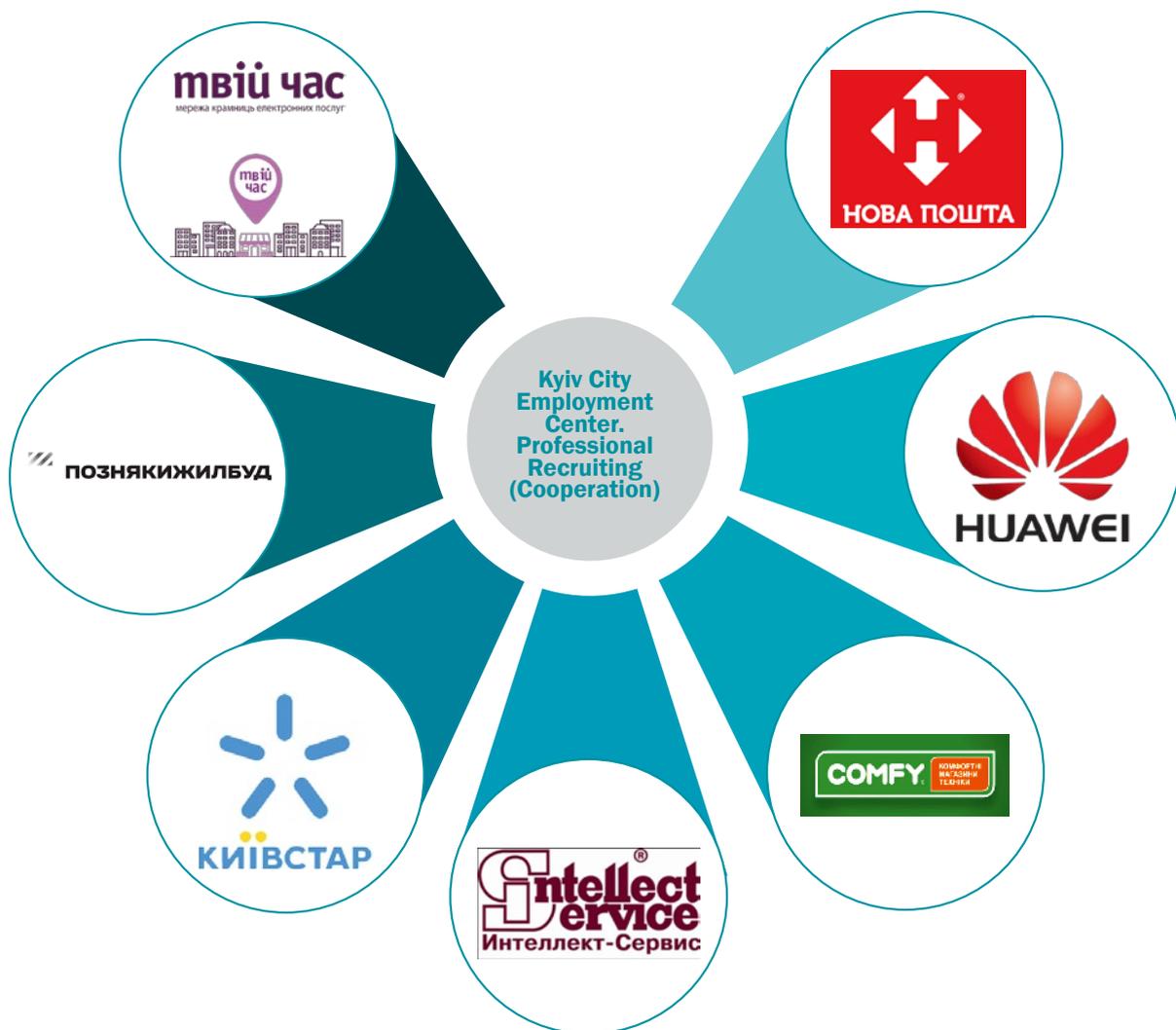
The number of persons employed with the assistance of the City Employment Service, including the status of unemployed, has increased by 11% as compared to the previous year.

In 2018, the Kyiv City Employment Center introduced new forms of work and modern services:

- Career Advisor Institute, which will help citizens to get employed, combining their interests, real knowledge and skills with the requirements of the modern labor market. The next year, this kind of service is identified as one of the main directions of transformation of urban employment service into a service platform for the development of vocational guid-

ance and diagnostic services using modern technologies;

- Recruiting Department, whose staff employed 1.345 people during the year. Due to professional recruiting services a number of leading companies already cooperate with the Kyiv City Employment Center.



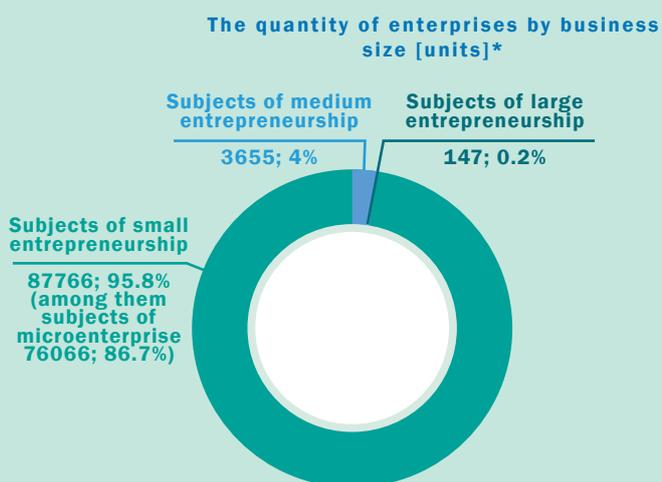
Kyiv is a city with favorable conditions for starting and doing business.

In 2018, the number of business entities increased by 12.2%, taxpayers – by 12.4%, which resulted in a 1.2 times increase in budget revenues.

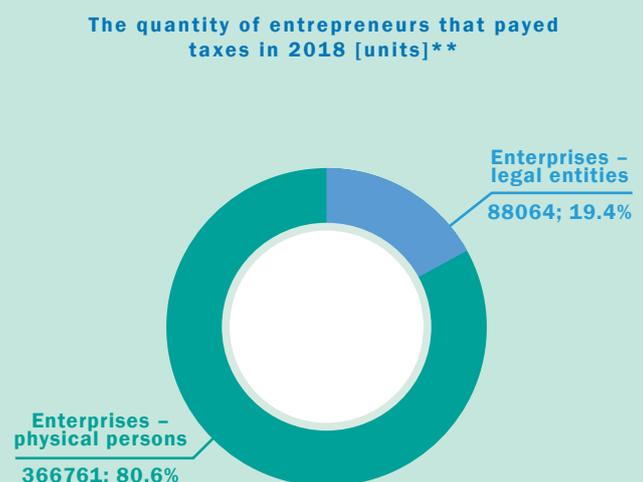
According to the indicators of development of small and medium-sized businesses, Kyiv is ahead of all other regions of Ukraine and occupies a significant place in the national economy.

According to the results of 2018, the fourth part of small and medium enterprises of Ukraine is concentrated in the capital. One-fifth of all employees from this sector of the economy worked at these enterprises. The volumes of sold products (goods, services) amounted to almost 42% of the total volume of sales of small and medium enterprises of Ukraine.

The structure of small and medium-sized business sector in Kyiv corresponds to the average European level.



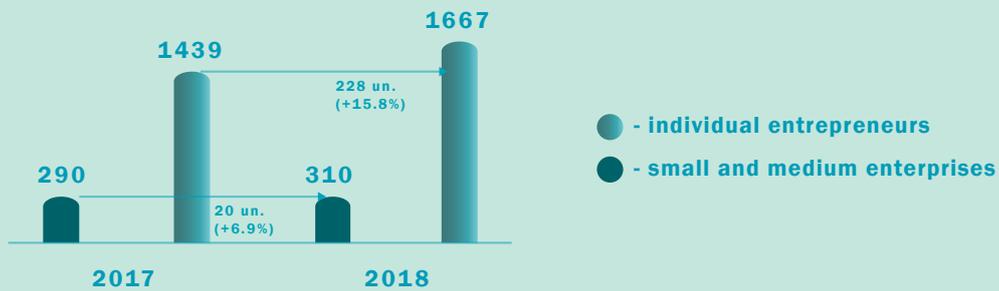
*According to the Main Department of Statistics in the Kyiv Oblast



**According to the Head department of the SFS in Kyiv region

The largest part of total number of subjects of small and medium entrepreneurship are individual entrepreneurs, their number increased by 16.3% during the year.

Number of small and medium enterprises for 10 thousand people of population, units.

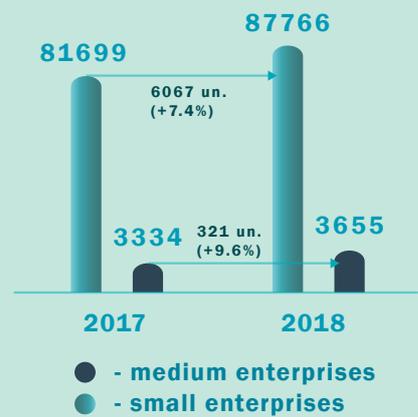
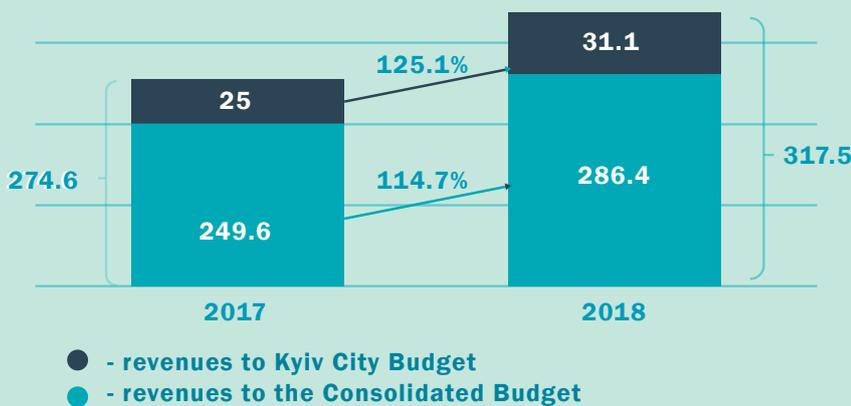


For an objective assessment of the development level of small and medium enterprises the indicator of the number of small and medium enterprises per 10 thousand people of the existing population is used. In Kyiv, this indicator is 3.7 times higher than it is all over Ukraine.

In 2018 we observed the tendency towards the growth of the number of small and medium enterprises and the increase in the number of new jobs and the volume of revenues to budgets of all levels. The number of small and medium enterprises during the year increased by 6.4 thousand units, the number of employed – by 6.6 thousand people.

Dynamics of revenues to budgets of all levels from taxes and fees paid by business entities, UAH billions

Dynamics of the number of small and medium enterprises, units.



50% interest rate under loan agreement is compensated from the city budget according to the Financial and Credit Support Program for small and medium businesses. Seven enterprises, which created 58 jobs, received financial and credit support for 718.5 thousand UAH. They allocated 41.2 mln UAH to the budgets of all levels, their production volumes amounted to 828.9 mln UAH.



Six winners of the Business Plan of Entrepreneurship competition among Kyiv youth received assistance. In the framework of the competition, the youth were involved in 11 trainings and master classes.



Nine educational events were held for entrepreneurs, in which over 340 people took part.



17 business support objects (business centers, business incubators, information centers for promoting entrepreneurship) provided more than 14.4 thousand consultations, developed 27 business plans and investment projects, prepared more than 590 constituent documents, conducted 22 marketing research, 89 roundtables and seminars with the participation of 1.2 thousand people.



Start Business Challenge 2018 offers a fast and free information service on starting a business, support of entrepreneurship and services for entrepreneurs.



The industry remains the leading sector of the capital's economy, statistical reporting in the form of 1P covered 865 industrial enterprises of

the city of Kyiv. Their industrial production in 2018 amounted to 7.8% of the national volume (4th place among the regions of Ukraine).

Volume of sold industrial production, billion UAH



The largest share in the total volume of sales is owned by enterprises with:

- food products, beverages and tobacco products – 41.6%;
- electricity, gas, steam and air conditioning supply – 24%;
- manufacture of basic pharmaceutical products and pharmaceuticals – 9.1%.

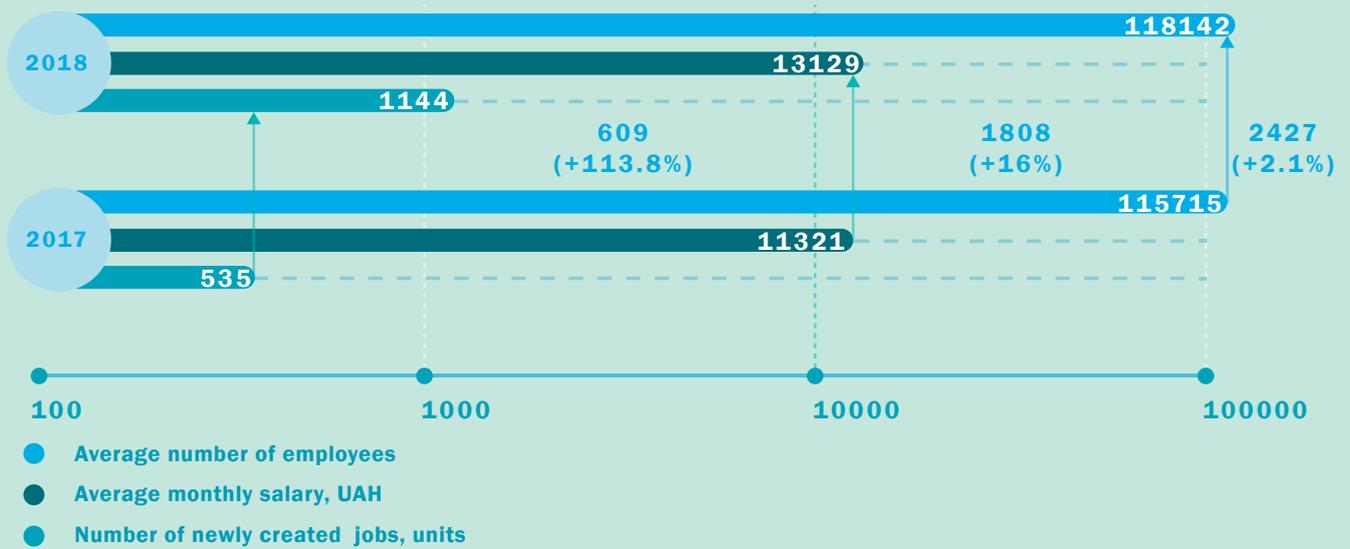
The industrial complex of Kyiv is one of the major donors of the city budget. The share of allocations to it from industrial enterprises of the city in 2018 amounted to 17.1% of the total amount of paid taxes, and the share of income

tax amounted to 37.2% of the corresponding city-wide indicator.

Actual revenues of the city budget from taxes paid by industrial enterprises increased by 20.8% compared to the previous year, while corporate income tax revenue increased by 29.5%.

Despite the decline in industrial production (the index of industrial production in Kyiv in 2018 amounted to 98.1%), innovational transformations take place, which have led to the use of the latest technologies and highly skilled labor, which contributed to an increase in the number of newly created jobs and an increase in average monthly wages.

The dynamics of industrial production indicators in Kyiv



In order to stimulate domestic demand and support of domestic producer in 2018, an exhibition-presentation of the industrial products of the Kyiv producers “Made in Kyiv” was held, during which:



- 182 industrial enterprises and 80 scientific institutions presented the best samples of their products, latest developments and technologies;
- 325 participants took part in the exposition and accompanying events;
- 62 business negotiations took place;
- more than 2 thousand business contacts have been concluded.

The website of the exhibition “Made in Kyiv” (madein.kievcity.gov.ua) is integrated with the information system “Industry and Science of Kyiv”. The information for anyone interested in participating or visiting the exhibition of the

company and organization is available at this site. The resource favours the promotion of the Kiev manufacturer in the region and beyond. The information is presented in Ukrainian and English.



Also, in 2018, “Capital Quality Standard” contest took place, during which 12 companies-winners received diplomas, certificates of conformity to the CER-TEX system and the right to mark their products with an appropriate sign.

During the same year, 46 Kyiv enterprises and scientific organizations took part in exhibitions of achievements of science, technology, and technologies that are necessary for the innovative development of the Ukrainian economy:

- X International Specialized Exhibition “Kyiv Technical Fair”;
- X International Specialized Exhibition PlastExpo UA;

- II International Specialized Exhibition AdditExpo 3D.

120 companies from Ukraine, Austria, Denmark, Iran, India, Italy, China, Germany, Poland, Belarus, Turkey participated in the exhibitions, they were attended by more than 4 thousand specialists from Ukraine and foreign visitors.



Industrial enterprises of strategic importance to the economy and security of Ukraine which is part of the Ukroboronprom, uniting more than 100 participants, are situated in Kyiv.



SE Antonov



SE Plant 410 Civil Aviation



PJSC Mayak Plant



SE Kyiv Armored Plant



PJSC Kyiv Plant Radar



PJSC Kyiv Plant of Automation

In 2018, industrial enterprises of the city represented 9 main types of industrial activities taking into account the manufactured products. In terms of processing industry sector, the most famous are the following enterprises:

- **machinery manufacturing plants** (the share in the total volume of industrial production is 4.8%):



SE Arsenal Plant



OJSC Merydian
n.a. Korolyov



SE Generator Plant



SE Kyivprylad



ElektronMash Plant



SE Promzviazok



PC Kvazar



LLC Venbest



LLC Pakuvalni
tehnologii



LLC Ukrliftservis

- manufacture of basic pharmaceuticals (9.1% of sales):



PC Farmak



JSC Kyivmedpreparat



LLC Medbioalliance



PC Kreoma-Pharm



PC DiaProphMed



PJSC Darnytsa pharmaceutical company



LLC Pharmmedalliance



PC Borschchagivsky pharmaceutical plant



LLC Pharma Start

- production of rubber and plastic products and other non-metallic mineral products (7.4% of sales):



PC Ukrplastic



PJSC Termoplast



PC Asphalt concrete factory Stolychnyi



LLC Interagropak



LLC Atem Group



PC Elpo



LLC Arkaplast



LLC Beton Complex



PC Asphalt Concrete Factory



PC Concrete products plant n.a. Svetlana Kovalska

- manufacture of wood products, paper production and printing (3.9% of sales):



SE State Publishing House Presa Ukrainy



JSC Blits Inform



LLC Novyi druk



LLC Publishing house Wolf



LLC Polygraphist factory



Wood Processing Plant JSC Yavir



SE Printing plant Ukraina

- metallurgy and production of finished metal products (2.8% of sales):



SE Experimental Plant of Welding
Materials of the Paton Institute



LLC Paton Turbine Technologies



PC Kyiv Radio Plant

- production of chemicals and chemical products (0.9% of sales):



LLC NVF Ipkom-EKT



LLC Supermash



LLC AdventInvest

- textile production and production of clothing, leather, leather goods and other materials (1% of sales):



PC Yaroslav



PC Knit Factory Rosa



LLC Tornado



LLC Vidi Van



PC Astra Lux

- production of food products, beverages and tobacco products (41.6% of sales):



Roshen Confectionery Corporation



PC Kyivkhlіb



LLC Stolychnyi mlyn



LLC Favor Company



PC Obolon



JSC Rosynka



LLC Solomia



PC Kyiv Factory of Sparkling
Wines Stolychnyi



LLC Kyiv pasta factory



PE Mariam-S



PJSC Carlsberg Ukraine
affiliate in Kyiv

DEVELOPMENT OF INNOVATIVE POTENTIAL

The city successfully develops startup companies as the initial stage of bringing innovations, innovative technologies or other results of scientific and technological activities into the market. According to the international online service StartupBlink, during the year the capital of Ukraine has risen by 29 positions in the rating of the largest startups-cities and now ranks 34th among 1028

world start-up cities, leaving behind Melbourne, Helsinki, Munich, and Washington. The number of startups in the capital is 321 (in Ukraine – 386). The most popular startups in Kyiv are the creation of mobile applications, software as a service (SaaS) and e-commerce. Startup organizations in Kyiv that help local startup ecosystems with different programs and events include:

UNIT.City

Center42
Innovation Agency



uSupport



- Innovation park UNIT.City
- Center for Innovation and Digital Business Transformation Center42
- uSupport platform, created by a team of IT specialists to support Ukraine's strong IT capability and inform foreign partners about it, helps to find the best outsourcing service provider.

In addition, at the National Technical University of Ukraine “Igor Sikorsky Kyiv Polytechnic Institute” KPI Development Hub (KPI hub) is currently active. It brings together employees, students, and postgraduates that introduce promising technical solutions and create IT projects. Hub creates conditions for young developers who want to work in real projects under the guidance of experienced mentors.

In 2018 in order to stimulate innovative development of production potential of the city of Kyiv, the city authorities cooperated with the National Technical University “Igor Sikorsky Kyiv Polytechnic Institute”, the Science Park “Kyivska Polytechnika”, Taras Shevchenko Kyiv National University and the Science Park Taras Shevchenko Kyiv National University.

In 2018, a competition of innovative projects took place based on the Kyiv Smart City Accelerator. Seven winning projects were selected among 16 presented works in order to favor their future implementation:

- OnCharge – a cloud service for controlling electric transport charging stations and creating SMART infrastructure of the city;
- Parking Genius – a mobile application for informing the authorities and the community about the fact of violation of parking rules;
- GreenRoad – mobile application for determining the optimal speed of travel by car to get into the “green wave” on the road;
- EcoBrd – mobile application for finding the location of toilets, tanks for secondary raw materials, places for receiving it, receiving points of batteries;
- Overvis – an association of objects of public utility services in a single control service;
- Evolution – a project which purpose is to effectively promote the personal growth of all participants in the educational process;
- Smart City Wallet by FishPay is a mobile application for payment within the city's digital infrastructure.

3 out of 7 winning projects have undergone an accelerated preparation program for implementation as pilot projects in Kyiv: Evolution, OnCharge, and FishPay.

On November 15, 2018, in order to present Kyiv internationally and to promote international cooperation, the public initiative Kyiv Smart City together with Pareteum and iPass companies opened a Kyiv Smart City representative office in Redwood City, California, USA, which is part of the Silicon Valley.

CONSTRUCTION

In 2018, Kyiv enterprises carried out construction works for the amount of 31461.0 million UAH (22.3% of the national volume). The index of construction products compared to 2017 was 100.9%.

Volume of performed construction works by types, million UAH

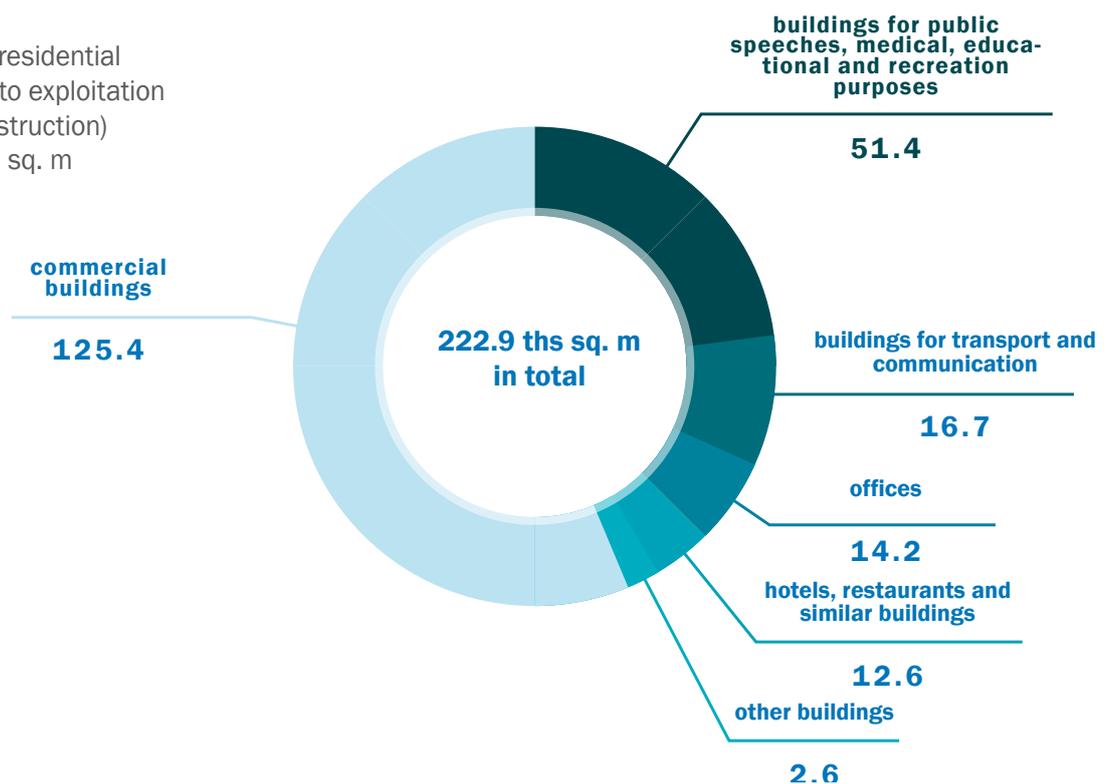


By types of objects, residential buildings took 40.3% of the volume of performed construction works, engineering structures – 33.3%, non-residential buildings – 26.4% respectively.

In 2018, 174 residential buildings with a total area of 1255.9 thousand square meters were commissioned in the city due to new construction. (14.5% of the national volume). As per 1000 inhabitants of Kyiv, 432.8 square meters of the total housing area were built (in Ukraine – 206.4 sq. m).

19.9 thousand apartments were taken into exploitation. The average size of the apartment total area is 63.1 square meters.

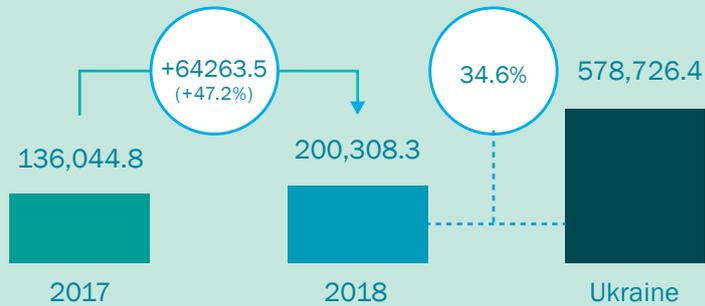
Total area of non-residential buildings taken into exploitation in 2018 (new construction) by type, thousand sq. m



CAPITAL INVESTMENTS

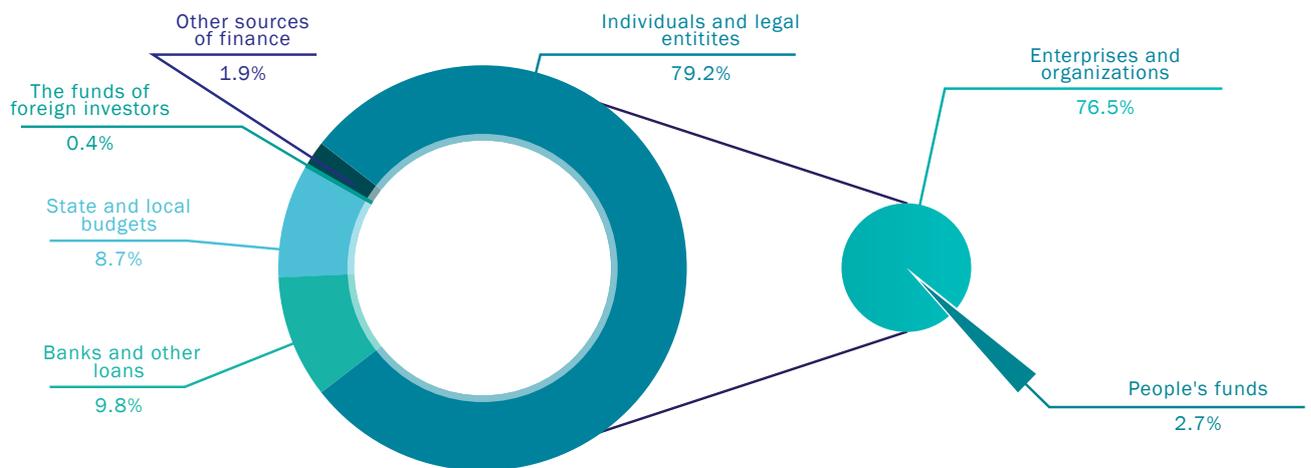
The volume of capital investments in the economy of Kyiv in 2018 increased significantly. The capital investment index grew by 30.6% in 2018 compared to 2017.

Capital investment in Kyiv's economy, UAH million

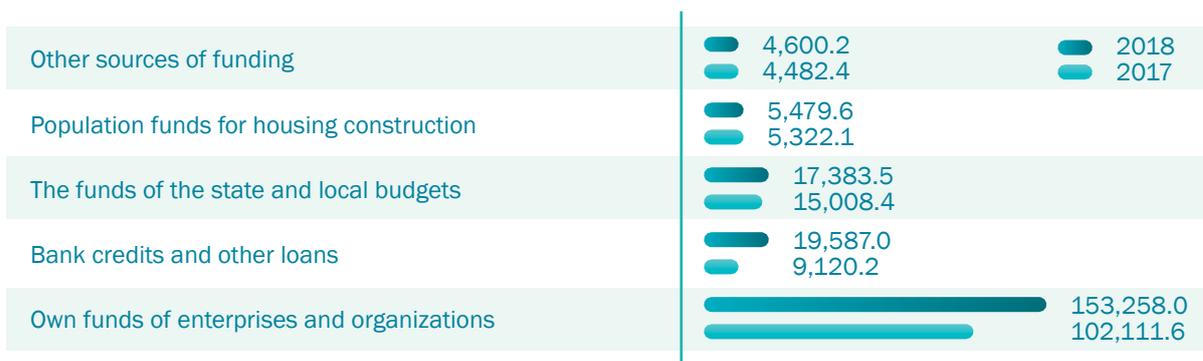


The increase was mainly due to own funds of enterprises and organizations, which accounted for 76.5%; loans to banks and other loans – 9.8%.

Structure of Capital Investments of Kyiv City by Sources of Financing in 2018 (in % to the total volume)

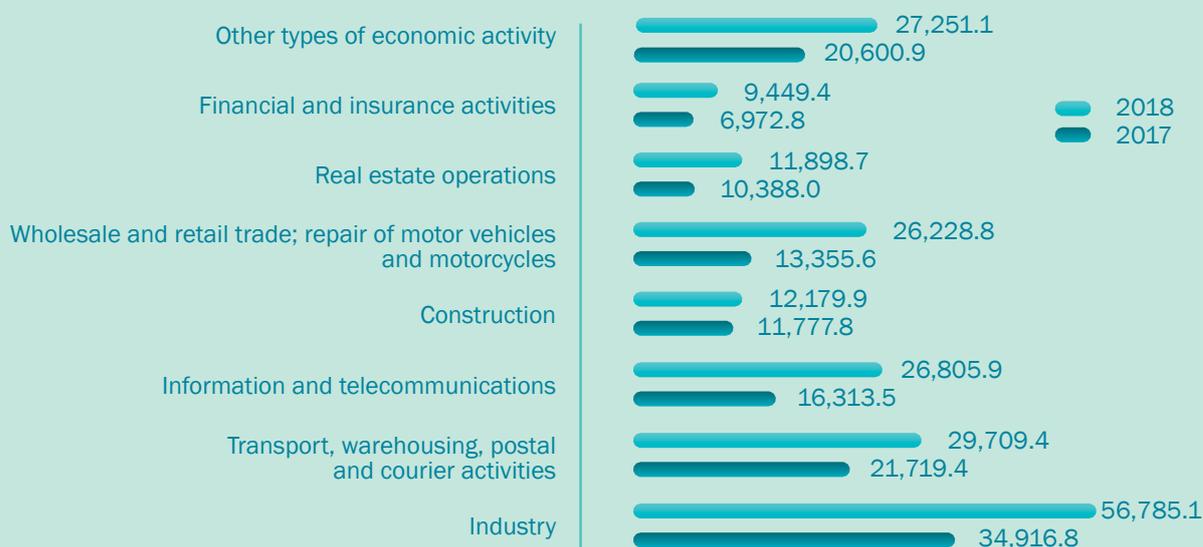


Capital investment of Kyiv city by the sources of financing, UAH million



In 2018, the volume of capital investment increased in all types of economic activity. The most significant growth was observed in wholesale and retail trade; repair of motor vehicles and motor-cycles increased by 96.4%; information and telecommunications – by 64.3%; industry – by 62.6%.

Capital investment of Kyiv by type of economic activity, UAH million



According to the indicators of the capital investments per person, Kyiv occupies the **1st place** among the regions of Ukraine, its index exceeds the national rate by 5 times.

Capital investments in Kyiv city, per person, UAH

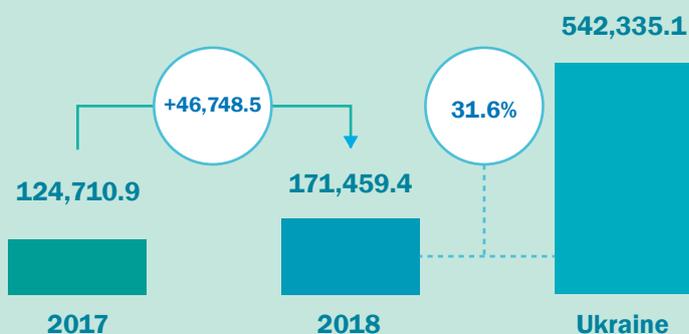


In 2018, compared to 2017, capital investment in tangible assets increased by 37.5% and amounted to 85.6% of the total volume of all capital investments that entered the city's economy. The main part of capital investments was directed to new assets – 69.0%; for improvement, reconstruction and modernization – 19.1%.

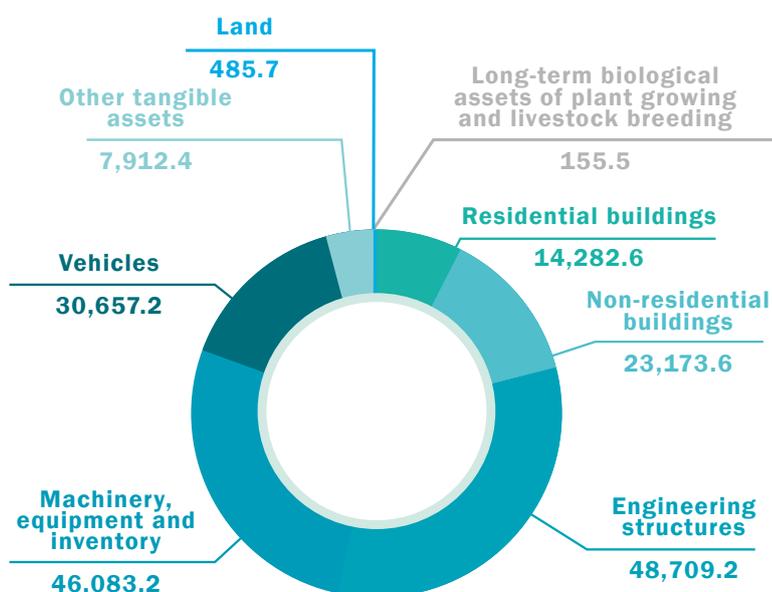
Capital investment in all types of tangible assets increased, except for land, where the decline reached 28.9%.

The largest volume of capital investments is concentrated in: engineering structures – 24.3% of total capital investment; machinery, equipment and inventory – 23.0%; vehicles – 15.3%, non-residential buildings – 11.6%.

Capital investment of Kyiv in tangible assets, UAH million



Capital investment of Kyiv in tangible assets, million UAH



Capital investment in intangible assets grew by 154.5% compared to 2017. 14.4% of the total volume of capital investments had been invested into intangible assets, of which the main share is directed to new assets – 91.6%.

Capital investment in intangible assets in Kyiv, million



In 2018, capital investments in trademark rights, industrial property rights, copyright and related rights, patents, licenses, concessions, etc. increased by 5.6 times compared to 2017 and amounted to 71.5% of capital investments directed at intangible assets, or 10.3% of the total volume of capital investments in the economy of Kyiv.

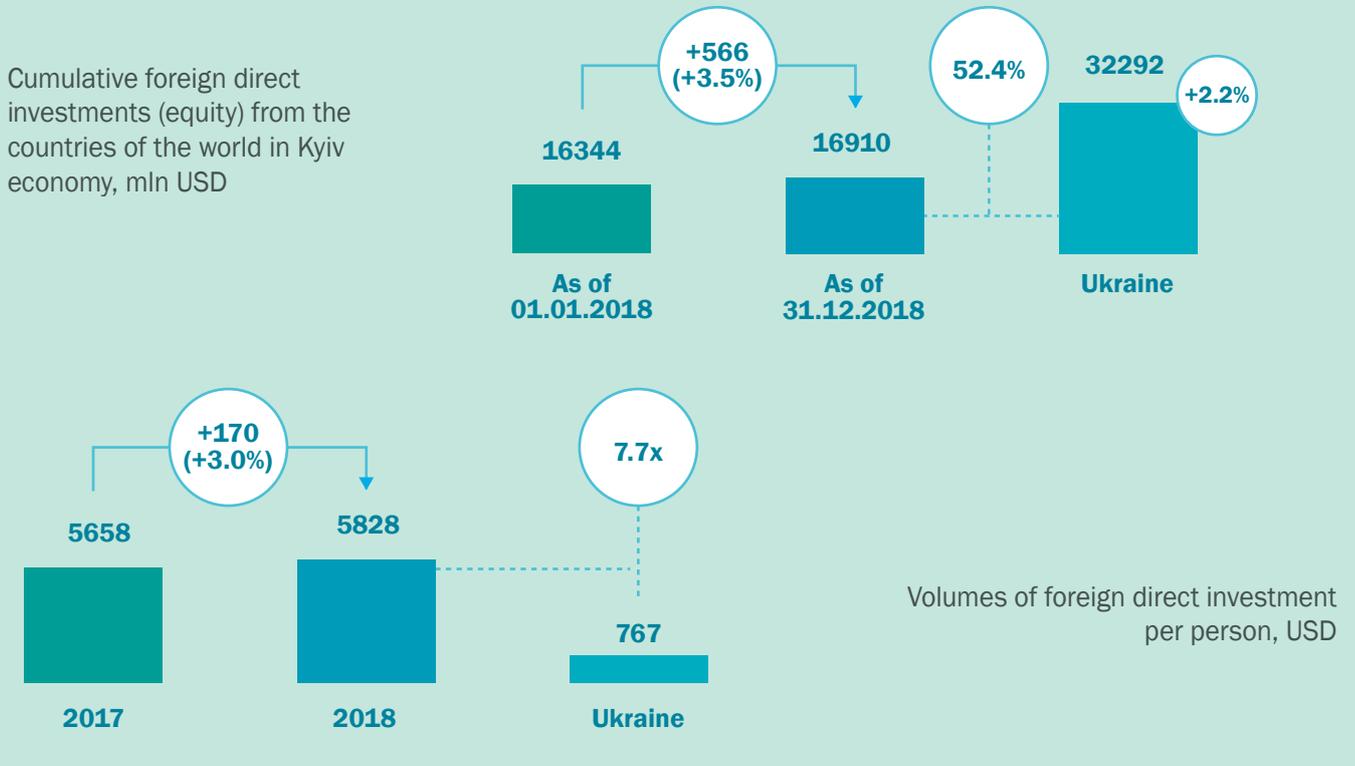
In 2018, according to the results of public procurement procedures held by Kiev City State Administration, 30 investment treaties were concluded for the total amount of UAH 670.1 million concerning the implementation of projects in social, transport, recreation and sports fields.

The Ministry of Economic Development and Trade of Ukraine and the Kyiv City State Administration signed the Memorandum on Cooperation in order to fulfill the mechanism of public-private partnership and implement Kyiv city investment projects.

An online platform for public access to data on investment projects has been launched based on the website of Kyiv city (investinkyiv.gov.ua). A promotional video about investment opportunities of Kyiv named “Kyiv – your way to innovation” has also been launched. (<https://investinkyiv.gov.ua/ua/promorolyk>).

DIRECT FOREIGN INVESTMENTS

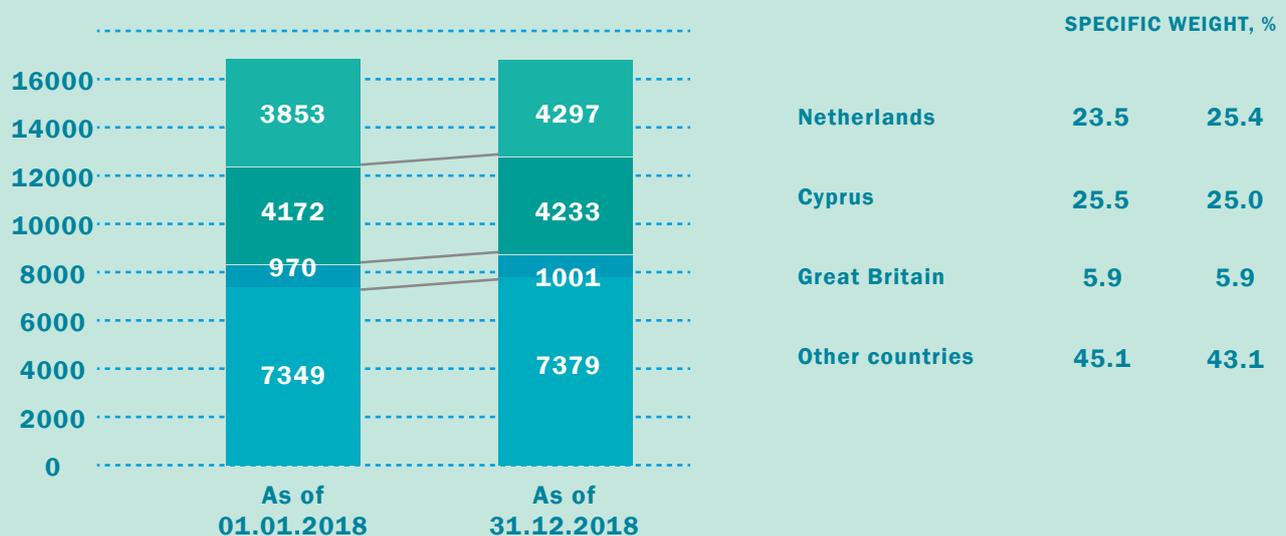
In the city's economy 52.4% of the national volume of direct foreign investments is concentrated. In 2018, the Kyiv economy received more than \$ 2.3 billion from foreign investors.

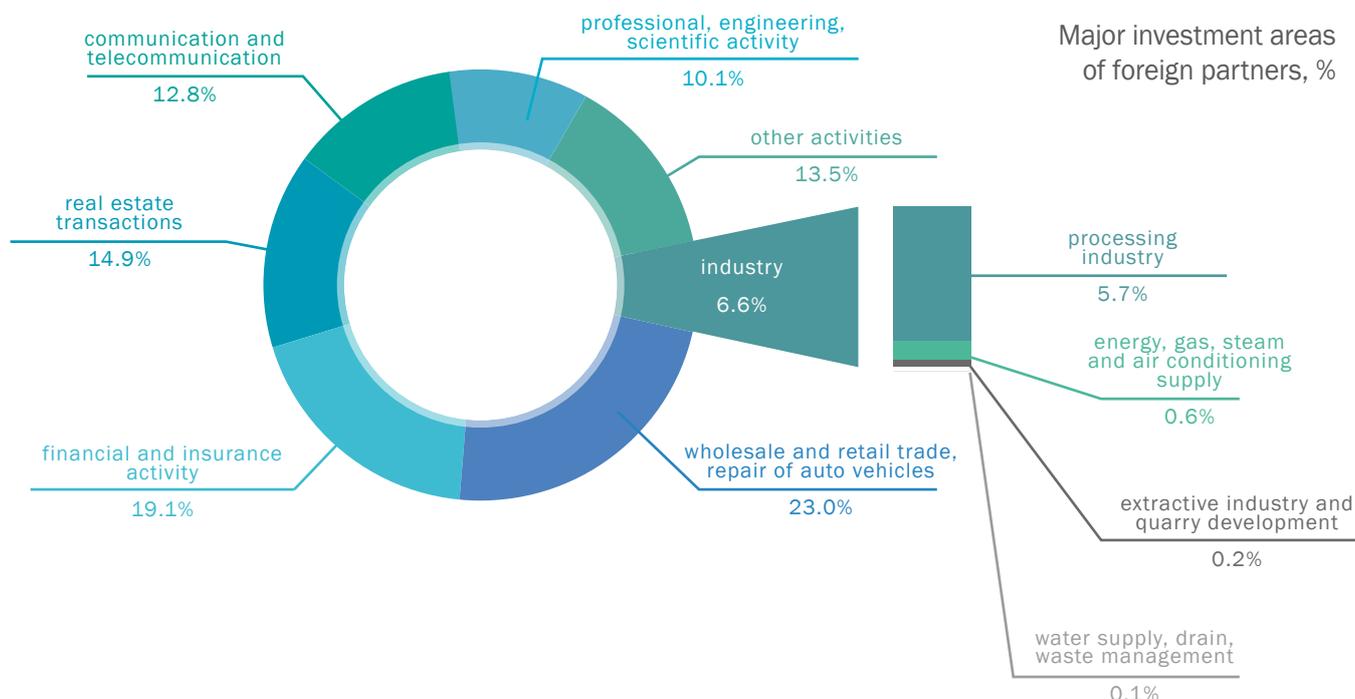


The volume of cumulative foreign direct investment per capita in Kyiv is 7.7 times higher than the average for Ukraine.

The largest volume of investments (over 56% of the total volume of foreign investments) came from the Netherlands, Cyprus, and the United Kingdom.

TOP-3 countries-investors:





The highest investment growth rates were recorded in wholesale and retail trade (13%) compared with 2017.

The largest share of direct investments entering the city's economy is aimed at the development of resident enterprises:



LLC Bayer (trade), LLC Kernel Capital (real estate), LLC Monsanto Holding Ukraine (consultancy on business and management), MACDONALDS UKRAINE LLC (activity of restaurants, provision of mobile food services), LLC Lifecell (mobile communication), LLC RK Alpha (real estate), LLC Budmax (trade). Some banks have carried out operations to restructure the debt to the statutory capital.

According to the results of the contest organized by Foreign Direct Investment Magazine (fDi) "European Cities and Regions of the Future 2018/2019", Kyiv became one of the top ten cities conducting an effective foreign investment attraction strategy, and entered top three leaders in the category "Best European cities of future" in terms of profitability.

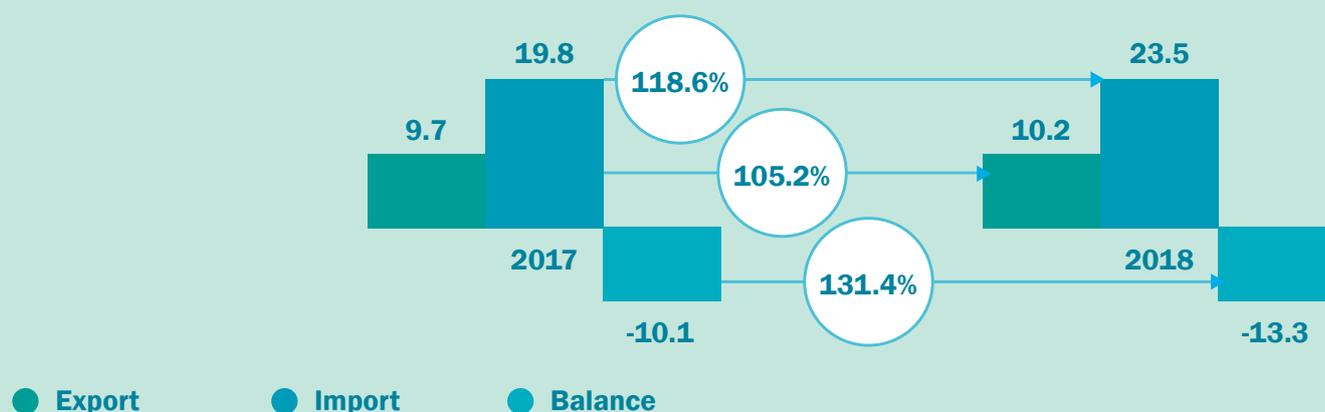
FOREIGN TRADE

Foreign trade transactions in goods were conducted with partners from 209 countries, in services – with partners from 213 countries.

The share of Kyiv in terms of exports of goods from Ukraine is – 21.6%, of import – 41.2%.

By volume of exports of goods per capita in USD Kyiv occupies the first place among the regions of Ukraine and exceeds this indicator throughout the country in 3.1 times.

Foreign trade in goods of Kyiv,
billion dollars USA



Foreign trade in goods in Kyiv in 2018 increased by 14.1% compared to 2017 and amounted to 33.8 billion USD.

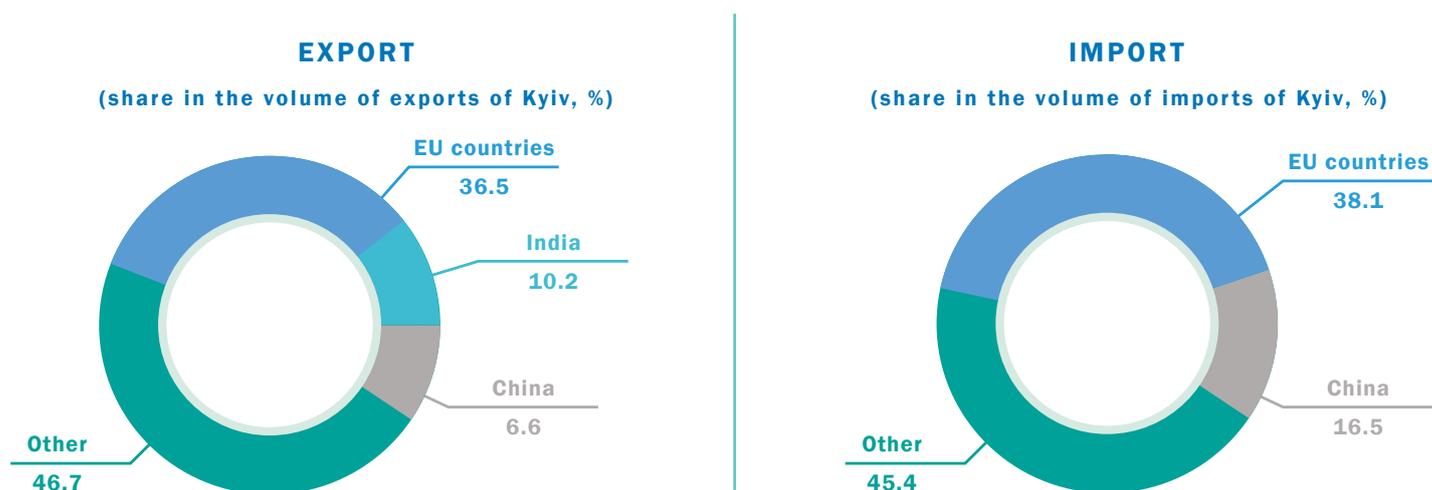
The export coverage ratio in 2018 was 0.44 versus 0.49 in 2017.

Share of Kyiv in commodity
circulation with EU countries, %



As a result of the change in the structure of traditional partners in foreign trade in goods, a negative balance is maintained. At the same time, the positive trend is increasing in trade with the EU countries.

Largest partners in foreign trade transactions in goods

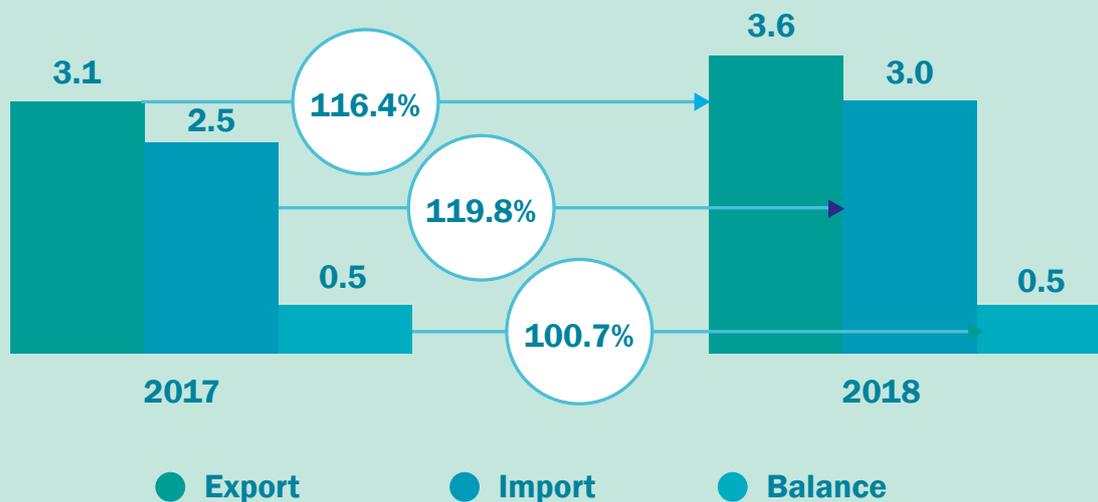


Among the main commodity groups, the following products have a leading position in export: vegetable products (40.1%), fats and oils of animal or vegetable origin (23.0%), ready-made food products (9.2%).

Regarding import, the following categories prevail: machines, equipment, and machinery; electrical equipment (25.2%), production of chemical and related industries (17.9%), mineral fuels; oil and products of its distillation (16.8%).

A positive surplus is observed in the foreign trade in services, which in 2018 reached more than half a billion USA dollars.

Foreign trade in services, billion dollars USA



The foreign trade in services in Kyiv in 2018 increased by 14.9% compared to 2017 and amounted to \$ 6.4 billion.

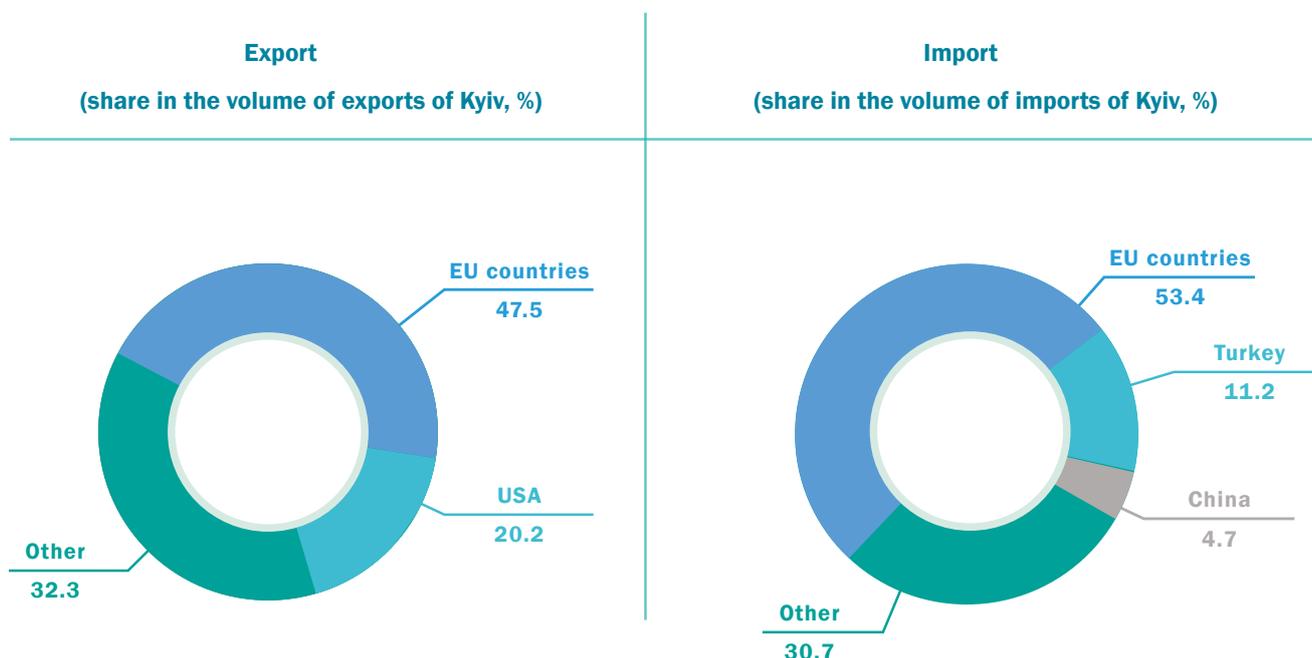
The export coverage ratio in 2018 was 118.0 versus 121.5 in 2017.

The share of Kyiv in the volume of exports of services in Ukraine amounted to 29.2%, in the volume of imports – 50.5%.

Kyiv share in foreign trade in services with EU countries, %



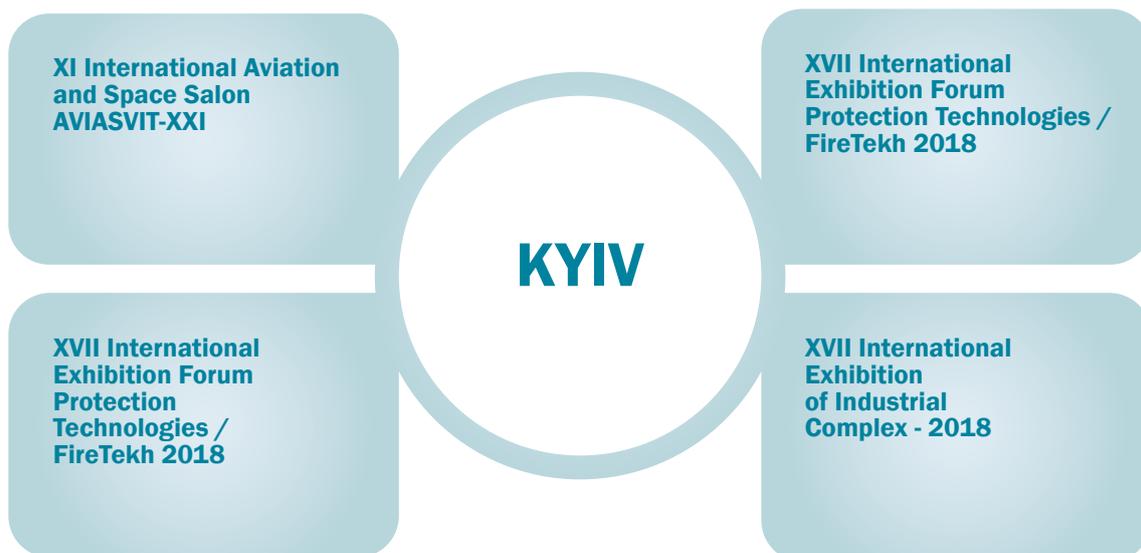
Largest partners in foreign trade services



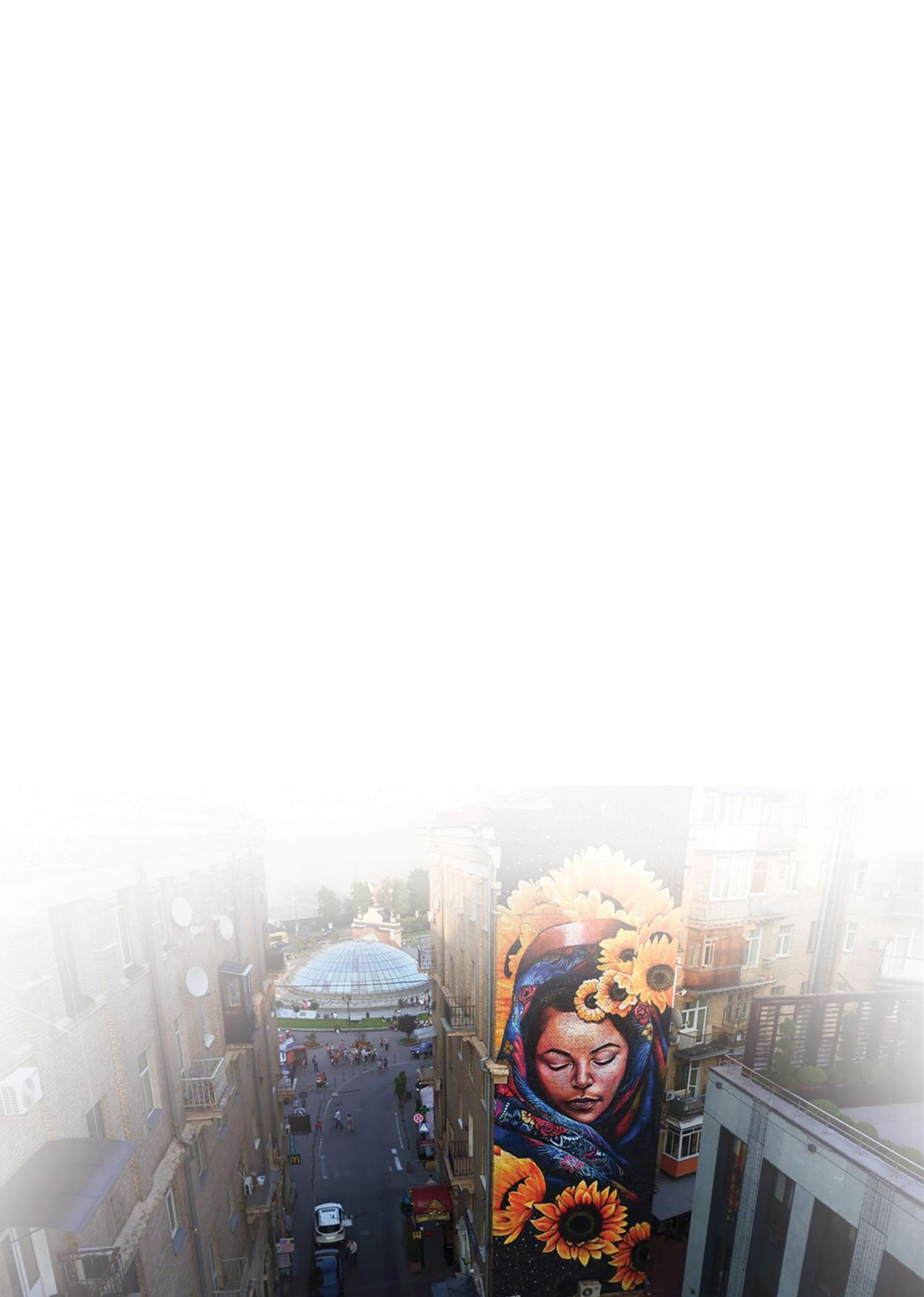
In the structure of export of services, the largest shares are transport services (23.4%), services in the field of telecommunications, computer and information services (40%), and business services (19.5%). As for imported services, the largest share belongs to transport services (14.6%); travel services (29.2%); computer and information services (11.4%).

In order to achieve a positive balance of foreign economic activity within the framework of the Complex Kyiv City Target Program for Promotion of Entrepreneurship, Industry and Consumer Market for 2015-2018 in 2018 the following measures had been taken:

- the “Concept of building export capacity of Kyiv industrial enterprises”;
- the Contest “Best Exporter of the Year” was held and 22 enterprises were awarded;
- the Catalogue of Kyiv Exporters, which included 100 best exporting companies, was developed and published. This catalogue covers all major industries from the production of equipment, medical and rehabilitation equipment, to the food products, clothing and paper packaging.



The Kyiv stand at the International Exhibition China International Import Expo 2018.







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